

## FINTECH 2023 – State of the Norwegian Fintech Industry

An analysis prepared by Ontogeny On behalf of Finansforbundet





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### Background for the Analysis

This report is a follow-up to "Fintech 2022 -Status and trends for the Norwegian fintech sector" from 2022.

On behalf of the Finance Sector Union of Norway (Finansforbundet), Ontogeny Group has examined the emerging fintech segment in Norway. The following analysis focuses specifically on the industry from 2012 to 2022, tracking the development of financial and balance sheets of fintech companies, as well as the growth of new firms. Resulting insight contributes to an increased understanding of the fintech industry's economic development and its place in the financial ecosystem.

By continuously monitoring this development, the Finance Sector Union of Norway aims to contribute to increased knowledge about the Norwegian fintech sector.



## 2023 Analysis of Norwegian Fintech Companies

### Purpose

- Analyze the economic growth of the Norwegian fintech industry since 2012
- Enhance understanding of the role of these companies in Norway's financial sector
- Provide deeper insights and expertise on the Norwegian fintech sector



## ONTOGENY

## FINTECH 2023 State of the Norwegian Fintech Industry



#### Gender Balance An analysis on gender balance regarding ownership and startups

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**Å**-

Interviews

Leading experts and companies in the

fintech sector provide interesting insight

















#### Contents



#### **Analysis** The economic development of the Norwegian fintech environment from 2012 until now



#### The Fintech Industry

Investigating major factors to facilitate for fintech as an infrastructure in Norwegian business

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### **Executive summary**

#### Economic landscape, capital flow and gender balance

Several new companies have emerged, but the overall growth in revenues has stalled in 2022, losses are increasing, and only a few companies are experiencing substantial expansion. Far more companies have gone bankrupt in 2022 than in previous years., and there has been a significant shift in market sentiment, resulting in companies raising less capital in 2023 compared to 2022 and less capital than tech in general. However, there are exceptions for some of the segments, where Al plays a pivotal role in the value proposition, or the companies have managed to achieve positive cash flow. Before 2012 there were no fintech companies with female founders, but a significant change happened after 2012 and today women represent 10% of the founders. The number of female founders between 2017 and 2021 tripled from the previous five-year period.

#### Most important scaling barriers

Previous interviews have shed light on the difficulties posed by a relatively small domestic market in Norway, which heavily relies on talent from established financial institutions, making it hard to scale further. Companies this year emphasize that regulation and competition are major hindrances to their continued expansion. The established financial industry often possesses the resources to navigate a rigorous regulatory regime and a mature market, creating barriers for new entrants to penetrate the market, particularly when their value proposition must outperform "trusted brands" by 2-10 times to compete effectively. In general, the capital requirements have surpassed initial expectations across all segments, with significant variations observed among the sectors analyzed.

### **Executive summary**

### Strategic implications for regulatory authorities

**Understand key parts of the innovation ecosystem**: For regulatory authorities, fostering a vibrant ecosystem requires a thoughtful approach to encourage collaboration among entrepreneurs, venture capitalists, established firms, regulatory authorities and the educational system.

**Improve key parts of the innovation ecosystem:** Providing incentives and reducing barriers for new businesses to start up is of paramount importance, and promoting the success of female entrepreneurs can contribute to building critical momentum and critical mass of skilled entrepreneurs that are necessary to succeed as an industry. Attracting relevant and competent capital from international networks is a key factor, and the government can play a vital role in stimulating such investments at a broader level. Additionally, facilitating stronger partnerships between the established financial industry and smaller companies, viewing them as complementary allies, is crucial for mutual growth and success. Moreover, creating an educational system that nurtures and attracts top talent to the entrepreneurial realm is vital to ensure a continuous flow of skilled individuals contributing to innovation and development in the country. By proactively addressing these aspects, the government can effectively stimulate a dynamic environment that propels growth, innovation, and competitiveness within the business landscape.

### Strategic implications for new companies

Handle scaling barriers and competition: For new fintech companies, it is crucial to be aware of the regulatory burden in general and how it varies significantly across different segments. Additionally, understanding unique scaling barriers that differ among segments, understand existing competition, and learn from successful companies that avoids direct competition with established players by serving underserved markets or offering strong B2B solutions to the established industry is essential. If companies intend to directly compete, they must be prepared for a lengthy and capital-intensive journey to penetrate the market and face competition from the well-established industry.

