Accidents Happen Protect your floor

Protect your floors today, and we'll take care of the rest.

CENTRICITY



Protect Your Purchase

Enjoy peace of mind with our accidental damage protection for all of your flooring.

Your flooring investment deserves the best protection. Choose our 5-year accidental damage protection coverage.

- Coverage up to the total amount paid including installation.
- No service fees. No deductible.
- Covers scratches, dents, dings, gouges, snags, warping, unraveling and stains caused by covered accidents.
- Most flooring accidents are covered for full repair or replacement.

Year 2 Cleaning Benefit:

- \$125 cleaning reimbursement for carpet
- Cleaning Kit for hard surfaces shipped to you

CUSTOMER.CENTRICITY.COM

File a claim 24 hours a day / 7 days a week by logging into our Centricity 360 consumer portal.

No service fees. No deductibles. Most flooring accidents are covered for full repair or replacement. Refer to your full Terms and Conditions for coverage information.

Types of flooring covered include:



CARPET: stains, rips, tears, damage through to the backing or substrate



LAMINATE: stains, damage causing uneven floor surface, scratches, dents, dings, gouges, damage through to the substrate



HARDWOOD: cracking, stains, damage causing uneven floor surface scratches, dents, dings, gouges



LUXURY VINYL TILE: cracking, damage to grout causing loose tile, damage causing uneven floor surface, scratches, dents, dings, gouges, damage through to the substrate



LUXURY VINYL PLANK: damage causing uneven floor surface, scratches, dents, dings, gouges, damage through to the substrate



CERAMIC TILE: cracking, damage to grout causing loose tile, scratches, dents, dings, gouges