

Gremlin | Pricing

Gremlin's Reliability Management platform helps find and fix your reliability risks before they become incidents. With automatic risk detection, standardized reliability tests, and chaos engineering tools that safely recreate incidents and outages, Gremlin highlights your biggest reliability risks so you can focus your efforts, align your organization, and make real improvements to your availability.

One platform. One all-inclusive price.

Gremlin starts at \$900/year per agent.



Standardized Reliability Test Suite

Run a pre-built reliability test suite to quickly find and remediate common risks.



Automated Reliability Risk Detection

Detect critical reliability risks in minutes—without running any tests.



Service Reliability Scores & Dashboard

Define the standard for reliability in your organization, identify reliability risks across services, and track progress over time at enterprise scale.



Enterprise Fault Injection Suite

Quickly and confidently perform Chaos Engineering experiments to replicate past incidents and specific failure modes.



Failure Flags

Enable Chaos Engineering experiments at the application layer to support serverless applications and software teams.



24/7 support

We're with you every step of your journey toward more reliable systems.

Usage

Standardized Reliability Testing:	Unlimited
Automated Reliability Risk Detection:	Unlimited
Service Reliability Scores:	Unlimited
Fault Injections & Scenarios:	Unlimited
Gamedays:	Unlimited
Users and Teams:	Unlimited
Failure Flags:	Unlimited

Pricing FAQs

1. How is Gremlin licensed?

Gremlin is sold as a subscription with a minimum term of 12 months and provisioning for a set number of agents installed.

2. How is the number of agents counted?

For infrastructure you manage, agents are typically installed on a host. For serverless and containerized environments using Failure Flags, agents are installed as extensions or sidecars for each uniquely deployed service. Gremlin counts the number of installed and reporting agents hourly. The billable number of agents is calculated at the end of the month using the maximum count (high-water mark) of the lower 99 percent of usage for those hours. Gremlin excludes the top 1% to reduce the impact of spikes in usage on your bill. Gremlin does not count non-reporting agents.

3. What happens if I exceed my limit of agents purchased?

To consider the impact of spikes in usage, there is no hard cap on agents installed. If you exceed your monthly high-water mark of agents purchased (the lower 99 percent of usage, as noted above), Gremlin will bill excess agents at \$75/agent/month.

4. Where is the agent installed?

Agents are typically installed on a host: any physical or virtual OS instance such as a server, VM, or node. To manage tests and experiments in Kubernetes, we recommend either installing one Gremlin agent per host or deploying the agent as a DaemonSet. In both cases, this results in one agent per host and there is no additional cost for the number of containers that a single agent manages. Failure Flags uses a small coprocess that runs as an extension in serverless environments like AWS Lambda, and as a "sidecar" process in container environments like Kubernetes.

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