

KEEP YOUR DEBIT CARD WORKING!

To protect you from card fraud First Federal Community Bank is adding a new fraud protection feature soon to automatically contact you in real-time 24/7 about suspicious debit card transactions. If we cannot reach you immediately, your card may be disabled until you reply to a text or email.

Keeping your contact information updated with the bank is critical!

Here is what we need from you:

- Update or confirm your contact information through your online banking portal or visit your banking center.
 - ✓ Choose My Services then Profile to add or confirm your email address and cell number, and make sure to check the box to allow SMS.
- You can reactivate your card by following the instructions in the text or email.

We encourage all cardholders to enroll online, or at least to make sure the bank has their cell phone number and email address so they can be contacted. The system will only contact that card holder about that card's activity, not the spouse or other account owners.

Use the form on the back to update contact information for yourself and other cardholders on your account.



First Federal Community Bank—The Only Bank You'll Ever Need!

PARIS DOWNTOWN | PARIS LOOP | CLARKSVILLE | MT. PLEASANT
903-784-0881 | FFCBank.com

Member FDIC



Account Number:

☐ Hold Code 232 Added

CUSTOMER CONTACT INFORMATION



Please provide as much information as possible for all joint owners.

CUSTOMER 1

NAME:

| | |
|---------------------------------|--------------------------------|
| LAST 4 OF SSN: | DATE OF BIRTH: |
| CURRENT PHONE NUMBERS: Cell: | REMOVE THESE NUMBERS: Cell: |
| Work: | Work: |
| Home: | Home: |
| CURRENT EMAIL ADDRESS: | REMOVE EMAIL ADDRESS: |

CUSTOMER 2

NAME:

| | |
|---------------------------------|--------------------------------|
| LAST 4 OF SSN: | DATE OF BIRTH: |
| CURRENT PHONE NUMBERS: Cell: | REMOVE THESE NUMBERS: Cell: |
| Work: | Work: |
| Home: | Home: |
| CURRENT EMAIL ADDRESS: | REMOVE EMAIL ADDRESS: |

CUSTOMER 3

NAME:

| | |
|---------------------------------|--------------------------------|
| LAST 4 OF SSN: | DATE OF BIRTH: |
| CURRENT PHONE NUMBERS: Cell: | REMOVE THESE NUMBERS: Cell: |
| Work: | Work: |
| Home: | Home: |
| CURRENT EMAIL ADDRESS: | REMOVE EMAIL ADDRESS: |

Received by:

Date:

Processed by:

Date:

Notes: