



LACQUERED ENGINEERED WOOD FLOORING

CARE & MAINTENANCE GUIDE

CLEANING

Engineered wood flooring prefinished with a lacquer gives it a smooth, easy-to-clean surface. With any wood product it is wise to limit the amount of water that is used and we recommend regular vacuuming to control dust and prevent particles of grit from being walked into the surface.

Periodically the floor can be cleaned with a well-wrung mop or spray mop system (recommended). Use a neutral detergent, maximum pH 8. Please ensure that any water that is applied becomes dry within one minute. A spillage will not mark your floor if you wipe it up immediately.

PREVENTATIVE MAINTENANCE

There are precautionary measures you can take to ensure a long-life for your beautiful new wood floor:

- **Door Mats**

Keep a door mat both outside and inside entrance doors, this will remove dirt and gravel before it is walked in, which will greatly reduce the wear on your floor. Ensure you clean the mats regularly to keep them effective at removing dirt and grit.

- **Furniture**

Furniture legs should be fitted with felt pads to avoid unnecessary marks and scratches on the floor. Regularly check and clean the felt feet and replace when required. Use castor cups to protect the floor from castor damage.

- **Moisture Protection**

Mop up any spills; never allow water or other liquids to lie on the floor. Please ensure that any water that is applied when cleaning becomes dry within one minute.



HW105067
Sectino Felt Furniture Feet
42 piece pack



HW105073
Knock In Felt Feet, Brown

REMOVAL OF STAINS

If you have a stain on the floor, you can try to remove it with a mild detergent (without ammonia) diluted in lukewarm water. If this does not work, here are one or two tips for removing more stubborn stains. Be careful when using the stronger stain removing agents as excessive quantities and rubbing too hard may damage the lacquer.

STAIN KEY

STAIN:	REMOVE WITH:
Ashphalt, rubber, oil, shoe polish, soot, and more stubborn stains like chocolate and grease	Washing naphtha, white spirit, or Turpentine spirit and water (50/50)
Crayons, lipstick, Indian Ink, Stearin, chewing gum	Freeze with a spray or place a plastic bag with pieces of ice on the stain. Then scrape off carefully
Blood	Cold water



LACQUERED ENGINEERED WOOD FLOORING

CARE & MAINTENANCE GUIDE

HOW TO LOOK AFTER YOUR FLOOR

An effective maintenance program will keep the floor clean and looking great! The following information is designed to provide a starting point for such a program and is appropriate for both commercial and domestic floors. However, all floors are unique and will require individual assessment as the factors affecting them will vary. Changes in traffic levels and seasonal changes will also need to be taken into consideration, for example, additional matting may be required during periods of snow or heavy rain. The frequency of any maintenance should reflect the use of the floor, and should be altered accordingly.

AN EFFECTIVE MAINTENANCE REGIME SHOULD CONSIST OF:

DRY CLEANING

Floors should be cleaned daily using dry cleaning methods, such as vacuum or dust control mop, such as a standard anti-static dust mop. This will remove any particles of dust and grit which may scratch the floor seal when trafficked under footwear, chair legs, and other items moved across the floor.

DAMP CLEANING

Soluble dirt should be removed by cleaning using a spray-mop system such as the **Marldon Advanced Cleaning Spray Mop** (order ref: HW950112) – a sturdy mop which features an on-board reservoir and user-controlled release of solution. The removable cleaning head (which is machine-washable) should be replaced periodically to ensure effective maintenance.



HW950112
Marldon Advanced Cleaning
Spray Mop Kit



HW950115
Marldon Multicleaner
MXC770 4L

The solution to be used for frequent cleaning of lacquered wooden surfaces is the **Marldon Multicleaner** (order ref: HW950115), which cleans, disinfects and deodorises in one operation. This is available in a 4 litre container and can be diluted for large areas.

NOTE: Both the Marldon Advanced Cleaning Spray Mop and the Marldon Multicleaner are available from Havwoods and can be purchased individually or together as a kit.

ADDITIONAL CLEANING

Wooden floors often become scratched and dull over time and require reviving.

This can be done by preparing the surface and re-applying a ready-to-use solution. This process not only revives dull and scratched surface but will improve wear protection. Please contact your Havwoods consultant to discuss your options further.

THE LIFE CYCLE OF THE FLOOR

Periodically it will be necessary to re-finish previously lacquered floors. Depending on the surface condition, the degree of sanding required will vary and in some circumstances the floor will have to be sanded back to bare wood prior to lacquer application. Removal of all contaminates is required.

NOTE: It is good practice to keep extra boards when your floor is first installed. This allows you to simply replace any damaged boards rather than needing to sand and re-laquer the damaged board.