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#### The financial ecosystem

### The financial industry is part of a larger financial ecosystem



#### The financial ecosystem

### The segments that generate the highest value are dominated by some major companies



### There are fintech companies in many parts of the financial ecosystem



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## Since 2012, there has been significant growth in the number of companies, which are categorized into eight segments – with a net addition of 13 compared to 2021



## TheFactory, a leading Norwegian incubator, has conducted an extensive mapping of the Norwegian fintech industry contributing to the segmentation

\*The blockchain/crypto segment is spread out across other segments (mostly Wealth Management)



Companies in the scope of the analysis

Due to the non-submission of financials by several companies for 2022, they have been excluded from the analysis, bringing the total number of companies for the analysis to 135



### The adjusted pool of companies maintains similar segment distributions as in previous years



Number of companies

#### Companies in the scope of the analysis

The companies evidently bankrupt or acquired by foreign owners will have their financials included, while the companies without reported numbers are removed from the analysis to ensure comparability



#### New companies

Numerous companies have been included in this year's analysis, encompassing both recently founded startups and older companies that were previously not on the radar



# There has been a considerable attrition in the fintech segment, involving both major and several smaller players





### Decreased accumulated revenues between 2021 and 2022 resulting from exclusion (mainly Bank Norwegian) Bank Norwegian was acquired from Swedish

# If Bank Norwegian numbers are excluded, the conclusion changes significantly – operating revenue increases by 6%



### The number of companies across segments are balanced, but Digital Banking earns 48% of revenue



Share of companies within the different segments – 2022

Operating revenue within different segments – 2022



Segments exhibit a balanced distribution of actors

Segments display large disparities in operating revenue

#### Operating profit | All segments

# Digital Banking dominates operating profit, while most other segments incur losses – the total operating profit in fintech is declining



### By excluding Bank Norwegian, the magnitude of the profits change – overall profit is declining



8/9/2023

# Digital Banking operating revenue declines from approximately 9 BNOK to 5 BNOK – driven by the acquisition of Bank Norwegian



# The story changes significantly for Digital Banking if Bank Norwegian is excluded from the previous year's data – both operating revenue and profit increased from 2021



### Operating revenues for all segments are decreasing and the results are weakening



Operating revenue and net income | All segments without Bank Norwegian

# Excluding Bank Norwegian, accumulated operating revenues for all segments are decreasing and the results are weakening



8/9/2023

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### Digital Banking will be excluded from further central analyses due to their dominant presence



### Operating revenue remain flat, but the results are weakening



## Most of the revenue is concentrated in a handful of companies among the top 50, with most earning less than 50 million



## Accumulated operating revenue increases for the top 50 companies in 2022, compared to 2021, and the majority demonstrate growth in operating revenue



### Nearly 60% of 50 largest companies were established in 2017 or later



## The overall growth in revenues has stalled in 2022- Wealth Management has decreased revenues, while the other segments have increased their earnings



### A handful of larger companies dominate the landscape

Operating revenue (BNOK)

In 2022, 6 out of 7 remaining segments experienced an increase in operating revenue, mainly driven by larger companies within the growing segments

Wealth Management's revenues declined from around 2.2 BNOK to 1.92 BNOK, primarily due to a decrease in Duvi's revenue

Duvi's revenue are artificially high as it recognizes pension capital as revenue in 2021 and 2022 making the real overall jump in revenues from 2020 to 2021 much smaller for wealth management than presented

0.4

2015

\*BankID is typically perceived Security and Compliance, but since they were previously included in Vipps' figures, it has been categorized under Payments

0.2

2013

0.2

2012

0.3

2014



2021

2022

2018

2019

2020

0.8

2017

0.5

2016
# Enterprise financial software has experienced a steady increase from 2012 until 2022



Enterprise Financial Software has robust growth in recent years, particularly in 2022, where revenue increased significantly

Fiken, along with several other companies, has contributed significantly to the uplift in accumulated revenues for the segment

### Wealth Management has had aggressive growth since 2016, when it first displayed significant revenue



# A few major companies represent most of the accumulated revenue - Duvi, Lendo and Vipps account for 60% of the accumulated revenue

10 largest companies in numbers



86% Cumulative proportion of total operating revenues



**4.6 BNOK** Cumulative operating revenue

5.6 BNOK Cumulative equity

1.1 BNOK Cumulative debt Share of accumulated oper.revenue in 2022





#### Operating profit

# Enterprise Financial Software remains the sole profitable segment over five years, while other segments face substantial losses



# Deficits are driven primarily by a selection of larger companies across segments



# Deficits are spread out between many companies – Vipps stands out



## Contrasting performance – Vipps and Duvi face losses, Fiken and BankAxept prosper



# Significant variations in revenues and profitability among companies



# Uncovering the financial journey of Vipps, Abelee and Duvi amidst losses



# Most smaller companies exhibit limited scalability and significant accumulated deficits



# Some companies have been able to scale by increasing operating revenue and total assets in between 2021 and 2022 – many companies struggle to scale adequately



