



**UNIT 304  
THE CUSTARD FACTORY  
GIBB ST, DIGBETH  
BIRMINGHAM B9 4AA**

---

As well as general support front of house at events, such as checking tickets and collecting surveys, from time to time we also need some additional support in specific areas of the festival, including:

#### **Production Support**

If you like rolling your sleeves up, thinking on your feet and problem solving then Production could be for you. You could be assisting with setting up and de-rigging venues, running equipment or materials between events or sitting in the office making up venue packs containing everything from Health & Safety policies to high vis jackets.

#### **Marketing Support**

Connecting with our audience is at the heart of our Marketing volunteer roles. You could expect to be assisting with distribution, writing blogs, contributing to our Volunteers instagram feed and talking to guests about their experience at the festival.

#### **Colour Box Support**

Enjoying working with children is a must for this role, as you could be helping to dress the Colour Box venue ready for our younger audience members, supporting facilitators with the running of workshops and helping out with checking in schools who are visiting.

#### **Guest Liaison Support**

If you like meeting new and interesting people then this could be right up your street. We welcome around 60 guests and artists to our festival from as far afield as Japan, and are on the look-out for people who are happy to meet guests upon arrival to Birmingham, make sure they find their accommodation easily and have all of the information they need to have a great time attending the festival and visiting Birmingham.

#### **Venue Coordinator**

If you're a people person and fancy a bit more responsibility during the festival, this could be the perfect role for you. Based in a specific venue, our Venue Coordinators will work closely with our Front of House Manager to ensure that our audiences have the best possible experience when arriving for an event, and that the other volunteers supporting in that venue are well informed and confident with their role.

**FLATPACKFESTIVAL.ORG.UK**  
**T: 0121 771 1509**