

## Discrimination is Against the Law

Victoria Eye Center/ Victoria Surgery Center / Victoria Vision Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Victoria Eye Center/ Victoria Surgery Center / Victoria Vision Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Victoria Eye Center/ Victoria Surgery Center / Victoria Vision Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Lesley Alstrom, Office Manager, Civil Rights Coordinator. If you believe that Victoria Eye Center/ Victoria Surgery Center / Victoria Vision Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Lesley Alstrom, Office Manager, Civil Rights Coordinator  
107 James Coleman Dr. Victoria, TX 77904  
Phone: (361) 578-0234, Fax: (361) 580-3168  
[business@victoriaeyecenter.com](mailto:business@victoriaeyecenter.com)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Lesley Alstrom, Office Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)  
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-361-578-0234.
Vietnamese	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-361-578-0234.
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-361-578-0234 번으로 전화해 주십시오.
Arabic	ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-361-578-0234.
Urdu	خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-361-578-0234 .
Tagalog	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-361-578-0234.
French	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-361-578-0234.
Hindi	ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-361-578-0234 पर कॉल करें।
Persian (Farsi)	توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-361-578-0234 تماس بگیرید.
German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-361-578-0234.
Gujarati	વધુ માહિતી: જો તમે ગુજરાતી બોલો છો, તો તમને મુક્ત ભાષા સહાયતા સેવાઓ ઉપલબ્ધ છે. 1-361-578-0234 નંબર પર કોલ કરો.
Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-361-578-0234.
Japanese	注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-361-578-0234 まで、お電話にてご連絡ください。
Loatian	ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັ້ນຄ່າ, ແມ່ນມີໄວ້ສຳລັບທ່ານ. ໂທ 1-361-578-0234.