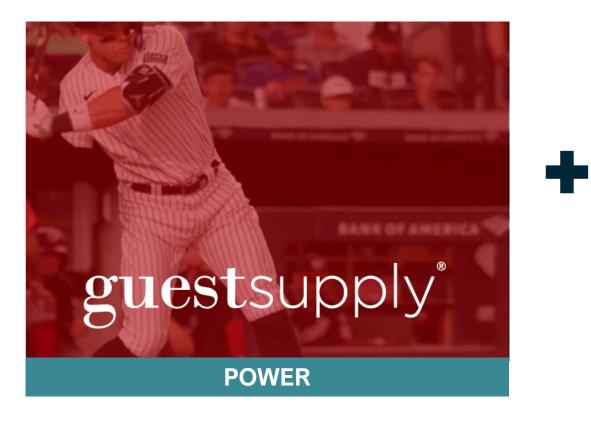
# MANCHESTER \_\_\_\_\_\_M I L L S<sup>®</sup> \_\_\_\_\_

### 2024 North American Supplier Conference Sales Consultant Breakout Sessions







Guest Supply combined with Manchester Mills is a powerful homerun for Guest Worldwide!

### **TRIPLE CROWN**



MANCHESTER

— M I L L S<sup>®</sup> — —







# guestsupply

# guestworldwide a Sysco<sup>-</sup> company

## Partnering for Success-MM BDMS

Carl Rocco





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### Overview-Agenda



### Re-Introduction-Field Team

- Team Structure
  - o Tim, Kim and Barry...and Marcus
  - o Small, mighty and enthusiastic group
- Three step continual improvement process
  - Step one
    - Field time
    - GS sales process and needs
  - Step two
    - Simplify our communication
    - Collateral
  - And...Step three-Transparency and Partnership





### Working together! Manchester Mills BDM's

BDM KPI	Monthly KPI	
Trips per month - overnight	2	
Accounts visited per month (Face to Face)	30	
Number of different SC(s) worked with per month	6	
Number of Districts visited per month	2	
Annual New Business Growth (3 BDMs)	\$2.7 MM (\$900K/BDM)	

Size of the independent Prize: \$192MM!!



**Break** 

rough

VORTH AMERICAN SUPPLIEF

SUPPLIER CONVENT



### BDM Map



BDM: Barry Galian

Virtual Sales: Krystal Douglas & Jason Renkens

GS BDM: Brie Mendoza

RVP: Tim Moore

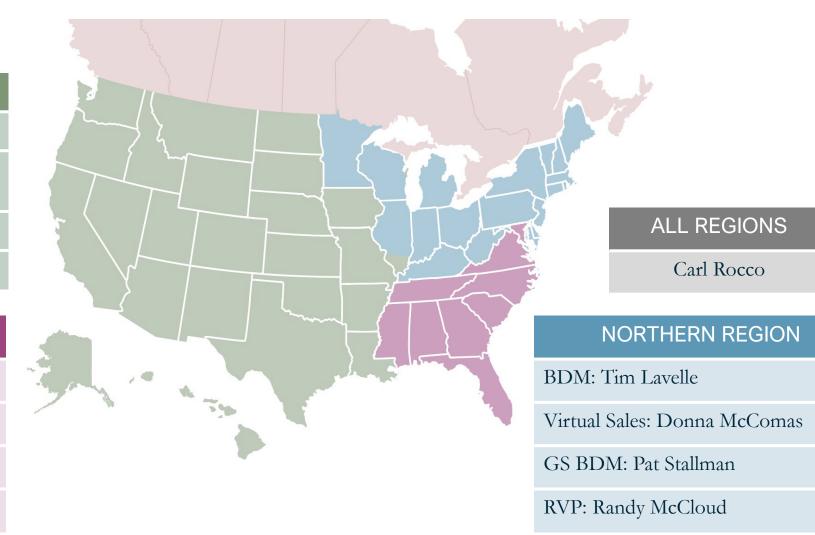
#### SOUTHERN REGION

BDM: Kim Viverette

Virtual Sales: Dan Jewell

GS BDM: Steve Correa

**RVP: Dave Santana** 



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# Corporate Accounts Overview

