

BELL HARDWOOD FLOORS

3135 E. 17th St. Suite A, Ammon, ID 83406

208-522-9694

307-733-6304 Jackson

Our Warranty: Our floors are covered by a limited warranty. We guarantee the grade of material and workmanship for one year. We guarantee the moisture content of your wood is within industry standards. We cannot guarantee against cupping, buckling, or shrinkage because of improper care or climate conditions beyond our control. We cannot guarantee the finish will not wear out, scratch, or dent. We cannot guarantee against ambering, yellowing or color changes due to the ultraviolet rays or lighting. Samples of new wood will show an example of appearance. But due to the differences in trees or reclaimed wood, the sample may not be exactly the same. Some species of wood naturally darken with time, it is not a defect.

Our workers are fully covered by Worker's Compensation and Liability insurance.

All material is guaranteed to be as specified. All work to be completed in a professional manner according to standard practices. Any alteration or deviation from above specifications involving extra costs will be executed only upon written orders, and will become an extra charge over and above the estimate. All agreements are contingent upon strikes, accidents or delays beyond our control. Owner to carry: fire, tornado, and other necessary insurance. After material has been ordered, there will be a 20% restocking fee of materials that are cancelled or returned.

Sincerely,
Jonathan Crumley



mod.boowbriofled

BELL HARDWOOD FLOORS

3135 E. 17th St. Suite A, Ammon, ID 83406
208-522-9694
307-733-6304 Jackson

Wood Floors: What to Expect

One of the leading causes of customer dissatisfaction with their wood floor is it does not live up to their expectations. No matter how experienced our installers are or what the quality of the wood is there are some things you should expect:

- **Wood is not a monochromatic product:** Wood, as a natural product, will vary from piece to piece. Remember it is not fabricated; it is milled from a tree. It will have grain and color variations that are consistent with the grade and species of flooring selected. Whether it's a solid or engineered hardwood floor.
- **Wood floors will indent:** In spite of the term "hardwood" wood flooring will indent under high heel traffic, furniture moving, dropping of heavy objects, and even from pet's claws. No finish that is applied will prevent scratches and dents.
- **Wood floors may crack between the boards:** Although your new floor may start tight together, as a natural product it will continue to absorb and release moisture. This natural process will cause flooring to expand and contract from season to season, which results in some cracks between boards in the floor. Some stain colors, such as white, will show this process more than others. It's recommended with either solid or engineered hardwood that a humidifier be used in the space the floor is in. This will help minimize separation and cracks, but will not prevent them.
- **Bell Hardwood Floors is NOT responsible:** For the existence or correction of perceived imperfections in wood, which is the result of the wood's intrinsic character. Wood is a product of nature; it will continue to react to temperature, humidity, and sunlight after installation. It may also move, shrink, crack or fade. Bell Hardwood Floors shall not guarantee any size or grade of hardwood flooring against color, cupping, buckling, warping, shrinkage, and termite or beetle infestation.

Your floor is never duplicated; it is truly a unique and custom floor of your own.



BELL HARDWOOD FLOORS
3135 E. 17th St. Suite A, Ammon, ID 83406
208-522-9694
307-733-6304 Jackson

Refinishing what to expect:

- Little to no dust, our sanding equipment is hooked up to a vacuum system.
- Baseboards may get scuffed during the sanding process; paint touch up not included.
- Oil base finishes can take anywhere from 8-12 hours to dry.
- Water base urethane will take 5-8 hours to dry.

Maintenance coat:

A maintenance coat is a light buffing of the floor, clean, vacuum, and apply 1 coat of finish. This process will not take out any deep scratches, dents, worn grey areas, line from area rugs, or discoloration from ultra violet light.

We recommend getting a maintenance coat for residential homes every 3-5 years, however some may be able to go longer. A maintenance coat is a good idea when you begin getting some light scratches in the floor or notice some wear areas in the finish, typically in high traffic areas of the home.



BELL HARDWOOD FLOORS
3135 E. 17th St. Suite A, Ammon, ID 83406
208-522-9694
307-733-6304 Jackson

Cleaning products:

We have our own cleaner we make in house, Bell Hardwood Floor cleaner. Our cleaner is safe for wood, tile, vinyl, etc. It has a fresh clean sent and quick dry time. We sell our cleaner in a gallon or quart. If we are doing the work for you, you will receive a free quart of cleaner (redeemable by picking up from our showroom).

Gallons:\$25.00
Quarts: \$10.00

***If you bring the bottle back, we will give you \$2 off the next one.**

***Prefinished Hardwood Floor Products with Nuoil require a specific Cleaner to keep the floors in pristine condition. Please ask our office for more information on cleaning and pricing.**

We also sell Sh- mops, these come with a reusable, machine washable mop head. We sell the extra covers in microfiber and cotton. The ability to wash the mop head prevents the build up of bacteria to take place, a fresh clean mop head to clean the floors even better.

Flooring protection items:

Furniture pads: \$4.00 each; Varity of different sizes
Almond stick: \$11.14 (can help repair light scratches)

