

PROVECHO

| LATIN PROVISIONS |

We're Ready!

We want to welcome you all back into our home, and thank you for your continued support over these past few months. The safety of our staff and guests is of our utmost importance. As we reopen, we want to inform you of our updated policies and procedures that will help keep everyone safe as we navigate the coming months.

Our Staff | Our Promise

Our staff has been well-versed and trained on the new policies we have implemented. Each staff member will be required to pass a health check and survey upon arrival of each shift. Our staff will not be permitted to work if they are exhibiting any cold or flu-like symptoms, including but not limited to a fever or cough, or have been in contact with someone that has known to test positive for COVID-19. We promise to be diligent in proper sanitation of our facility to ensure the health and safety of everyone entering.

Your Promise

If you have been exposed to COVID-19 or have symptoms of COVID-19 (fever, cough, or shortness of breath) please ensure everyone's safety by using our contactless delivery options.

Arriving at our Restaurant

Hand sanitizer will be available upon entry, exit, and in restrooms. You will find 6ft. space markers not only inside but outside our entryway as well. We ask that you respect the social distancing guidelines and allow the guests in our entryway to be seated or finished guests to exit. Guests will be greeted by our hosting staff and led to their designated table; there they will be given properly sanitized and rolled service ware along with disposable menus.

Dining Room

In accordance with social distancing mandates, we have adjusted our available seating to accommodate guests in our dining rooms and patio. Although mandates allow an increase in seating percentages over time, we will continue to honor the 6ft. social distancing guideline to keep our staff and guests safe. Due to reduced seating, we recommend making a reservation with us online or calling ahead to check current availability. Weather permitting, patio seating will be first come first serve. Reservations are not required but recommended.

Reserve your table online by visiting provechocp.com or giving us a call at 219.663.0050.

Table Accommodations

All silverware will be rolled in a sanitized environment with staff members wearing gloves and masks. The silverware roll will not be left out on tables and will only be brought to the table upon seating. Tables will be void of any standard service items. i.e., salt & pepper shakers, creamers, sugar caddies. Any of these items are available upon request and will be given in single-use form. Single-use disposable utensils and paper napkins will be available upon request.

Table Service | Service "Puck"

Our service staff will be limiting their table time in an effort to mitigate exposure. We will be implementing a color coordinated signage system. If you require your server for any reason, at any time, simply flip your puck over to the designated color and we will revisit your table as soon as our staff sees this request. Each team member will be assigned to their own point of sale and order entry computer to avoid cross-contamination between other service members. These computers will also be sanitized on a schedule in accordance with our restroom sanitation.

Sanitizing Tables & Restrooms

We ask that our guests move their plates to the edge of the table to designate items that need to be removed. In addition, our guests may also flip their service "puck" to acquire our attention. As our guests exit the restaurant, each table and seat will be sanitized with a disinfecting spray and sanitizing towel. Once properly sanitized, our team will notate a completed and sanitized table with a proper document stating its completed sanitation, which will be left on the table. Our restrooms will be routinely sanitized, and a form will be displayed to notate the last time of sanitation. Hand sanitizer will be available inside as well as outside our restrooms. We ask that only one guest at a time use the restrooms.

Leaving our Restaurant

Our service staff will process your payment and return your receipt. If a credit card slip needs to be signed, a single-use alcohol wipe will be included with a pen and receipt. We ask that you use the nearest exit while respecting the social distancing guidelines. We have three exits available for use; please inquire with your server for the appropriate exit. For guests dining on our patio, please locate one of the three exit gates rather than exiting back through our dining room.

Contactless Delivery | Curbside Pickup | Pre-Order Drive-Through

We will continue to provide delivery, carryout, curbside pickup, and pre-order drive-through for those customers who would like to enjoy our food in the comfort of their own home. Our menu will be updated to accommodate our dine-in guests as well as our carryout customers. As parked vehicles may make it difficult for curbside pickup, we have implemented a new drive-through curbside pickup system. Behind our restaurant there is an alleyway that can be accessed West of the entrance of the Centier Bank drive-through on E. Joliet Street. Upon arrival, you will be able to pull up near our rear entrance, then please give us a call, and we will bring food out to your car.

Please continue to view our carryout & curbside menu online at provechocp.com