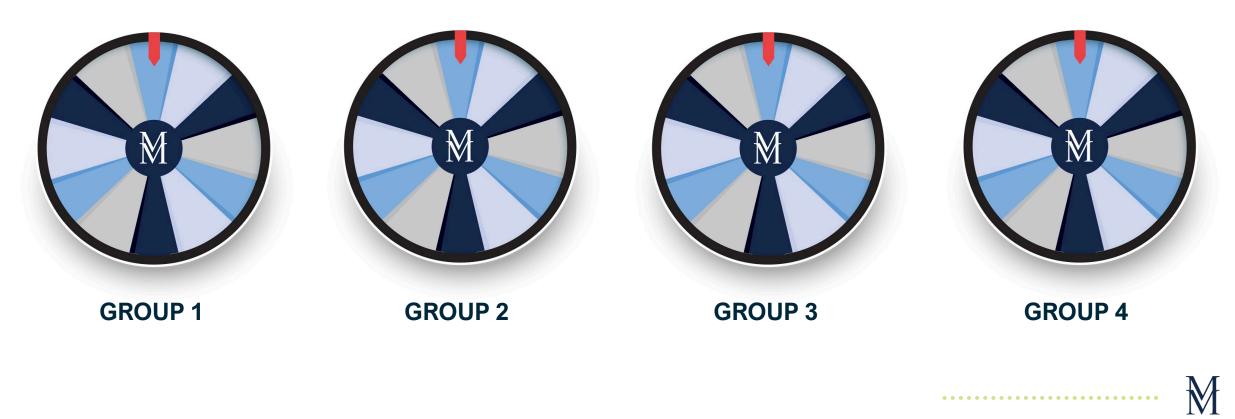
Claudia Goldsmith





### Guess the Correct Product

Before we get started with our corporate accounts overview and updates, let's play a game and see how well you know some of the brand's top of bed specifications.





### Question:



Which top sheets manufactured by Manchester Mills are mandated or approved for Best Western, Sleep Inn and Red Roof?

To win you must answer 2 out of 3 questions correctly.



### What is the approved or mandated product for





 Maze/Interlock Decorative Top Sheets



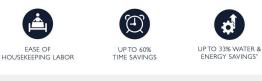
• Protect360° Shower Curtains





#### ELEVATING THE GUEST EXPERIENCE THROUGH INNOVATION

DUO Mock Duvet CoverTop of Bed System improves ergonomic and operational efficiencies, allowing housekeeping to make the bed quicker and easier.



Provides the look of a traditional duvet cover with the ease of a top sheet.

DUO Mock Duvet Cover + Advantiva = Top of Bed System

 DUO Mock Duvet/ Interlock Pattern



### What is the approved or mandated product for:

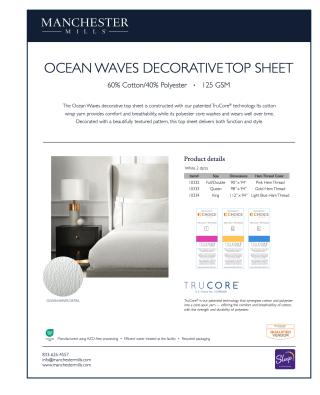




Ocean Waves Decorative Top
 Sheet



• Protect360° Shower Curtains



- Mandated new program exclusive to MM.
- Introduced at Choice convention.
- Early adopters to purchase effective immediately with a full brand compliance date of 1/1/26.



### What is the approved or mandated product for:

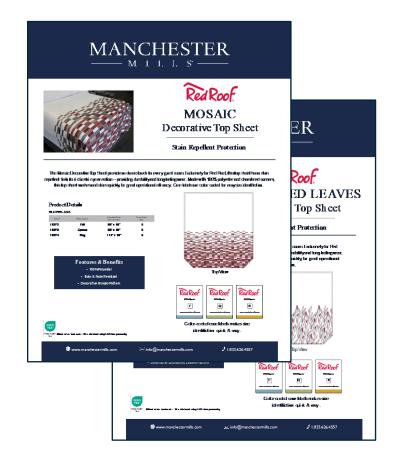




Mosaic & Enchanted Leave
 Decorative Top Sheets



• Protect360° Shower Curtains



 Decorative Top Sheet Sell Sheets





### On the Horizon — Corporate Accounts











Filled Categories

Shower

Curtains













### Product Spotlight

#### Hits warehouse December 2024



# Corporate Accounts Overview

Wayne Schneider



### Product Spotlight

Introducing a Brand Mandated Program (BMP).



