

## Visit our Prior Lake Showroom



**Thank you for considering us.**

**Locally owned & operated since 1996.**

With a mission of providing superior products, expert craftsmanship, and exemplary service, Above All has served local homeowners and builders since 1996 by delivering precision and efficiency at every step.

- **REFINISHING + STAINING**
- **HARDWOOD**
- **CARPET**
- **LUXURY VINYL**
- **TILE & STONE**
- **AIR DUCT + DRYER VENT CLEANING**
- **WINDOW TREATMENTS**



### CONTACT US

**Phone 952.440.9663**

**AboveAllHardwoodFloors.com**

**@aboveallmn**



Explore our vast selection of carpet, luxury vinyl, hardwood, & stains!

**16861 WELCOME AVENUE SE  
PRIOR LAKE, MINNESOTA 55372**

## *The best floor cleaner,*

**CREATED BY YOUR LOCAL FLOORING EXPERTS**

Perfected over two decades, Wood Kleen offers a safe, effective, and eco-friendly alternative to harsh cleaners.

**BIO-BASED**

**GENTLE+EFFECTIVE**

**HANDCRAFTED**

**CITRUS SCENT**



### **8 OZ CONCENTRATE**

**\$18**

Mix 2.5 oz of concentrate with 32 oz water for best results

### **32 OZ SPRAY BOTTLE**

**\$10**

Spray and wipe with microfiber cloth as needed

### **WOOD CLEANING KIT**

**\$25**

Includes microfiber flat mop, reusable + washable head, 8 oz concentrate, spray bottle

**CONTACT US TO ORDER**

**Quality, Craftsmanship, & Service since 1996**

### Fibers

#### WOOL

- Most durable fiber
- Stain resistant

#### NYLON

- Extremely durable
- Used with stain guard

#### TRIEXTA

- Solid fiber, doesn't absorb stains
- Extremely durable & resilient

#### POLYESTER/PET

- Stain resistant
- Budget-friendly

#### TYPES OF CARPET



BERBER



CUT PILE



PATTERN



LOOP



TEXTURE



CUT & LOOP

### Choosing the right carpet

#### CONSIDER THE ROOM

- How much foot traffic?
- Who will be using the space?
- What will the room be used for?
- What look will complement your home?

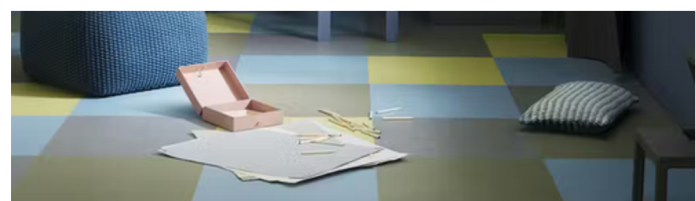
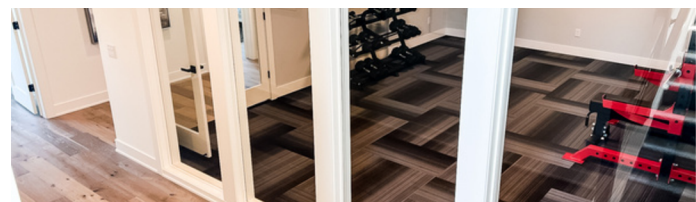
#### CARPET PAD

Carpet padding is often overlooked but is a crucial part of your purchase.

- Provides a foundation
- Protects the floor
- Preserves your carpet
- Dampens sounds
- Adds a soft feel
- Acts as an insulator

#### CARPET TILES

- Designed for flexibility & durability
- Stain & soil resistant
- Removable & replaceable
- Great for a home gym, basement, playroom, or office





# Carpet

## PREPARE & TAKE CARE

### 1 CLEAR OUT

- **Determine who is moving furniture**
  - Our crew is happy to do the heavy lifting as an add-on service - just let us know!
- **Disconnect and remove appliances safely**
  - For gas appliances and toilets, professional reconnection is necessary
- **Make sure there's ample space for our trucks, tools, and crew to access the installation area**

### \* KEEP IN MIND

- **Carpet pad color**
  - Pad color may vary from the original sample and will **NOT** affect the look or color of your carpet

