

# Eugene Eye Clinic, LLC

**Jason Gross, M.D. & Kent Reynolds, O.D.**

2460 Willamette Street, Eugene, OR 97405

Phone (541) 683-3744 Fax (541) 683-6672

www.eugeneeyedoctors.com

Welcome to the Eugene Eye Clinic

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**is scheduled for an appointment on**

**with Dr. Gross / Dr. Reynolds. Please arrive at** \_\_\_\_\_ **to check in.**

*The office is located on the corner of 24<sup>th</sup> Place and Willamette Street. Patients may park in our private lot on either side of the building. The office suite is located on the lower level and can be accessed via the stairs or ramp.*

- **Please complete all the included forms and bring with you to your appointment to help expedite the registration process.**
- Please remember to bring your insurance cards and photo identification. By providing your correct insurance information, your benefits can be verified and billed correctly. Please refer to the enclosed “Medical vs. Vision Waiver” for explanation of different exam options.
- **Your eyes may or may not be dilated, depending on your specific needs. Most patients are able to drive themselves after dilation, while others may need a driver to accompany them.**
- Please allow up to 2 hours for your initial exam.
- Bring your most recent pair of eyeglasses and a list of your current medications.
- **If you wear contact lenses, wear them to your appointment. Your lenses must be worn for at least 2 hours prior to your appointment. Please bring your contact lens RX information, i.e. written RX or packaging.**
- Co-payments and fees for non-covered services are collected at time of check-in. Our office accepts cash, check and Visa/American Express/MasterCard/Discover.

The Spectacle Shop is conveniently located in our office for your eyewear needs.

The Spectacle Shop is open Monday - Friday 8:00am - 5:00pm.

Phone Number is (541) 683-3746.

**Eugene Eye Clinic, LLC**  
2460 Willamette Street  
Eugene, OR 97405  
(541) 683-3744  
Fax (541) 683-6672  
**The Spectacle Shop**  
(541) 683-3746

Jason P. Gross, M.D.  
Kent D. Reynolds, O.D.

To Our Valued Contact Lens Wearers,

***Drs. Gross, and Reynolds' desire is to exceed the standards set for safe and healthy contact lens wear. For our patients an Annual Contact Lens Evaluation is needed to meet these standards.***

A prescription for contact lenses is good for 12 months from your last exam. An Annual Contact Lens Evaluation is needed to continue to prescribe contact lenses. The fee for this service is \$75. Should a change in contact lens material be warranted, additional fee will apply. This evaluation will be performed at your complete vision exam and is a separate charge from the exam itself. If you are only in need of a new contact lens prescription an Annual Contact Lens Evaluation will need to be done in order to renew your contact lens prescription.

All contact lens services are to be paid for at the time of service. Contact lens services are billed through our clinic and contact lens "hardware" is billed through **The Spectacle Shop**. Please call your insurance carrier directly if you have detailed questions about coverage for contact lenses. If you have questions regarding charges for contact lens please call **Eugene Eye Clinic at (541) 683-3744**, Monday through Friday 8 a.m. - 5 p.m.

Thank you for continuing to trust us with your vision needs.

Sincerely,

Drs. Gross & Reynolds

**PATIENT REGISTRATION FORM**

Eugene Eye Clinic, LLC  
2460 Willamette Street  
Eugene, OR 97405

Jason P. Gross, M.D.  
Kent D. Reynolds, O.D.

**PATIENT INFORMATION**

Today's Date: \_\_\_\_\_

Name: \_\_\_\_\_ Preferred Name: \_\_\_\_\_  
(Last) (First) (MI)

Mailing Address: \_\_\_\_\_ City: \_\_\_\_\_ St.: \_\_\_\_\_ Zip: \_\_\_\_\_

Email Address: \_\_\_\_\_ Social Security No.: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Preferred Method of Contact: Phone Call / Text / Email

Home phone no.: \_\_\_\_\_ Cell phone no.: \_\_\_\_\_ Work phone no.: \_\_\_\_\_

Sex: M / F Marital Status: S / M / D / W / DP Patient Employer: \_\_\_\_\_

Emergency Contact Person: \_\_\_\_\_ Relationship: \_\_\_\_\_

Home#: \_\_\_\_\_ Cell#: \_\_\_\_\_ Work#: \_\_\_\_\_

**Who can we thank for referring you / How did you hear about us?** \_\_\_\_\_

Who is your Primary Care Physician? \_\_\_\_\_

**INSURANCE INFORMATION**

**If anyone else other than yourself is the subscriber of one or more of your insurance policies, please fill in the information below to assist with timely and accurate billing.**