And approved for all other IHG brands.

LUXE Collection - Graphite				
Pot Holder	8 x 8			
Dish Cloth	12 x 13			
Kitchen Towel	12 x 28			













### On the Horizon — Corporate Accounts



SUPPLY MANAGEMENT



Linens



Filled









Shower Curtains



Pool/Gym Towels, Makeup Cloth, Mattress Pad & Encasements



DUO & Advantiva Blanket





DUO & Advantiva Blanket



Mattress & Pillow Protection



Good, Better, Best for Independent Hotels

# New Product Review / Marketing Solutions

BDM & Hadi Johnson





### Review Product Launches



#### Protect360° Mattress Protector

Waterproof & Antimicrobial



#### **Kitchen Linens**

- 100% Cotton
- Updated Case packs coming



$$\begin{array}{ccccccc} V & I & L & L & A \\ \hline & & & d & i \\ L & U & S & S & O^* \end{array}$$

#### Villa di Lusso Como - T300 Sheeting

• 100% Cotton Stripe



### Review Product Launches

### Fairview 100% Cotton Makeup Washcloth

- 100% Cotton
- Updated Embroidered Detail
- Stain & Fade Resistant
- Full Terry
- Cotton Lock Stitched Hems





### Bellezza Microfiber Makeup Remover Washcloth

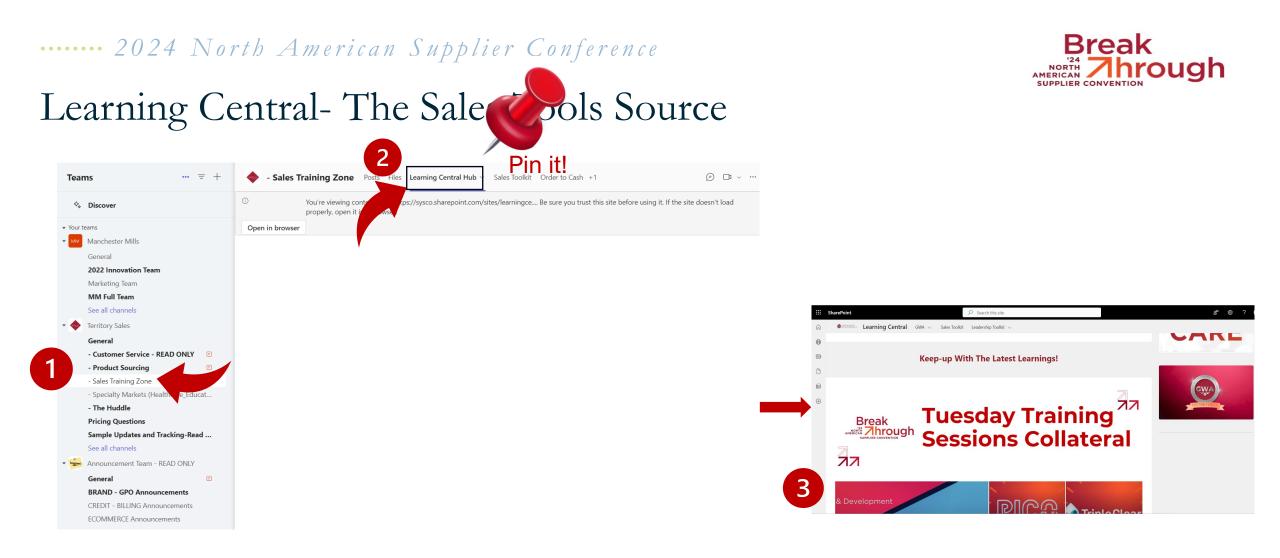
- Removes Makeup Quickly & Easily Soft & Gentle On Skin
- Reusable & Washable
- Durable & Easy Maintenance