### 2 PROTECT YOUR SPACE

- **Wait to paint**
  - Carpet backing is rough, almost like sandpaper. When installed, it can scrape against a wall, requiring small touch-up paint spots

### \* SEAMS + RISES

- **In some cases** - seams are inevitable and more noticeable in low-profile, patterned carpet
- **Seam peaking** - normal when joining and stretching carpet into place
- **Strand settling** - over time, the effect will fade

### 3 DURING INSTALL

- **Maintain proper home temperature and humidity**
  - 60 - 80 degrees | 35% - 55%
- **Secure safety and efficiency**
  - We ask that children and pets remain out of the working area. Keep in mind installers may be entering and exiting the home frequently.
- **If you are especially sensitive to noise, consider avoiding the area during this time**

### \* COLOR SELECTION

- **Light-colored carpet** - shows more soil and requires more maintenance
- **Dark and patterned carpets** - most effective in high-traffic areas
- **Carpet quality and performance** - directly related to the amount and quality of the fiber in the pile

### 4 AFTER INSTALL

### \* CLEANING + MAINTENANCE

#### After installation:

- Vacuum carpet for loose fibers
- Ventilate area for 48-72 hours
- If you notice a new carpet smell, this will fade
- Wait at least 24 hours before placing furniture
- Read through the manufacturer's recommendations

- We will provide you with your **manufacturer's manual for maintenance and cleaning**
- Most manufacturers recommend **professional deep cleaning every 12 to 18 months**
- Please read your manual for best practices



# Refinishing

PREPARE + TAKE CARE

Before

## Determine who is moving furniture

Our crew is happy to do the heavy lifting as an add-on service - just let us know!

## Disconnect and remove appliances safely

For gas appliances and toilets, professional reconnection is necessary

## Make sure there's ample space for our trucks, tools, and crew to access the installation area

## We do our best to reduce dust by using dust-free vacuums and sealing off the work area.

For extra protection:

- Hang plastic in additional doorways
- Clear off countertops
- Seal and put away food
- Seal cupboards and drawers with painter's tape

## Remove baseboards + trim

Baseboards, trim, and doors will need to be removed before the project. You can replace them with new ones or reuse them if you like. Usually, doors can stay put. We'll let you know if removal is needed before we start. **If you prefer, we can take care of this for you as an extra service.**

During

## Maintain proper home temperature and humidity

60 - 80 degrees | 35% - 55%

## Secure safety and efficiency

We ask that children and pets remain out of the working area. Keep in mind installers may be entering and exiting the home frequently.

## Due to fumes and noise level

We advise being out of the home during this time

You will need to stay out of the house until the floor finish has dried and fumes dissipated.

After

## Two-Component Water-Based Finish:

- Strong, modern, clean finish
- Low odor
- 3 coats of finish
- **Dry time:** 2-4 hours
- **Fully cured:** 7 days
- **Walk on floors (socks, no shoes):** 3-4 hours
- **Place furniture:** 72 hours
- **Rugs & cleaning:** 1 week

## Oil-Based Finish:

- Amber color finish
- Strong odor
- 2 coats of finish
- **Dry time:** 8-12 hours
- **Fully cured:** 30 days
- **Walk on floors (socks, no shoes):** 8-12 hours
- **Place furniture:** 72 hours
- **Rugs & cleaning:** 2 weeks

## The Process:

**Project is scheduled** - After accepting the estimate, we schedule the project according to your preferences.

**Stain consolation** - About 2 weeks before your scheduled work, we visit your home to apply a stain sample for your final decision.

**Refinishing** - Depending on the size of the job, it can take 3-4 days or longer to complete.



## Why Refinish?

- Protects & extends the life of your floors
- Deeply skilled, seasoned professionals
- Quality, professional-grade products
- Minimal disruption to your schedule

## When Refinish?

- **Recoating** | every 3-5 years
- **Refinishing** | every 7-10 years





## 1 SWEEP DAILY

Sweep floors daily with a broom or dust mop attachment.

### AVOID:

- Oil soaps
- Polishes
- Glow products
- Powder cleaners
- All-Purpose cleaners
- Ammonia & bleach



## 2 VACUUM PROPERLY

Use the attachment specifically designed for hardwood floors without a beater bar to protect your floors while vacuuming.