# Strong capitalization trends in the fintech market since 2012 - debt dominates the capital structure in digital banks



Increasing investor enthusiasm in fintech segment (excluding Digital Banking) - higher equity and debt financing than in 2021



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Digital Banking is usually the most leveraged segment, and the driver for high debt ratio in fintech



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# Major companies primarily capitalized by equity – except Duvi



# Definition of value creation - employee costs plus EBITDA constitute value creation

#### Factors and Definitions

#### Explanation

Value creation is the residual factor that is distributed

among owners, employees,

deducting the input factor of

and the government after

goods/services in the

company

#### EBITDA

(Earnings Before Interest, Taxes, Depreciation, and Amortization) EBITDA is the result before depreciation, financial income, financial expenses, and taxes EBITDA represents the value creation of a company for owners, creditors, and the government

#### Employee costs

Labor costs include salaries and bonuses, as well as various social costs such as pensions and employer's contributions.

Employee costs represent the value creation of a company for employees and the government

#### Definition

#### Value Creation Value creation is the sum of EBITDA and employee costs

The sum of EBITDA and employee costs is the total value creation that occurs within the company

## Value creation declines in 2022 due to reduced EBITDA, primarily influenced by larger companies



#### Value creation | Excluding Digital Banking

# The fintech market is experiencing reduced value creation in 2022, primarily driven by a significant decline in EBITDA for the year



# Acquisitions drive decline in value creation from Digital Banks



Value creation (BNOK)

# Impact of excluding Digital Banking and the subsequent year-on-year decline



Value creation (MNOK)

Value creation | Largest companies

The largest companies contribute to an augmented value creation, whereas the remaining entities experience negative value creation



#### Fintech 2023 | State of the Norwegian fintech industry (excluding Digital Banking)

### Summary

# High dynamics in the number of companies

Thirteen new companies have entered this year's analysis, with four of them having their first financial year

#### Negative economic trend

Flattening growth in operating revenues while operating profit declines, driven by impact from selected companies

Reduced value creation in 2022 There is a small decline in value creation from 2021, both with and without digital banks. This is driven by negative EBITDA. The major companies account for all value creation

#### Bankruptcies and acquisitions

There have been several acquisitions and bankruptcies within the fintech industry in 2021/2022. This includes both larger players and smaller growth companies

#### Scaling challenges

Limited scaling among companies with few notable exceptions driving significant economic impact in their respective segments

The larger segments dominate Payments and Wealth Management exhibit significant revenue generation alongside notable losses, excluding digital banks

Still in the "valley of death" Enterprise Financial Software is the only profitable segment in 2022. All other segments face losses, driven by larger companies bleeding money, leading to a negative trend since 2020

Impacting the fintech landscape The acquisitions and bankruptcies have a significant impact on the fintech industry. The combination of a challenging 2022 and a tighter capital market could lead to further attrition





### The 10 largest companies account for









#### of value creation

#### 8/9/2023

# Summary

Negative economic trend with major players struggling in the "valley of death"



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Fintech 2023 *The Fintech Industry* 

The Factory

STARTUP LAB NCE
Finance
Innovation
Norwegian Centre of Expertise

**2∏I∏. Fixrate** 

Funding Partner tillit

### How does the sector perceive scaling barriers and which properties are necessary to attract capital?

Several key players from different parts of the fintech industry have provided answers





What are the most important scaling barriers in fintech?



Which fintech companies have momentum in capital raising?

Some companies have been able to scale by increasing operating revenues and total assets from 2021 to 2022 – however, many companies struggle to scale adequately



#### The fintech industry

Capital raising has dried up in 2023 compared to 2022 – amount will likely drop significantly year on year. In 2023 Two AS raised 184 MNOK, while in 2022 Vipps and Dune raised 1 143 MNOK combined



#### The fintech industry

# Tech in general outperforms fintech when comparing capital raised in 2023 to 2022 – both are likely to raise less capital than last year



#### The fintech industry

# Some of the central players in the financial ecosystem are important to understand the scaling barriers and capital flows – a few leading incubators are critical for the development of the fintech industry



\*The model provides examples, but is not exhaustive

# Interviews contributed to a deeper understanding of capital flows and scaling barriers

Scaling barriers

"Internationalization is time consuming, and it is demanding to keep all parties happy at the same time"

"The lack of a Financial Supervisory Authority meeting the needs of a small, technology-oriented company is perceived as the most significant barrier to innovation. This creates a disadvantage compared to companies operating under EU or US regulations"

