



CENTRICITY

Don't let accidents floor you!
Get protected!

*File a claim 24 hours a day /
7 days a week by logging
into our Centricity 360
consumer portal.*

[CUSTOMER.CENTRICITY.COM](https://customer.centricity.com)

No service fees. No deductibles. Most flooring accidents are covered for full repair or replacement. Refer to your full Terms and Conditions for coverage information.

Ruff Days
Happen

*Protect your floors
today, and we'll take
care of the rest.*

CENTRICITY



Protect Your Purchase

Enjoy peace of mind with our accidental damage protection for all of your flooring.

Your flooring investment deserves the best protection. Choose our 5-year accidental damage protection coverage.

- Coverage up to the total amount paid including installation.
- No service fees. No deductible.
- Covers scratches, dents, dings, gouges, snags, warping, unraveling and stains caused by covered accidents.
- Most flooring accidents are covered for full repair or replacement.

Types of flooring covered include:



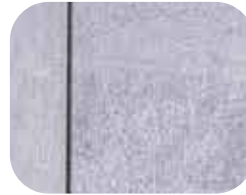
CARPET: stains, rips, tears, damage through to the backing or substrate



LAMINATE: stains, damage causing uneven floor surface, scratches, dents, dings, gouges, damage through to the substrate



HARDWOOD: cracking, stains, damage causing uneven floor surface, scratches, dents, dings, gouges



LUXURY VINYL TILE: cracking, damage to grout causing loose tile, damage causing uneven floor surface, scratches, dents, dings, gouges, damage through to the substrate



LUXURY VINYL PLANK: damage causing uneven floor surface, scratches, dents, dings, gouges, damage through to the substrate



CERAMIC TILE: cracking, damage to grout causing loose tile, scratches, dents, dings, gouges