Primary Insurance Co: \_\_\_\_\_ Subscriber name: \_\_\_\_\_ Subscriber's DOB: \_\_\_\_\_

Secondary Insurance Co: \_\_\_\_\_ Subscriber name: \_\_\_\_\_ Subscriber's DOB: \_\_\_\_\_

**Legal Guardian or Power of Attorney Information**

**(This is to be completed when patient is a minor or a Power of Attorney is on file)**

Name: \_\_\_\_\_

Address (if different than patient): \_\_\_\_\_

Relationship to patient: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Phone #: \_\_\_\_\_

Signature: \_\_\_\_\_

# MEDICAL HISTORY QUESTIONNAIRE

Name: \_\_\_\_\_ Birth Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ Today's Date: \_\_\_\_\_

Primary Care Physician: \_\_\_\_\_ Please list all medication allergies: \_\_\_\_\_

List any medications you take (including prescriptions & over-the-counter medications): \_\_\_\_\_

List all major injuries, surgeries and/or hospitalizations you have had: \_\_\_\_\_

## REVIEW OF SYSTEMS

Do you currently, or have you ever had any of the following:

| System                    | Yes                      | No                       | System                         | Yes                      | No                       | System                          | Yes                      | No                       |
|---------------------------|--------------------------|--------------------------|--------------------------------|--------------------------|--------------------------|---------------------------------|--------------------------|--------------------------|
| <b>CARDIOVASCULAR</b>     |                          |                          | <b>MUSCULAR</b>                |                          |                          | <b>IMMUNOLOGIC / HEMATOLOGY</b> |                          |                          |
| High Blood Pressure       | <input type="checkbox"/> | <input type="checkbox"/> | Arthritis                      | <input type="checkbox"/> | <input type="checkbox"/> | Lupus                           | <input type="checkbox"/> | <input type="checkbox"/> |
| Heart Disease             | <input type="checkbox"/> | <input type="checkbox"/> | Joint Pain/ Stiffness/Cramps   | <input type="checkbox"/> | <input type="checkbox"/> | HIV / Persistent Infections     | <input type="checkbox"/> | <input type="checkbox"/> |
| Other: _____              | <input type="checkbox"/> | <input type="checkbox"/> | Back/ Neck Problems            | <input type="checkbox"/> | <input type="checkbox"/> | Prolonged Steroid Use           | <input type="checkbox"/> | <input type="checkbox"/> |
| <b>RESPIRATORY</b>        |                          |                          | Chronic Pain                   | <input type="checkbox"/> | <input type="checkbox"/> | Other: _____                    | <input type="checkbox"/> | <input type="checkbox"/> |
| Asthma                    | <input type="checkbox"/> | <input type="checkbox"/> | Other: _____                   | <input type="checkbox"/> | <input type="checkbox"/> | <b>PSYCHIATRIC / GENERAL</b>    |                          |                          |
| Emphysema/COPD            | <input type="checkbox"/> | <input type="checkbox"/> | <b>GASTROINTESTINAL</b>        |                          |                          | Night Sweats                    | <input type="checkbox"/> | <input type="checkbox"/> |
| Other: _____              | <input type="checkbox"/> | <input type="checkbox"/> | Hep B/ C / Unknown             | <input type="checkbox"/> | <input type="checkbox"/> | Anxiety / Depression            | <input type="checkbox"/> | <input type="checkbox"/> |
| <b>GENITOURINARY</b>      |                          |                          | Gastric Reflux/Ulcers/Diarrhea | <input type="checkbox"/> | <input type="checkbox"/> | Panic Attack/Claustrophobia     | <input type="checkbox"/> | <input type="checkbox"/> |