"Small banking environments and few individuals leaving since it's challenging to return. Industry professionals in Norway generally fare well within finance - exciting positions in established companies require significant upside to become an entrepreneur"



# Five factors were mentioned repeatedly

	Factors	Description	Capital Raising	Data and Analytics	Digital Banking	Enterprise Financial Software	Insurtech	Payments	Security and Compliance	Wealth Management
apital flows	New technology	How new technology such as AI attract capital from investors								
Capital	Market sentiment	Market willingness to fund companies								
Scaling barriers	Capital needs	Capital needed to develop a sufficiently improved product/service								
	Competition	Cumulative effect of number of competitors, brand loyalty and switching costs								
	Regulations	Degree to which regulations hinders scalability								

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# Each factor displays some key takeaways across all segments

	Factors	Description	Across segments					
Capital flows	New technology	How new technology such as AI attract capital from investors	AI has breathed new life into an industry that was struggling, enabling some companies to secure capital. Those who have integrated AI as a core element of their value proposition have found it easier to attract investments					
	Market sentiment	Market willingness to fund companies	Securing capital across various fintech segments proves to be difficult due to the prevalence of negative cash flow among numerous firms. Such companies have been disproportionately impacted by macroeconomic shifts, exacerbating their challenges in attracting investment					
Scaling barriers	Capital needs	Capital needed to develop a sufficiently improved product/service	Some segments are much more capital demanding than others					
	Competition	Cumulative effect of number of competitors, brand loyalty and switching costs	Intense competition often acts as a hindrance to scaling efforts. In this mature market, a substantial number of competitors have achieved a solid market position with relatively happy customers, necessitating a value proposition that surpasses existing offerings by a factor of 2 to 10 in order to successfully penetrate the market					
	Regulations	Degree to which regulations hinders scalability	A rigid regulation system that is not well adapted to the need of small companies is perceived as the main obstacle to innovation in financial services					

To further enhance understanding of the industry, one can illustrate the competitive market as a pyramid, where a company can position itself along two axes – product margin and product volume



# Inside the pyramid there are three sub-markets, and the incumbents are positioned centrally



### Norwegian fintech companies serve different markets


#### The fintech industry | Competitive landscape

## There are different implications for different entry strategies – generally Norwegian fintech companies enter the main market directly or through the low-end underserved market



# It is important to nurture the fintech industry to ensure robustness and competitiveness internationally moving forward















Key Takeaway

The presence of a critical mass of determined entrepreneurs is indispensable for fostering innovation

It is essential to have the capability to attract suitable capital and investors

The collaboration between established incumbents and innovative fintech companies is pivotal in strengthening the Norwegian fintech industry

More regulations should be designed to enable and promote value creation within the industry

Prominent universities with strong business connections play a crucial role in fostering industry development and attracting global talent

There has been a significant negative shift in market sentiment, except in the cases using artificial intelligence (AI) and cases with positive cash flow



Significant variation of capital needs and flows across segments



Regulations can be very costly and impede both growth and innovation



Small home market and small banking environments makes it challenging



The entry strategy is crucial due to the intense competition in a mature market and the requirement to surpass existing service offerings by a substantial margin



Improve key parts of the innovation ecosystem is essential moving forward

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## Fintech 2023 Gender Balance in Fintech



## Women have founded 10% of the fintech companies that remain in operation



## The number of female founders between 2017 and 2021 has tripled from the previous five-year period



#### Gender balance | Founders

## All segments except Digital Banking show an emergence of female founders – Wealth Management has been the standout segment



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## The share of female majority owners has been stable over the last seven years, but may rise with the origination of more female entrepreneurs



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ilth

The share of female majority shareholders has been consistent between 2016 and 2022

The number of female entrepreneurs are on the rise, while female majority ownership remain constant



In the future the increasing number of female entrepreneurs may be reflected in ownership

#### Gender balance | Majority owners

## Female majority ownership varies significantly across segments – Wealth Management has the highest share of female majority ownership, which might be linked to the number of female founders in the segment



8/9/2023

## Summary

Before 2012 there were no fintech companies with female founders, but a significant change happened after 2012 and today women represent 10% of the founders



Significant variation across segments



The increase of founders has not yet increased the average share of ownership over time for women within the fintech industry



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## Key Contributors

Multiple companies and incubators contributed to the analysis with deep insight and understanding about the Norwegian fintech ecosystem



### TheFactory is an award-winning accelerator and incubator in the Nordics, specializing in fintech



Hans Christian Bjørne CCO



Bjørne emphasizes the untapped potential for collaboration between banks and fintech companies TheFactory supports entrepreneurs with investment, perks, mentors, and a wide network to fuel company growth.

