

Anker SOLIX Installer Loyalty Program - Terms & Conditions (EN)

Anker SOLIX Installer Loyalty Program Terms & Conditions

Date: 2026-06-09

This Installer Loyalty Program is offered by Anker Solix Technology (UK) Ltd (Anker SOLIX UK) and Anker Solix Technology Deutschland GmbH(Anker SOLIX DE) (collectively as "Anker SOLIX") and applies exclusively to eligible purchases and installation of the specified products between 01/06/2026 and 31/12/2026.

These Terms and Conditions are drafted in English. In case of any discrepancy between translations, the English version shall prevail. All claims and submissions must be made in English, or accompanied by an official translation if required by local law.

1. Definition of Terms

- **Professional Installer:** B2B companies engaged in photovoltaic system installation business in Europe, whose installation operations can be verified based on submitted company information.
- **Anker SOLIX Authorized Distributor:** A distributor certified and officially recognized by Anker SOLIX or its affiliates and subsidiaries, who sources products directly from Anker SOLIX and is authorized to sell within your country.
- **System ID:** The unique identifier for Anker SOLIX X1 systems, used to verify installation completion.
- **New Installer:** A Company with no prior Anker SOLIX X1 purchase record, or with no prior completed Anker SOLIX X1 installation record. Installation history is determined by Anker SOLIX' s internal records document.
- **SEPA Transfer:** A standard euro-denominated bank transfer within the Single Euro Payments Area (SEPA), available through any bank account in

SEPA-participating countries using an IBAN.

2. Eligibility

- Open to Professional Installers (B2B) in the United Kingdom, Ireland, Germany, Netherlands, Belgium, and Italy.
 - Purchases must be made through an Anker SOLIX Authorized Distributor in your country within the campaign period. Equipment purchased through resellers remains eligible, provided the products were originally supplied by an Anker SOLIX Authorized Distributor. All claims may be subject to verification with the distributor and/or reseller.
 - Installations must be completed and verified with System ID.
 - Eligibility for the New Installer Bonus, which is a one-time reward, is limited to companies that have never purchased or installed Anker SOLIX X1 systems.
 - Eligibility for the New Installer Bonus is determined in accordance with the New Installer definition in Section 1. Anker SOLIX's internal records are the sole basis for verifying purchase and installation history
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3. Program Rules

3.1 New Installer Bonus

| Reward Type | Cashback Amount (include VAT) |
|------------------------------|--------------------------------|
| First completed installation | €250 / £220 |

Notes:

- The New Installer Bonus is a one-time reward.
- Eligibility is limited to companies that have never purchased or installed Anker SOLIX X1 systems. Equipment purchased without installation is not eligible.

3.2 Monthly Performance Rewards

| Tier | Monthly Installations | Cashback Amount (include VAT) |
|---------------|---------------------------------|-----------------------------------|
| Advanced Tier | 5 – 9 system installations | €1,000 / £850 |
| Premium Tier | 10 or more system installations | €2,500 / £2,100 |

Notes:

- Rewards are calculated per calendar month.
- One reward per month for the highest tier achieved.
- Cashback is paid after successful verification. Refer to Section 5 for payment timing.

3.3 Eligible Products

Anker SOLIX X1: A5102, A5103

4. Claim Submission

4.1 Submission Method and Timeline

- Claims must be submitted via email to: pps-eu-ops@anker-in.com
- Claims must be submitted no later than **10 working days** of the following calendar month. (eg. for installation rewards in May, the claim request must be submitted within the first 10 working days of June.)

4.2 Required Documentation for Incentive Claims

To submit a valid claim under this Program, the Professional Installer must provide the following documents:

- **Signed Program Confirmation**
A copy of this Program signed and returned by the authorized representative of the Professional Installer.

- **VAT-Compliant Invoice / Receipt**

All bonus amounts stated in this Program are inclusive of applicable taxes (VAT-inclusive). The Professional Installer must issue a valid invoice to the corresponding Anker SOLIX contracting entity based on the installer’s registered country. The invoice must be issued in accordance with local tax requirements and clearly state: (a) the monthly installation quantity of claimed products; (b) the total bonus amount claimed; and (c) the specific invoice item description and VAT rate as outlined in the table below:

| Country | Bill To (Anker Entity) | Invoice Item Description | VAT Rate |
|----------------|------------------------|--|----------|
| United Kingdom | Anker SOLIX UK | Installation & Promotion Services | 20% |
| Germany | Anker SOLIX DE | Installations- und Vertriebsförderungsleistungen | 19% |
| Ireland | Anker SOLIX DE | Installation & Promotion Services | 0% |
| Netherlands | Anker SOLIX DE | Installation & Promotion Services | 0% |
| Belgium | Anker SOLIX DE | Installation & Promotion Services | 0% |
| Italy | Anker SOLIX DE | Installation & Promotion Services | 0% |

- **Installed System Information**

The relevant **System IDs** of the installed products for which the claim is submitted.

