



#### FULL DETAILS:

### Love It or Replace It Guarantee A SFN 99-Day Customer Satisfaction Warranty

SFN 99-DAY CUSTOMER SATISFACTION GUARANTEE Shaw warrants that on any Shaw Product purchased from a Shaw Flooring Network dealer, if you are not completely satisfied, we will replace the product under this guarantee within 99 days of the purchase date. The replacement will be of a Shaw Flooring Network qualifying product of comparable value, but must be of a different style or color. If you request a Shaw product of greater value, you may pay the difference in price; however, there will be no monetary payment by Shaw if you choose a product of lesser value. The Love it or Replace it Guarantee covers the replacement material and freight to the SFN dealer only; services related to removal of the existing material, miscellaneous labor (i.e., furniture handling, special labor, miscellaneous trim carpentry, etc.,) and installation must be performed by the SFN dealer and these charges are paid by you to the SFN dealer. Your Shaw product can not have been abused or damaged. If installed, the Shaw product must have been properly installed to be covered by this warranty. This warranty covers product for an owner-occupied residence; commercial use is excluded. Claims must be personally inspected in person by a Shaw Flooring Network dealer. Quality and installation related issues are excluded from this warranty. Prior to replacement, the Shaw Flooring Network dealer must submit a claim to Shaw through [Shawnow.com](http://Shawnow.com). Claims under this guarantee will not be considered for products sold as second quality, irregular, used, or mill end. Replacement under the 99-Day Customer Satisfaction Guarantee is limited to one replacement per original purchase.