| Prostate / Treatment      | <input type="checkbox"/> | <input type="checkbox"/> | Upset Stomach                  | <input type="checkbox"/> | <input type="checkbox"/> | Other: _____                    | <input type="checkbox"/> | <input type="checkbox"/> |
| List Medication: _____    |                          |                          | Other: _____                   | <input type="checkbox"/> | <input type="checkbox"/> | <b>EYES</b>                     |                          |                          |
| <b>ENDOCRINE</b>          |                          |                          | <b>Skin</b>                    |                          |                          | Poor/Low Vision                 | <input type="checkbox"/> | <input type="checkbox"/> |
| Diabetes                  | <input type="checkbox"/> | <input type="checkbox"/> | Rash                           | <input type="checkbox"/> | <input type="checkbox"/> | Decreased Vision                | <input type="checkbox"/> | <input type="checkbox"/> |
| Thyroid Disease           | <input type="checkbox"/> | <input type="checkbox"/> | Pimples                        | <input type="checkbox"/> | <input type="checkbox"/> | Redness                         | <input type="checkbox"/> | <input type="checkbox"/> |
| Other: _____              | <input type="checkbox"/> | <input type="checkbox"/> | Shingles                       | <input type="checkbox"/> | <input type="checkbox"/> | Pain                            | <input type="checkbox"/> | <input type="checkbox"/> |
| <b>NEUROLOGICAL</b>       |                          |                          | MRSA/ MDRO                     | <input type="checkbox"/> | <input type="checkbox"/> | Other: _____                    |                          |                          |
| Numbness/Headache/Seizure | <input type="checkbox"/> | <input type="checkbox"/> | Cysts/Growths                  | <input type="checkbox"/> | <input type="checkbox"/> | <b>FAMILY HISTORY</b>           |                          |                          |
| Alzheimers/Dementia       | <input type="checkbox"/> | <input type="checkbox"/> | Other: _____                   | <input type="checkbox"/> | <input type="checkbox"/> | Cataracts                       | <input type="checkbox"/> | <input type="checkbox"/> |
| Parkinson's               | <input type="checkbox"/> | <input type="checkbox"/> | <b>EARS/ NOSE/ THROAT</b>      |                          |                          | Glaucoma                        | <input type="checkbox"/> | <input type="checkbox"/> |
| Stroke/ TIA               | <input type="checkbox"/> | <input type="checkbox"/> | Hard of Hearing                | <input type="checkbox"/> | <input type="checkbox"/> | Macular Degeneration            | <input type="checkbox"/> | <input type="checkbox"/> |
| Other: _____              | <input type="checkbox"/> | <input type="checkbox"/> | Stuffy Nose / Earache          | <input type="checkbox"/> | <input type="checkbox"/> | Diabetes                        | <input type="checkbox"/> | <input type="checkbox"/> |
|                           |                          |                          | Other: _____                   | <input type="checkbox"/> | <input type="checkbox"/> | Other Eye Diseases:             | <input type="checkbox"/> | <input type="checkbox"/> |
|                           |                          |                          |                                |                          |                          | <b>CONSTITUTIONAL</b>           |                          |                          |
|                           |                          |                          |                                |                          |                          | Weight Loss / Gain              | <input type="checkbox"/> | <input type="checkbox"/> |