### PROTECT:

- Lift furniture
- Use protective pads
- Keep pet nails trimmed & clean
- Remove shoes
- Avoid excess water & spills
- Never use a steam mop
- Avoid direct sunlight



## 3 MOP WITH MICROFIBER

Clean with a damp microfiber mop and diluted hardwood floor cleaner. Let air dry and avoid excess water - especially on a prefinished floor.

### TOOLS:

- Water soluble cleaners (Wood Kleen)
- Plant trays to avoid leaks
- Sheer blinds or drapes
- Breathable rugs
- Door & entry mats to catch debris



## 4 DEEP CLEAN

Use a spray-and-wipe method using diluted wood floor cleaner and microfiber cloth.

### DEEP CLEAN:

- Water soluble cleaners (Wood Kleen)
- Plant trays to avoid leaks
- Sheer blinds or drapes
- Breathable rugs
- Door & entry mats to catch debris



## 5 MAINTENANCE

Improper cleaning can cause permanent damage. Proper care & professional maintenance will protect your floors for years to come.

**Depending on wear & tear,**

- Recoating should be done every 3-5 years
- Refinishing should be done every 7-10 years



## FREQUENTLY ASKED QUESTIONS

# *Solid vs. Engineered Wood*

### WHAT'S THE DIFFERENCE?

**Solid hardwood** is one solid piece of 3/4" wood milled with a tongue and groove.

**Engineered wood** has layers of wood stacked in a cross-grain configuration and topped with a thinner piece of solid hardwood.

*Solid*



*Engineered*



### WHAT SHOULD I CHOOSE?

#### **Solid hardwood**

- Best to match an existing floor height
- Longer lifespan
- Nailed to a subfloor

#### **Engineered wood**

- Available in wider planks
- Dimensional stability
- Handles high-moisture areas like basements or concrete subfloors

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## *Floor Vents*

### CUSTOM FLOOR VENTS

Before you finish your flooring project, consider matching your air vents to our custom air vents. Each vent is custom-made to match the flooring of your choice to create a seamless luxurious look throughout your home.



### FLOATING FLOOR VENTS

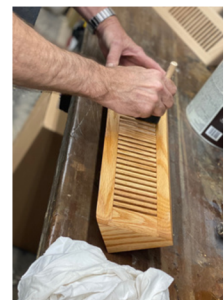
Laminate + Luxury Vinyl

### HARDWOOD VENTS

Solid + engineered

### FLUSH MOUNT VENTS

Seamless + magnetic shut



# Humidity & Issues

## HARDWOOD FLOORING



### HUMIDITY

**Maintain humidity levels between 30-50% throughout the year for consistent comfort.**  
**Low indoor humidity (below 30%) can lead to:**

- Dry skin, hair, & eyes
- Sinus discomfort & infections
- Loosening & separation of wood floors

**INSTALL  
MOISTURE  
READER**

**30% - 50%  
HUMIDITY**



### CRACKS + GAPS

**Seasonal movement is a typical trait of wood flooring that persists regardless of the wood's age.**

- **During winter**, wood contracts, often resulting in thin cracks (about the thickness of a dime)
- **In summer**, wood expands, causing these cracks to disappear
- Light-colored wood floors are more prone to showing these cracks compared to darker tones

**MAINTAIN A  
GOOD  
MOISTURE  
LEVEL TO  
PREVENT GAPS**



### CUPPING + CROWNING

**Cupping and crowning are common issues resulting from high humidity and moisture imbalances.**

- **Cupping** occurs when a wood board becomes wet on one side, causing the edges to rise. This can also be triggered by standing water or spills.
- **Crowning** happens when a board dries and the center of the board rises above the edges.