### Survey Results & Marketing Solutions

RANK	PRODUCTS LEAST CONFIDENT IN SELLING	SALES TOOL SOLUTIONS	
1	Filled Blankets, Filled Inserts, Traditional Blankets	Digital Manchester Mills Catalog (clickable links to be added after)	
2	Kitchen Textiles	<ul> <li>Product Pages on <u>www.ManchesterMills.com</u></li> <li>Guest Supply Territory sales channel, Product Sourcing subchannel,</li> <li>Printed &amp; Digital Brochures (as leave behinds)</li> </ul>	
3 Pool Terry & Bathrobes	<ul> <li>Multi page shower curtain brochure</li> <li>Digital Product Sell Sheets (that can be printed)</li> </ul>		
4	Top of Bed, DUO Mock Duvet Covers, Top Sheets, Duvet Covers	<ul> <li>Good-Better-Best Charts</li> <li>Advantiva Comparison Chart</li> <li>Pool Towel Reference Guide</li> </ul>	
5	Shower Curtains	<ul> <li>Videos</li> </ul>	



Step 1: Go to the Team called Territory Sales from there go to the channel Sales Training Zone
Step 2: Once in the Sales Training Zone go to the top and in the tab section locate the learning central hub. Open in broswer.
Step 3: Scroll down and locate the NASC Tuesdays training thumbnail

# Spiff Promotion

Ryan Yudis / Carl Rocco



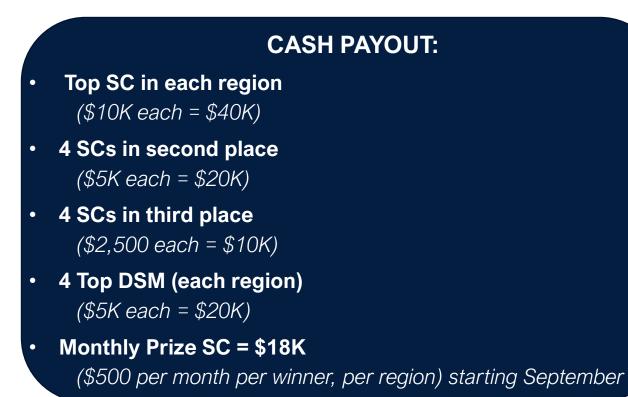




# Break Through and Renew — FY25 SPIFF

Sell Manchester Mills and/or Gilchrist & Soames to new properties and collect points to win cash prizes!

Runs through August 1<sup>st</sup> 2024 – May 31<sup>st</sup> 2025



### Spiff Categories & Points System

- **1 POINT** per Manchester Mills category (up to 5 max points per property)
- KICKER: Sell BOTH Manchester Mills (all 5 categories, no previous sales in any category) and Gilchrist & Soames TO GET AN EXTRA 5 POINTS

#### TERMS & CONDITIONS:

- Sale must exceed \$1,500 per category in value to obtain points
- Only applicable for properties that have not purchased Manchester Mills Textiles in the last 12 months
- Products must be invoiced and shipped between August 1<sup>st</sup>, 2024 May 31<sup>st</sup>, 2025

\*Must have \$0 in sales the last 12 months to accrue points per category for MM.

At least \$1,500 per bucket in GS sales to get a point.





FILLED/BLANKETS	KITCHEN & SHOWER	BEDDING	BED PROTECTION, POOL, GYM, SPA	GUEST ROOM TERRY
1220 Pillows	1240 Kitchen Towels	1210 Sheets: Fitted Sheets	1209 Terry: Pool Towels	1201 Terry: Wash Cloths
1250 Blankets	1017 Shower Curtains, Liners	1211 Sheets: Flat Sheets	1244 Bathrobes	1203 Terry: Hand Towels
1251 Duvet and Comforters Synthetic		1213 Sheets: Pillowcases	1246 Slippers	1205 Terry: Bath Towels
1255 Duvet & Comforters Natural Fil		1214 Decorative Top Sheets	1223 Pillow Protectors	1207 Terry: Bathmats/Rug
		1252 Duvet Covers	1233 Mattress Pads, Protectors & Encasements	

Wrap Up

Ryan Yudis/Carl Rocco

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### WRAP UP



**Break** 

NORTH AMERICAN Zhrough

Q&A

••••••

MM Team