**SOCIAL HISTORY:** Drink Alcohol? Y / N Tobacco? Y/N Rec. Drugs? Y / N

|  |  |   |                                    |  |  |                                  |   |                                   |   |                                   |   |   |   |  |  |
|--|--|---|------------------------------------|--|--|----------------------------------|---|-----------------------------------|---|-----------------------------------|---|---|---|--|--|
| Recent Eye Exam: ____ / ____<br><small style="margin-left: 100px;">Month Year</small><br>Previous/Referring Eye Physician: _____<br>Previous eye surgery? Y / N _____<br>Refractive eye surgery? Y / N _____   | Mark any you would like to learn more about:<br>Transitions Sun Lenses <input type="checkbox"/><br>Impact Resistant Lenses <input type="checkbox"/><br>High Index Lenses <input type="checkbox"/><br>Progressive vs. Bifocal Lenses <input type="checkbox"/><br>Intermediate/Computer Lenses <input type="checkbox"/><br>Safety Glasses <input type="checkbox"/><br>Blue Light Blocking Lenses <input type="checkbox"/><br>Polarized vs. Sun Tints <input type="checkbox"/><br>Anti-Reflective/Glare Coating <input type="checkbox"/><br>Indoor Tint <input type="checkbox"/><br>UV Blocking Lenses <input type="checkbox"/><br>Sport Goggles <input type="checkbox"/> |   |                                    |  |  |                                  |   |                                   |   |                                   |   |   |   |  |  |
| Do you wear glasses? Yes <input type="checkbox"/> No <input type="checkbox"/><br>If yes, how old is your present pair of glasses? _____<br>How many pairs of glasses do you currently use? _____<br>Do you wear contact lenses? Yes <input type="checkbox"/> No <input type="checkbox"/><br>Type of contact lenses: <input type="checkbox"/> Rigid <input type="checkbox"/> Soft <input type="checkbox"/> Extended Wear <input type="checkbox"/> Other _____<br>How old is your present pair of contacts? _____<br>Are they comfortable? Yes <input type="checkbox"/> No <input type="checkbox"/>  | Do you perform fine or close-up work? <input type="checkbox"/><br>Are you outdoors often? <input type="checkbox"/><br>Is safety protection a concern? <input type="checkbox"/><br>Do you have trouble reading signs? <input type="checkbox"/><br>Do you have trouble seeing at night? <input type="checkbox"/><br>Are you bothered by glare and/or lights? <input type="checkbox"/><br>Extended/regular use of computer screens? <input type="checkbox"/><br>Sensitive to bright sunlight? <input type="checkbox"/>  |   |                                    |  |  |                                  |   |                                   |   |                                   |   |   |   |  |  |
| <table border="0" style="width: 100%;"> <tr> <td style="width: 50%;">Glaucoma <input type="checkbox"/></td> <td style="width: 50%;">Flashes / Floaters <input type="checkbox"/></td> </tr> <tr> <td>Cataracts <input type="checkbox"/></td> <td>Burning / Itching <input type="checkbox"/></td> </tr> <tr> <td>Glare Sensitivity <input type="checkbox"/></td> <td>Redness <input type="checkbox"/></td> </tr> <tr> <td>Dry or Watery Eyes <input type="checkbox"/></td> <td>Eye Pain <input type="checkbox"/></td> </tr> <tr> <td>Double/ Distorted Vision <input type="checkbox"/></td> <td>Drainage <input type="checkbox"/></td> </tr> <tr> <td>Loss of Vision <input type="checkbox"/></td> <td>Foreign Body Sensation <input type="checkbox"/></td> </tr> <tr> <td>Reading Difficulty <input type="checkbox"/></td> <td></td> </tr> </table> | Glaucoma <input type="checkbox"/>  | Flashes / Floaters <input type="checkbox"/> | Cataracts <input type="checkbox"/> | Burning / Itching <input type="checkbox"/> | Glare Sensitivity <input type="checkbox"/> | Redness <input type="checkbox"/> | Dry or Watery Eyes <input type="checkbox"/> | Eye Pain <input type="checkbox"/> | Double/ Distorted Vision <input type="checkbox"/> | Drainage <input type="checkbox"/> | Loss of Vision <input type="checkbox"/> | Foreign Body Sensation <input type="checkbox"/> | Reading Difficulty <input type="checkbox"/> |  |  |
| Glaucoma <input type="checkbox"/>  | Flashes / Floaters <input type="checkbox"/>  |   |                                    |  |  |                                  |   |                                   |   |                                   |   |   |   |  |  |
| Cataracts <input type="checkbox"/>   | Burning / Itching <input type="checkbox"/>   |   |                                    |  |  |                                  |   |                                   |   |                                   |   |   |   |  |  |
| Glare Sensitivity <input type="checkbox"/>   | Redness <input type="checkbox"/>   |   |                                    |  |  |                                  |   |                                   |   |                                   |   |   |   |  |  |
| Dry or Watery Eyes <input type="checkbox"/>  | Eye Pain <input type="checkbox"/>  |   |                                    |  |  |                                  |   |                                   |   |                                   |   |   |   |  |  |
| Double/ Distorted Vision <input type="checkbox"/>  | Drainage <input type="checkbox"/>  |   |                                    |  |  |                                  |   |                                   |   |                                   |   |   |   |  |  |
| Loss of Vision <input type="checkbox"/>  | Foreign Body Sensation <input type="checkbox"/>  |   |                                    |  |  |                                  |   |                                   |   |                                   |   |   |   |  |  |
| Reading Difficulty <input type="checkbox"/>  |  |   |                                    |  |  |                                  |   |                                   |   |                                   |   |   |   |  |  |

I have reviewed this history: \_\_\_\_\_

Jason P. Gross, M.D. / Kent D. Reynolds, O.D.

Date

**Eugene Eye Clinic, LLC**  
**Jason P. Gross, M.D.**  
**Kent D. Reynolds, O.D.**  
**2460 Willamette Street**  
**Eugene OR, 97405**

**FINANCIAL AGREEMENT**

Welcome to Eugene Eye Clinic, LLC. We would like to inform you about our office's financial and privacy policies.

**FOR ALL PATIENTS:**

By signing below, I acknowledge that I have provided my current insurance information and I authorize the release of any medical information necessary to process claims. I authorize payment of medical benefits directly to Eugene Eye Clinic, LLC for services performed by Drs. Jason Gross & Kent Reynolds. I acknowledge that Eugene Eye Clinic, LLC will bill my insurance as a courtesy. Any services not covered by my insurance will be my responsibility, including services denied due to lack of referral from my primary care provider. Any balances due are to be paid within 90 days of the statement date. After 90 days any balance due will be turned over to an outside collection agency. While payment in full is preferred, you may discuss payment arrangements with the billing staff. I also request payment of government benefits on my behalf to Eugene Eye Clinic, LLC.

