

## CARE & MAINTENANCE



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Where beauty meets quality.



**SUNCREST**  
SUNCREST SUPPLY, INCORPORATED

Timber-Guard Waterproof Flooring is designed with ease of care in mind, however, all floors require routine care and maintenance for lasting beauty and performance. The following recommendations are provided to prolong the life of the installed flooring.

## **PREVENTATIVE MAINTENANCE**

### Interior and Exterior Mats

- Place exterior and interior mats at all entrances.
- Exterior mats should be constructed of dual fibers: soft fibers capable of absorbing moisture and coarse fibers to remove dirt and grime from shoe soles.
- Interior mats should be constructed of an absorbent fiber with a back that is breathable and non-staining.
- Purchase two sets of mats to ensure a proper cleaning. Place one set at all entrances to reduce dirt and moisture tracked into the home. Remove the soiled set and immediately replace with the fresh set when it's time for cleaning.
- Remember to routinely clean both sides of interior mats to prevent them from becoming a soil source. Additionally, remember to clean underneath the mat to prevent dirt from becoming trapped and dulling the finish of the flooring.
- Do not use rubber mats, which may stain the floor or trap moisture underneath the mat.

### Furniture

- Use non-staining felt or plastic floor protectors at least one inch in diameter under furniture to cover the part resting on the flooring.
- Chair casters should be rubber, not plastic or metal. Chair pads should be used under chair casters.
- Routinely clean all chair casters to remove grit. Lay plywood over flooring to avoid dents and gouges and use a furniture dolly when moving heavy appliances and furniture.

### Additional Tips

- Close window treatments during hours of direct sunlight and minimize excessive lighting whenever possible to protect floor.
- Keep pet nails trimmed to minimize scratches and damage.
- Protect flooring from spiked heels, athletic shoes or shoes in need of repair.
- Routinely clean vacuum wheels, brush, and head, and inspect for foreign objects.
- Exercise caution when placing area rugs over floors with radiant heating. Rugs may increase flooring temperatures beyond recommended levels.

### Routine Care

- Dust mop, sweep and/or vacuum the floor regularly to remove particles that could scratch the floor.
- **WARNING:** Vacuums with a beater bar or power rotary brush head should never be used on wood flooring. Use vacuum tools designed for hard surfaces.
- Use a microfiber mop for dust mopping. Once mop head is soiled, replace with a fresh one. When laundering soiled mop heads, use without fabric softener to prevent residue streaks on the floors.
- A residential steam mop may be used if the steam is applied to a microfiber pad and not directly to the floor. Set the temperature of the steam mop to the appropriate setting for wood floors or to the lowest setting and steam mop in the length direction of the planks only.

### Cleaning Spills

- Remove spills promptly. Do not allow topical moisture or standing liquids to remain on the floor. Immediately use an absorbent cloth to remove as much of the liquid as possible and wipe floor surface thoroughly.
- In removing spots, immediately use a microfiber cloth and floor-safe cleaner while working from the outside of the stain toward the center.
- Daily usage will determine how often cleaning is required. Allow floor to dry completely before replacing interior mats.

### Products and Methods to Avoid

- Never damp mop wood flooring.
- Flood mopping is not recommended since mop water may damage flooring and leave spots.
- Do not pour liquid directly on the floor or use an excessively wet mop.
- Do not allow liquid to puddle or leave moisture standing on the floor.
- Do not use oil soaps, wax, detergents, abrasive cleaners, polishes, or other household products to clean the floor.
- Vacuums with beater bar or power rotary brush head should never be used on wood flooring.
- Never use power scrubbers to clean floor.