

Riverside Lodge

Policies



RESERVATIONS

Persons reserving a lodge must be at least 18 years or older and assumes responsibility for their group and condition of the lodge after group has left the premises. Lodges are reserved for the exclusive use of the reserving group. Lodges may not be opened to the public and collections of fees are prohibited.

REFUNDS & RESCHEDULING

Refunds will be issued only if the cancellation is made at least 30 days prior to the reservation date. Reservations may be rescheduled with 30 days or more notice. Refunds will not be issued due to inclement weather.

ALCOHOLIC BEVERAGES

Beer, liquor and wine are permitted by reserving groups within reserved area only. If alcohol is being served, the guest must comply with applicable liquor laws. If alcohol is being sold, in any manner, the guest is to contact the State for applicable liquor permit requirements. If a permit is required, the guest must provide Great Parks of Hamilton County in advance of the reservation with a copy of the permit and proof of liquor liability insurance listing Great Parks of Hamilton County as an additional insured.

RESERVED CONDUCT & BYLAWS

All Great Parks' bylaws and regulations apply to reserved areas. Great Parks' Rangers may terminate occupancy or remove individuals from the area with no refund or credit at their sole discretion. Conduct that could endanger the welfare of others or infringe on other's enjoyment will not be tolerated.

DELIVERIES & DECORATIONS

Deliveries must be made during period of occupancy with a member of reserving group present. All equipment, containers, etc. must be removed from the premises before final departure. Only tape may be used to affix decorations to shelter or tables; however, all tape must be removed at the end of the event. Interior decorations are limited to table tops only. Open flames are not permitted, so candles must be enclosed. Great Parks will post a sign at the Lodge indicating the group that is scheduled that day. All other signs are prohibited in Great Parks of Hamilton County including the entrances.

VENDORS, RENTAL EQUIPMENT, AMPLIFIED SOUND

The following must be pre-approved by Great Parks at least **15 business days prior to event date**: inflatables, bounce houses, carnival games, game trucks, live animals/petting zoos, entertainers, etc. (NOTE: WATER ATTRACTIONS ARE NOT PERMITTED); food trucks; on-site catering; DJs/live music; Portable restrooms; equipment deliveries; event tents, etc.

Deliveries must be made during period of occupancy with a member of reserving group present. All equipment, containers, etc. must be removed from the premises before final departure. NOTE: Electricity is not available at picnic shelters. Click [HERE](#) for the **Permission for Vendor/Rental Equipment/Amplified Sound Form**.

MUSIC & SOUND

Noise or amplified sound (any sound which can be heard more than 20 feet from its source) is prohibited without prior approval, is only permitted at designated shelters, and must not disturb or interfere with any other activity outside the reserved area.

For approval of amplified sound consisting of **speakers, microphones, amplifiers, etc.**, email a detailed request to information@greatparks.org for review. Electricity is not available at picnic shelters.

For approval of **DJs, Live Music, etc.**, refer to the policies for VENDOR, RENTAL EQUIPMENT, AMPLIFIED SOUND.

CONSERVATION, FIRES & FIREWOOD

Fires are permitted in grills, fire rings or fireplaces only. Fires should not exceed three feet in height. Do not leave your fire unattended. Be sure that your fire is completely extinguished before leaving the area. Use of chain saws is prohibited. Cutting or chopping of trees, limbs and vegetation, collection of natural materials, and molesting wildlife is strictly prohibited. Garbage or any other materials that will emit excess sparks may not be burned.

Our region is under a firewood quarantine to help prevent the spread of invasive insects that threaten our forests. These pests spread primarily through movement of firewood. For that reason, movement of firewood in or out of the area is prohibited. Lake Isabella Boathouse offers approved firewood for sale; otherwise, only store bought bundled firewood may be burned in Great Parks.

CHECK-IN & SETUP

A key lock box is located at a main entry door. An Access Code is provided on the reservation confirmation. Press each number button in sequence, press down on the upper slide button; remove the face of the lock box. Repeat sequence to place the face back into position inserting the lower edge first and upper edge second. A \$25 fee will be charged for each missing key or lock box component. Contract holder is responsible for room setup; tables and chairs are provided. Air conditioning thermostat is pre-set at 75°F. Temperature cannot be adjusted.

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CHECK-OUT & CLEAN-UP

The reserving party will be held responsible for any damage to area and for cleanup. All garbage must be placed in provided receptacles and all decorations taken down. Contract holder will be invoiced for any damages or excessive litter.

MOTOR VEHICLE PERMITS

Reservation fees include park entry for invited guests.

FISHING & SWIMMING

Swimming is prohibited at all facilities. Fishing is permitted with the purchase of a fishing permit from the boathouse.

MISCELLANEOUS

Participation in group gathering events or activities may result in injury or contracting illnesses including communicable diseases such as influenza, MRSA, Coronavirus etc. Reserving a rental space at any location within Great Parks of Hamilton County is at your own risk.

As a matter of courtesy, our guests are to exercise good sense and respect for others. Please remember that we enforce our policies to protect our guests and the parks.

SMOKING POLICY

All indoor spaces are non-smoking.

EMERGENCY

In case of emergency, dial 911. For non-emergency Ranger response, call 513-521-3980 or 513-825-2280.

QUESTIONS

If you have any questions about the above guidelines, call Guest Relations at 513-521-7275 for assistance.