



1 October 2025

RE: CTU POLICY WORDING CHANGE

Dear Scottfin Client.

Thank you for being a valued client to both Scottfin and CTU.

We have been notified by CTU, that they will be implementing a small but positive update to their policy wording regarding vehicle repairs.

In addition to Original Equipment Manufacturer (OEM) parts (used in some instances), CTU now have the option to use non-genuine or second-hand parts of a similar age and condition when repairing the vehicle. This will only be done where it is safe and reliable to do so, ensuring the quality of your repair is never compromised.

This change gives CTU more flexibility to complete repairs efficiently and cost-effectively, while still maintaining the highest standards of safety and reliability.

Please click on the link below to view and access the updated policy wording.

<https://shorturl.at/QLXsV>

This change in the policy wording will be effective from **1st November 2025**.

Thank you for your ongoing support. Scottfin remains committed to working closely with you to serve your needs.

Should you have any queries in this regard, please contact your nearest Scottfin Branch.

Kind regards,

Marius Marais
Regional Manager