

Furniture Moving Policy

We are happy to assist you in removing the larger pieces of furniture off of your floor, i.e. dining room tables, bookcases, couches, etc. We will help move these pieces at no cost to you, since they are on the floor on which we must work.

Because we are not professional furniture movers, there are some things we must ask that you do before our arrival.

1. We ask that if you do have bookcases or china cabinets that need to be moved, that everything be removed from those pieces prior to our arrival.
2. We ask that any lamps, magazines, books, candles, or anything that might be on a table or desk that we need to move also be removed prior to our arrival. Essentially we ask that you move all loose or small items you can.
3. As we are not an electronics company, we ask that all computers, televisions, speakers, or any other electrical equipment be unplugged. If you need help moving a television, we can assist in that regard as long as it has been unplugged.
4. If we are refinishing floors in a bedroom, we ask that you break down all beds, and we can remove the individual pieces from the rooms.
5. Similarly, if you have any furniture that is assembled from multiple pieces, and will not fit out of its current spot without being broken down, we ask that you break those down as well.
6. There are certain very large items, i.e. pianos and pool tables, which will not necessarily need to be moved. In most cases we will be able to work by moving these pieces around slightly during the process. Your salesman will be able to tell you whether or not we can accomplish this.
7. We will not move furniture up/down stairs or in/out of the house.

If we are putting your furniture back, for which there is a charge, we will move the same large items that we moved out, but we will not be able to reassemble anything which we did not disassemble, i.e. beds. We will also return all electronic equipment to its proper place unplugged.

In the off chance that we arrive at your home and find that some of the above items have not been taken care of, we will not be able to guarantee finishing your work on your scheduled dates.

You will have to wait 1 week after the final coat has been applied to put area rugs back down. This is to allow the polyurethane to fully cure.

If you have any questions about our furniture policy, feel free to ask your salesman or to call our office and speak with our Vice President, Cheryl Wilcox.



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