**IDENTIFY &  
ELIMINATE THE  
MOISTURE  
SOURCE**

**Please contact us with any questions or concerns regarding your flooring.**

Phone: 952.440.9663

[Aboveallhardwoodfloors.com](http://Aboveallhardwoodfloors.com)



### CONTACT US







# Sanding + Finishing

## SERVICES GUIDE

### Buff + Coat

#### FOR LIGHT SCRATCHES & SCUFFS

- Service includes light buffing and a new coat of finish
- Service should be done every 3-5 years

#### PROS:

- Quick process - 1 day
- Rebuilds wear layer
- Fresh look
- Protects floors

#### CONS:

- Once the finish has worn through, a Buff + Coat can no longer be done
- Floors that have been cleaned with oil soap, glow products, or polish cannot be re-coated

### Refinishing

#### REVIVES + RESTORES FLOORS

- Service includes complete sanding, optional staining, and refinishing
- Choice of stain color and finish
- Should be done every 7-10 years

#### 2-COMPONENT WATER-BASED FINISH:

- Strong, modern, clean finish
- Low odor
- 3 coats of finish
- Dry time: 2-4 hours
- Fully cured: 7 days
- Walk on floors (socks, no shoes): 3-4 hours
- Place furniture: 72 hours
- Rugs & cleaning: 1 week

#### OIL-BASED FINISH:

- Amber color finish
- Strong odor
- 2 coats of finish
- Dry time: 8-12 hours
- Fully cured: 30 days
- Walk on floors (socks, no shoes): 8-12 hours
- Place furniture: 72 hours
- Rugs & cleaning: 2 weeks

### Custom Staining

#### CREATE YOUR PERFECT SHADE

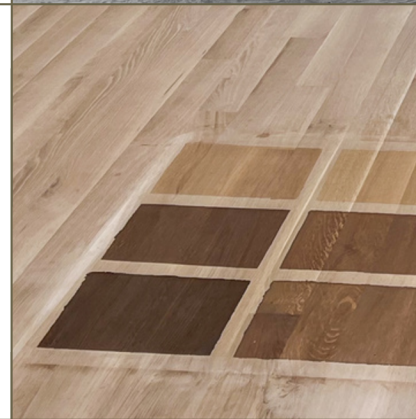
Custom floor staining allows you to personalize your space by choosing the color and finish that best suits your style. Our team collaborates closely with you to apply the chosen stain, ensuring a flawless result that enhances the beauty of your floors while reflecting your taste.

**About 2 weeks before your scheduled work, we visit your home to apply a stain sample for your final decision.**



### Why refinish?

- Protects & extends the life of your floors
- Deeply skilled, seasoned professionals
- Quality, professional-grade products
- Minimal disruption to your schedule
- **Recoating should be done every 3-5 years**
- **Refinishing should be done every 7-10 years**



**Contact us**

**952.440.9663**







# Luxury Vinyl Plank + Tile (LVP | LVT)

## PRODUCT GUIDE

### ***Waterproof, damage resistant, kid and pet-proof***

Luxury vinyl is a favorite among homeowners for its versatility, durability, and ease of use. It comes in a variety of styles, including natural wood, stone, and tile looks. Easy to install almost anywhere, it's often considered a "life-proof" flooring solution.



*Luxury Vinyl Tile*



*Luxury Vinyl Plank*



### ***Luxury Vinyl Types***

#### **WPC + SPC COMPOSITIONS**

WPC and SPC are the most well-known compositions of luxury vinyl. Both are extremely durable with the only difference being the core.

#### ***WPC Vinyl:***

- Wood pulp, plastic, and foam composite
- Slightly softer + denser sounding

#### ***SPC Vinyl:***

- Stone and plastic composite
- Less likely to dent



### ***What about Laminate?***

Since its introduction in 1977, laminate flooring has seen significant advancements. Our high-quality vendors allow us to provide exceptional products with waterproofing and unparalleled durability, perfect for active households.

- **Super durable**
- **Easy to clean**
- **Environmentally-friendly**



Before

## Determine who is moving furniture

Our crew is happy to do the heavy lifting as an add-on service - just let us know!

## Disconnect and remove appliances safely

For gas appliances and toilets, professional reconnection is necessary

**Make sure there's ample space for our trucks, tools, and crew to access the installation area**

During

## Maintain proper home temperature and humidity

60 - 80 degrees | 35% - 55%

## Secure safety and efficiency

We ask that children and pets remain out of the working area. Keep in mind installers may be entering and exiting the home frequently.

