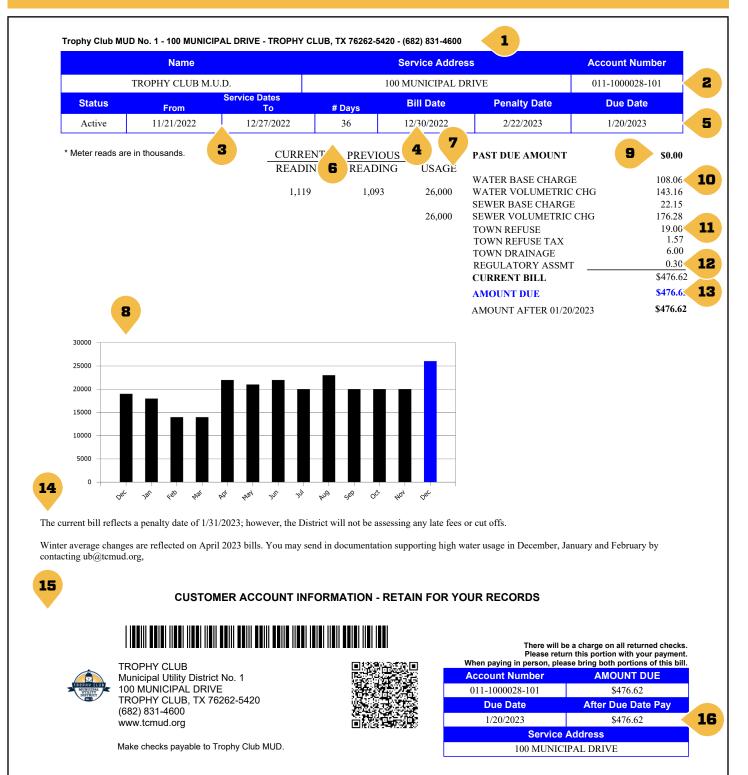
HOW TO READ YOUR BILL



TROPHY CLUB M.U.D 100 MUNICIPAL DRIVE TROPHY CLUB, TX 76262-5420

Trophy Club MUD No. 1 100 MUNICIPAL DRIVE TROPHY CLUB, TX 76262-5420

CONTACT INFORMATION 1.

ACCOUNT NUMBER 2.

- SERVICE DATES 3.
- The days you are being billed for. 4. **BILL DATE**

The date your bill was sent to you. Bills are automatically sent out on the last day of the month.

- PAYMENT DUE DATE 5.
- CURRENT ACCOUNT ACTIVITY 6. This is your meter reading. It shows the meter read from the month
- prior and your current usage. 7. YOUR CURRENT USAGE
- 8. GRAPH OF YOUR USAGE FOR 12 MONTHS.
- PAST DUE AMOUNT 9
- 10. CURRENT CHARGES

Water Charge - Customers are charged a monthly water fee based on the rates outlined in the District's Rate Order, which are based on costs incurred by the District to process and deliver water. Sewer Charge - Customers are charged a monthly sewer fee based on the rates outlined in the District's Rate Order, which is for sewer treatment.

- REFUSE, REFUSE TAX, and DRAINAGE These services are provided 11. by the Town of Trophy Club and billed by the District at no additional cost. **REGULATORY ASSESSMENT** 12.
 - Pursuant to Section 5.235, Texas Water Code, and 30 TAC 291.76, the District shall collect and pay an annual regulatory assessment fee to the Texas Commission on Environmental Quality ("TCEQ") in the amount required by law on the total charges for retail water and sewer service billed to its customers annually.
- 13. AMOUNT DUE Current Due - This amount is the current charges due. Amount Due - Total amount due for payment. This amount could include previous unpaid charges. MESSAGES & NOTIFICATIONS
- 14. Important communication from the District.
- 15. PAYMENT COUPON
- If mailing your payment, be sure to include the payment coupon with payment to ensure your account is credited properly. 16. **AFTER DUE DATE**
 - Amount due if payment is not received by the due date.