4.3 Additional Information That May Be Requested

To verify participation eligibility, process claims, or arrange payment, we may request the Professional Installer to provide additional information, including but not limited to:

- Company name and contact details (name, email address, phone number of the responsible representative)
- Company bank account details for payment processing, including:
 - IBAN
 - Bank name
 - SWIFT / BIC code
- Proof of purchase of eligible products

- Name of the Authorized Distributor / reseller from whom the products were purchased

4.4 Claim Limitations

- Only one claim per eligible product will be accepted; duplicate or fraudulent claims will be disqualified.
 - All claims may be subject to verification.
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5. Cashback Payment

- Cashback will be paid via bank transfer to the company bank account provided by the claimant (in EUR or GBP).
- For claimants located in the EU/EEA or other SEPA-participating countries, a regular bank account with IBAN is sufficient, as such accounts automatically support SEPA EUR transfers.
- Claimants outside the SEPA area must ensure their bank can receive EUR via international transfers; additional fees or intermediary banks may apply.
- Claimants bear any liability and risk regarding local currency conversion, exchange rate differences, and any transfer or bank fees charged by their financial institution.
- **Anker SOLIX will use commercially reasonable efforts to complete verification within twenty (20) business days of receiving a complete claim submission. Payments will be made by the 15th of the calendar month following successful verification.**
- Anker SOLIX reserves the right to conduct identity and bank account verification checks on the claimant prior to processing payment, in accordance with applicable anti-money laundering requirements.
- Anker SOLIX is not responsible for delays or failures in payment caused by banking institutions, intermediary banks, or incorrect/incomplete bank details provided by the claimant.
- Claimants are solely responsible for any local tax obligations arising from

cashback payments.

- Anker SOLIX reserves the right to reject claims if payments cannot be executed to a claimant's account.
 - Cashback payments are made solely to the eligible corporate entity identified in the approved claim. Claimants are solely responsible for ensuring that any internal distribution of such payments complies with applicable anti-bribery and anti-corruption laws.
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6. Fraud, Misuse, and Verification

- Anker SOLIX reserves the right to verify all claims and supporting documentation.
- Anker SOLIX reserves the right to verify eligibility and to modify or cancel the promotion at its discretion.
- Claims found to be fraudulent, incomplete, or otherwise non-compliant will be rejected without payment.
- Anker SOLIX may pursue legal action for fraudulent claims.
- Products for which a cashback claim has been approved are considered final sale and may not be returned solely on a change-of-mind basis, except as required by applicable law, including claims arising from product defects or non-conformity covered under Anker SOLIX's applicable warranty terms.

7. Liability

- To the fullest extent permitted by law, Anker SOLIX's liability is limited solely to the cashback amount.
 - Anker SOLIX shall not be responsible for indirect, incidental, or consequential damages.
 - Nothing in these Terms shall exclude or limit any liability that cannot be excluded or limited under applicable mandatory law, including liability for fraud, fraudulent misrepresentation, or death or personal injury caused by negligence.
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8. Force Majeure

Anker SOLIX shall not be in breach of these Terms, nor liable for any failure or delay in performance, arising from circumstances beyond its reasonable control, including but not limited to acts of God, natural disasters, pandemic or epidemic, war, terrorism, governmental action, sanctions, changes in laws or regulations (including regulatory changes affecting the photovoltaic installation market), or failure of telecommunications or utility infrastructure. If such circumstances persist for more than fifty (50) consecutive days, Anker SOLIX may terminate the program upon written notice, and claims for installations verified prior to such termination will be honored.

9.Modifications and Termination

- Anker SOLIX reserves the right to modify, suspend, or cancel the campaign at any time with at least 7 calendar days' prior written notice, except where immediate modification is required by applicable law or regulation. Claims for installations completed and System IDs verified prior to the effective date of any cancellation shall remain eligible for the applicable cashback reward.
 - Claims approved prior to changes will still be honored.
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10. Severability

If any provision of these Terms is held to be invalid, illegal, or unenforceable under the law of any jurisdiction, such provision shall be deemed modified to the minimum extent necessary to make it valid, legal, and enforceable. The validity, legality, and enforceability of the remaining provisions shall not be affected.

11.Governing Law and Jurisdiction

- These terms are governed by and construed in accordance with the laws of England and Wales, without regard to its conflict of law provisions.
 - Any disputes arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.
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Contact

If you have any questions or require assistance with the campaign, please contact us at:

Mail: pps-eu-ops@anker-in.com

Acknowledgment and Acceptance

By signing below, the Professional Installer acknowledges that they have read, understood, and agree to be bound by the Terms & Conditions of this Anker SOLIX Installer Loyalty Program.

Company Name (Professional Installer):

Signature of Authorized Representative:

Printed Name: _____

Title / Position: _____

Date: _____