*GründerAcademy* is Norway's biggest accelerator program for startups

- Spanning over 12 weeks, twice per year
- 70-80 yearly participators
- Notable speakers for workshops and facilitators with experience

Nordic Fintech Fast Track is a scaleup program for international expansion

- Focus on fintech companies with a proven domestic track-record
- Close collaboration with Innovation Norway and DLA Piper
- Delegation trips to Nordic fintech events

#### Selected portfolio companies



### StartupLab is an incubator and early-stage investor for Norway's most ambitious technology startups



Lise Fulland Investment Partner



Formerly employed by Schibsted



Fulland believes in a prosperous future for the security and compliance segment StartupLab provides a supportive environment for Fintech startups, nurturing and accelerating their growth in Norway.

*Startuplab Accelerator* is a 3-month program where you can explore and utilize a broad network and get access to broad experience

- Up to 3MNOK in funding
- Possible to participate remotely
- Access to legal consultations, accountants, patent lawyers and recruitment assistance

The Fintech Revolution is an industry program and network

- Gathering fintech startups, corporates, investors, researchers and public authorities
- A goal of boosting innovation and successful launches
- Encouragement through collaboration, mentorship and knowledge sharing

## NCE Finance Innovation is the Norwegian non-profit fintech cluster



NCE

Finance

Bent Gjendem CEO



Gjendem sees a bright road ahead for enterprise financial software Norwegian Innovation Clusters are government supported programs aiming to trigger and enhance collaboration in the Norwegian industry.

NCE acts as an incubator to support aspiring fintech companies

- NCE has a comprehensive fintech network in Norway and can connect the startup to the right people
- A fintech focused program provides the input needed to stay on top of the changing fintech market
- Experienced mentors assist in the development of the startups

## Enin combines structured and unstructured data about companies to provide deep insight





Paul I. Huse CEO and co-founder



Enin has grown steadily

- Established in 2016
- 70+ customers
- Enin's data help customers gain insight beyond the obvious



#### Offering multiple services

- KYC Solutions used by customers to examine, onboard and monitor company portfolios
- Risk Monitoring through early warnings and risk indicators
- Investment Analysis tool for screening and due diligence
- Prospecting is easier with insight from Enin's data



#### A trusted partner

- Building a reputation and a portfolio of customers in a conservative market
- Aspiring to become an international company in the next few years



## Fixrate is revolutionizing banking access and streamlines reporting



Building a transparent market place

• Easy access to interest offers from 57

deposits, and standardized reports for

• Streamlined reporting, centralized

easy accounting of bank deposits

• Established in 2017

• 20+ employees

banks





Brynjar Ellingsen CEO and founder



#### Industry leader

- Creating a user-friendly marketplace that offers clarity for customers
- Fixrate aspires to become a prominent player in Norway's capital market for deposits and funds
- Long-term vision includes extending their reach beyond Norway's borders to international markets



#### Opportunities for further growth

- Fixrate generates recurring income
- 800 business customers and can accommodate up to 50 billion in deposits
- Opening doors for smaller banks to access a broader customer base through Fixrate's platform



### FundingPartner is adding a new financing service to the traditional capital structure





Geir Atle Bore CEO and founder



Transforming business financing

- Established in 2016
- A fintech company specializing in crowdfunding services
- The company offers businesses the opportunity to borrow money beyond traditional bank limits
- FundingPartner serves as a supplement to bank loans or for businesses that don't meet traditional banking criteria



#### Unlocking potential

- Fundingpartner targets medium and highrisk businesses, addresses an underserved segment and captures a portion of the SMB market
- Investors can participate in business growth by receiving regular interest payments on their investments
- Achieved a loan volume of approximately 780 million NOK in 2022

Strategic partners



#### Growth

• Launched FP Securities

**STARTUP** 

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• Capitalized on the underserved Swedish market, experiencing strong growth





Schibsted

## Tillit is an insurtech company offering fully digitalized insurance with dynamic prices





Erik Skaar CEO and co-founder



An agile insurance company

- Established in 2017
- Tillit work with local service points across the country that are ready to help or repair your items as soon as possible



A digital product array

- Tillit is the only Nordic company that insures used phones
- Home insurance: fires, theft, water damage, natural damage, bike theft and more



#### A different pricing model

• The price you pay for repair or replacement for your phone decreases for each day the insurance is not used

Strategic Partners								
STARTUP LAB	Schibsted	eir	The Factory	DNB   <b>D</b> NXT	Innovasjon Norge			