## Due to fumes and noise level

We advise being out of the home during this time

## For glue-down products

- Do not walk, place furniture, or inhabit space until the adhesive is fully cured
- Do not mop or wash for at least 48-72 hours

## *\*Please read manufacturer manual*

### 1. Sweep | vacuum regularly

- Do not use a beater bar
- For robotic vacuums, check with the manufacturer

### 2. Remove spills promptly

- Especially harsh chemicals & oils

### 3. Mop using a PH-neutral vinyl floor cleaner & use water sparingly

## *Do not use:*

- Vinegar
- Glow or Shine products
- Soap or oil-based products
- Abrasive cleaners
- Wax or polish
- Vacuum with a beater bar
- Steam mops
- Buffing tools

## *Care tips:*

- Lift items to place on floor
- Check for sharp or rough objects under furniture legs + rollers
- Use furniture pads
- Avoid exposure to direct sunlight
- Use indoor/outdoor mats to protect floors & absorb moisture
- Do not use rubber or latex-backed mats
- Maintain good humidity and temperature

Cleaning





# Working with WOOD KLEEN



## WOOD KLEEN

EXPERTLY FORMULATED TO MAKE CLEANING YOUR HARDWOOD FLOORS EASIER, HEALTHIER, AND SAFER.

WOOD KLEEN HARNESSES THE POWER OF CITRUS AND BIO-BASED INGREDIENTS TO DEEP CLEAN AND DRY FAST WITH NO RESIDUE.

### DIRECTIONS

ADD 2.5 OZ. OF WOOD KLEEN TO 32 OZ. OF WATER.

FOR BEST CLEANING RESULTS, SPRAY DIRECTLY ON FLOOR OR SURFACE AND WIPE WITH CLEAN MICROFIBER MOP OR RAG.

CONTACT US TO ORDER

## CLEANING TIPS + TRICKS:

- **To combat a cloudy film**, use a clean microfiber cloth dipped in warm water to buff and add shine
- **Add more aroma** by including a few drops of essential oils like orange or lemon
- **Dents or small dings?** Try a stain marker + wax stick for small DIY repair.



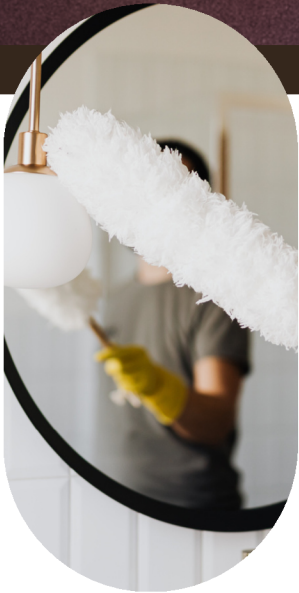
## DULL FLOORS?

- **Dirty cleaning tools.** Using dirty mops or forgetting daily maintenance will only move dirt around and grind it into your floors.
- **Try using less product.** Less is more when it comes to cleaning wood floors. Avoid a mop and bucket and use a spray mop to get just the right amount of cleaner on your floors.
- **No scratch protection.** High traffic areas need protection. Use mats and remove shoes when entering the home. Particles on your floor can cause scratches and scuffs, which can easily dull the finish on your floor.



# AIR DUCT CLEANING

## after service instructions



### ***THANK YOU FOR CHOOSING US.***

To ensure the best results + maintain indoor air quality, please follow these post-service guidelines:

#### ***1 ALLOW DUST TO SETTLE***

Some dust may circulate briefly after cleaning. Let it settle before wiping down surfaces.

#### ***2 REPLACE AIR FILTERS WITHIN 1 WEEK***

Check and change your filter within 1 week of the service to maintain good airflow and efficiency.

***\*Always change your air filter every 3 months to maintain good air flow + efficiency.***

#### ***3 MAINTAIN REGULAR CLEANING***

Vacuum and dust your home regularly to prevent debris buildup in the ducts.

#### ***4 SCHEDULE ROUTINE MAINTENANCE***

We recommend air duct cleaning every 3–5 years or more often if you have allergies, pets, or high dust levels.

### **FOR QUESTIONS + CONCERNS:**

952.440.9663 | [jason@aboveallhardwoodfloors.com](mailto:jason@aboveallhardwoodfloors.com)  
[aboveallhardwoodfloors.com](http://aboveallhardwoodfloors.com)