Date: \_\_\_\_\_ Signature: \_\_\_\_\_

**FOR MEDICARE PATIENTS:**

I request that payment of authorized Medicare benefits be made on my behalf to Eugene Eye Clinic, LLC for services furnished me by Drs. Jason Gross & Kent Reynolds. I authorize any holder of medical information about me to release to the Centers for Medicare and Medicaid Services and its agents any information needed to determine these benefits payable for related services. I understand my signature requests that payment be made and authorizes release of medical information necessary to pay the claim. If other health insurance is indicated in item 9 of the CMS 1500 form or elsewhere on other approved claim forms, my signature authorizes releasing the information to the insurer or agency shown. Eugene Eye Clinic, LLC accepts the charge determination of the Medicare carrier as the full charge, and I am responsible only for the deductible, coinsurance and non covered services. Coinsurance and deductible are based upon the charge determination of the Medicare Carrier.

Date: \_\_\_\_\_ Signature: \_\_\_\_\_

**HIPAA Privacy Acknowledgment**

We are required by law to protect the privacy of your medical information and to provide you with our written Notice of Privacy Practices. Our Notice of Privacy Practices is available for you to review at your convenience in our waiting areas and front desk. Please take a copy for your records. By signing below, you acknowledge that you have received a copy of our Notice of Privacy Practices. Your patience and cooperation is greatly appreciated.

Date: \_\_\_\_\_ Signature: \_\_\_\_\_



EUGENE EYE CLINIC, LLC  
JASON P. GROSS, MD  
KENT D. REYNOLDS, OD

**MEDICAL VS. VISION BENEFITS WAIVER**

**WHY DO I NEED TO CHOOSE BETWEEN A MEDICAL EYE EXAM AND A VISION EYE EXAM?**

There is significant confusion regarding insurance coverage for eye exams. Some vision plans only cover "Routine" vision exams while others will cover your exam only if you have a medical eye condition or disease. Our staff will ask whether you are here for a medical eye exam or a "Routine" vision exam. We can do our best to educate you on your benefits, but we do not want to choose your exam for you. Also, we cannot re-file your claim with a different benefit once the initial claim has been filed.

**VISION EXAM**

A "Routine" Vision exam is for people who do not have medical eye disease(s) or symptoms of disease. Your eyes will be examined for any needed correction (glasses or contacts) or any potential indicators of eye disease. A Routine vision exam allows you to update your glasses and/or contact lens prescription and screen the health of your eyes. For this type of visit, vision insurance is billed. If our doctors find anything medical during your vision exam, the discussion and possible further testing may be needed at an additional visit to address the medical findings. In that case, your medical insurance would be billed for that next visit. If you are concerned about medical conditions, you should choose to bill your medical insurance.

**MEDICAL EXAM**

A comprehensive "Medical" eye exam is for the diagnosis and treatment of disease(s) and/or condition(s) of the eye performed by a physician. This exam evaluates the reason for the symptoms and assesses any treatment needed. Some conditions evaluated with a medical exam include dry eyes, allergies, red eyes, cataracts, glaucoma, diabetic retinopathy, macular degeneration and other sight-threatening diseases. In most cases your eyes will be dilated so the doctor can get a good view of the inside and back of your eye. For this type of visit, medical insurance is billed and may apply to annual deductible, coinsurance, or other forms of out-of-pocket expenses assessed by your insurance carrier.

**WHAT IF I HAVE BOTH MEDICAL AND VISION INSURANCE?**

Some insurance plans allow us to bill both types of insurance to utilize your benefits in the way that best suits your situation. If you have medical problems related to your eyes, you should use your medical benefits. However, if you need your prescription, then the refraction portion of your exam may be billed to your vision benefit by checking both Medical & Vision options listed below.

Most patients will have a refraction done during either type of exam. A refraction is a diagnostic test used to determine your best corrected vision. For some medical conditions, a refraction is needed even when eyeglasses aren't prescribed. The majority of insurance company's do not cover this procedure. If your insurance doesn't cover your refraction you will be asked to pay the fee of \$60.

Please Bill Today's Visit to My \_\_\_\_\_ **Medical Insurance** \_\_\_\_\_ **Vision Insurance**

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_