

Dear

Corona Virus Viewing Disclaimer 2020

In light of the recent Government guidelines, we have now opened our offices with a small team and in a responsible and safe way for our staff and customers. We are adhering to the advice given and now look forward to being able to work with our customers. As Estate agents can now visit homes in order to take photos and videos and prospective buyers are able to view property, we would like to set out our guidelines to facilitate this in a safe way for all parties.

Although there is now more freedom to move home, public health and Government guidance should always come first. In all instances it is important to adhere to social distancing measures and any physical appointments should be postponed immediately if anyone is self-isolating or showing symptoms of coronavirus.

Our guidance on Viewings

As of 13 May, the Government has updated their guidance for England only to allow physically distanced viewings that carefully adhere to public health guidance. It is vital that safety comes first, with the guidance reflecting that with several measures that need to be followed to conduct viewings safely:

- We will ensure that viewings will only be done with serious buyers who are genuinely interested in the property.
- Where possible and if preferable we can conduct an initial video viewing which we can discuss with you.
- When conducting physical viewings, they will be done by appointment only and open houses are not permitted.
- A member of our staff will be there to meet you but will remain outside the property to reduce the amount of people inside
- Everyone involved must wash their hands prior to the viewing.
- We will restrict the number of people present at the viewing in order to follow social distancing guidelines.
- All viewings are undertaken at your own risk.

If you have any questions, please don't hesitate to contact us.

Kind regards