



Ginlong Technologies  
 57 Jintong Road, Xiangshan, Ningbo, Zhejiang, China, Web: [www.ginlong.com](http://www.ginlong.com)  
 UK Phone no :- 0113 328 0870

DATE:-

**Request for Warranty Replacement :-**

CODE ID:-

Please fill in the information, and send the form to initiate the replacement process.

| PLANT INFORMATION                  |  |         |  |      |
|------------------------------------|--|---------|--|------|
| Plant Name                         |  | Country |  | City |
| Proof of Purchase and installation |  |         |  |      |

| FAULTY INVERTER DETAILS |                              |                             |                   |                          |
|-------------------------|------------------------------|-----------------------------|-------------------|--------------------------|
| Inverter model.         |                              | Inverter Serial no.         |                   | Date of Install.         |
| Built in DC isolator.   | Yes <input type="checkbox"/> | No <input type="checkbox"/> | Software Version. | Total inverters no site. |

| FAILURE DESCRIPTION |   |   |   |                    |
|---------------------|---|---|---|--------------------|
| Error code.         |   | Error message.                          |   |                    |
| LED Light Status:   | Power: ON <input type="checkbox"/> OFF <input type="checkbox"/>     | Display Status:                         | ON : <input type="checkbox"/> OFF : <input type="checkbox"/>  |                    |
|                     | Operation: ON <input type="checkbox"/> OFF <input type="checkbox"/> |   |   |                    |
|                     | Alarm: ON <input type="checkbox"/> OFF <input type="checkbox"/>     |   |   |                    |
| Total Energy:       | Today Energy:   | Yesterday Energy:                       | This Month Energy:  | Last Month Energy: |
| AC Voltage:         | L1L2 _____, L2L3 _____,<br>L1L3 _____, NPE _____,                   | Grid Connection type:                   | Single Phase <input type="checkbox"/> Three Phase <input type="checkbox"/><br>TT (5wire) <input type="checkbox"/> TN (4wire) <input type="checkbox"/> IT (3wire) <input type="checkbox"/>   |                    |
| PV voltage:         | DC1 _____, DC2 _____,<br>DC3 _____, DC4 _____,                      | PV String voltage with reference ground | String 1 (+,G _____) (-,G _____), String 2 (+,G _____) (-,G _____)<br>String 3 (+,G _____) (-,G _____), String 4 (+,G _____) (-,G _____)<br>String 5 (+,G _____) (-,G _____), String 6 (+,G _____) (-,G _____)<br>String 7 (+,G _____) (-,G _____), String 8 (+,G _____) (-,G _____)<br>String 9 (+,G _____) (-,G _____), String 10 (+,G _____) (-,G _____)<br>String 11 (+,G _____) (-,G _____), String 12 (+,G _____) (-,G _____) |                    |

Any other Failures  
Please share the  
Photos.

Installer Comments:

**ADDRESS OF ORDERING CONTACT/ COMPANY**

|                 |  |              |  |
|-----------------|--|--------------|--|
| Company Name:   |  | Country:     |  |
| Contact Person: |  | City:        |  |
| Email Id:       |  | Street:      |  |
| Telephone:      |  | Postal code: |  |

**SHIPPING ADDRESS (if Different)**

|                               |  |              |  |
|-------------------------------|--|--------------|--|
| Company Name:                 |  | Country:     |  |
| Contact Person:               |  | City:        |  |
| Email Id:                     |  | Street:      |  |
| Telephone:                    |  | Postal code: |  |
| Special Delivery Note If any: |  |              |  |

**To be filled by Ginlong service Person**

Received date of Form:- \_\_\_\_\_

RMA NO:- \_\_\_\_\_

**Ginlong Service Person Comments:-**

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