

Product Collection Guidelines

Life cycle thinking is part of our commitment to product stewardship and improving product circularity here at GH Commercial. And addressing end of life options for our products is an important way to better manage and reduce environmental impacts.

Under our ReCover Program, we offer two take-back programs for our products, 3R and Loop. Both programs require customers to ensure products are prepared for collection as set out in this document.

LOOP PROGRAM

1. Prior to uplift, GH Commercial must inspect the product to determine suitability and whether any cleaning is required.
2. All product must be stacked, palletised, and wrapped and/or strapped appropriately, ready for collection. Maximum weight of 150kg per pallet, and height of 150cm.
3. If underlay is bonded to the product (other than as part of the original product), it is unlikely to be suitable for recovery under the Loop Program.
4. For health and safety reasons, the product must be clean and not include any contamination or debris, including for example asbestos or any other prescribed waste, cement, levelling compounds, smooth edge, plaster, nails, metal, glass or any building debris.
5. The product should be kept dry and available for collection in an area protected from weather.

3R PROGRAM

1. Prior to uplift, GH Commercial must inspect the product to determine suitability and whether any cleaning is required.
2. **The following packing requirements apply for each product:**
 - a. Carpet Tiles: Product must be stacked, palletised, and wrapped and/or strapped appropriately, ready for collection. Maximum weight of 150kg per pallet, and height of 150cm.
 - b. Broadloom Carpet: Product must be cut to a maximum of 1.0m wide and rolled or palletised ready for collection. Appropriate wrapping and/or strapping should be used where necessary.
 - c. Hard Flooring: Product must not exceed pallet length. All material must be stacked, palletised, and wrapped and/or strapped appropriately, ready for collection. Maximum weight of 150kg per pallet, and height of 150cm.
3. If underlay is bonded to the product, GH Commercial will provide advice to the customer on its suitability for recovery under the 3R Program or Loop Program.
4. For health and safety reasons, the product must not include any contamination or debris, including for example asbestos or any other prescribed waste, cement, levelling compounds, smooth edge, plaster, nails, metal, glass or any building debris.
5. The product should be kept dry and available for collection in an area protected from weather.