

# Maintenance Guide

## Lacquered Wood Floors

Havwoods timber floors are designed to withstand the wear and tear of day-to-day life. Because wood is a natural material, it will react to the environment it is installed in – dry environments will cause a floor to lose moisture and humid environments will cause moisture to be gained. Using the correct cleaning products allows a wooden floor to adapt to its surroundings while still looking and performing as required.

### Preventative Maintenance

Abrasive particles of dirt and grit trafficked on to a wooden floor can be very abrasive and seriously shorten the lifespan of any treatment. The floor's surface will quickly become dull due to scratches and the wood may be affected by the ingress of moisture and stains. Matting placed at external entrances is essential in prolonging the appearance and life of the floor, whilst reducing the frequency of refurbishment. It is important that matting is of a type which can remove grit and absorb moisture.

Matting should be large enough to allow two steps across it but, as a general recommendation, the mat should be as large as practical and be regularly cleaned.

It is also very important to ensure that the floor is protected from moveable furniture, such as tables and chairs, and a simple solution to this is to protect the floor by applying felt furniture feet to underside of the furniture legs. Regularly check and clean the felt feet to avoid / reduce embedded grit or particles from scratching the wood surface.

### Looking After Your Floor

An effective maintenance programme will keep the floor clean and looking as good as possible. The following information is designed to provide a starting point for such a programme and is appropriate for both commercial and domestic floors. However, all floors are unique and will require individual assessment because the factors affecting them will vary. Changes in traffic levels and seasonal changes will also need to be taken into consideration, for example, additional matting may be required during periods of snow or heavy rain. The frequency of any maintenance should reflect the use of the floor and should be altered accordingly.

The HAVCare kit for cleaning and maintenance of lacquered wooden floors uses neutral cleaners and the correct tools to remove contaminants from the flooring. As floors are subjected to foot traffic over time, micro-scratches and patterns of irregular wear will occur. This kit includes the necessary materials to refresh the floor and rejuvenate the lacquer finish to elongate the life of the surface finish.

We also include felt pads to avoid damage from moving of furniture.

#### How:

Regularly Vacuum the floor to remove dust, lint and animal hair.

The correct dilution of Marldon Multicleaner can be used with the Marldon Spray Mop to remove everyday dirt quickly and efficiently.

When signs of wear become visible on the floor finish, such as micro-scratches or irregular sheen in main usage or higher traffic areas, Bona Refresher can be applied to the flooring with a clean microfibre mop head at a consumption of approx. 60m<sup>2</sup> per litre. If the flooring is a plank format, apply the refresher along the plank lengths, working systematically across the area to ensure even coverage.

#### When:

Daily – Vacuum as necessary, dependent on usage.

Weekly (more regularly in commercial) – Damp mop with Marldon Multicleaner MXC770 using the Spray Mop. Wash mop head after use.

Annually (or as required) – Thoroughly clean the floor, then use a clean microfibre mop head and the Marldon Spray Mop with the liquid reservoir removed to apply Bona Refresher to the area.

Further product information and technical support is available from Havwoods International.

**Installation and Warranty:** All Havwoods floor must be installed by a competent installer who will have the necessary skills and take individual site circumstances into account. Havwoods warranty will apply only to floors which have been installed by a competent flooring installer comparable to BS8201 in the UK or equivalent standards worldwide.

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## Kit Contents

105067, Protective felt pads



To be applied to the bottom of furniture to protect the floor surface from scratches etc.

Residential: 950112, Marldon spray mop + 950016 Spare Mop Head  
Commercial: 950104 Hygen Pulse Mop



The Wood Floor Spray Mop enables you to clean and maintain your wood floor in a sweep. Ergonomic and simple to use.

The Spray Mop is quick to assemble and refill with the specially developed cleaner cartridge. Forget filling up a bucket and adding concentrate - just spray and clean!  
Includes Marldon Multiclean Solution

### KEY BENEFITS

- Specially developed for wooden floors
- Ergonomic design
- Machine washable mop heads

950022, Bona wood floor refresher



Bona Wood Floor Refresher is a ready-to-use maintenance protection for varnished wood floors. It revives scratched and dull surfaces and offers continued protection against wear. Contains no wax and thus allows for future coats of varnish. Bona Wood Floor Refresher restores the beauty of wooden floors, increases the sheen and makes old floors look like new. Important!

Always test floors for adhesion and desired results prior to use. Do not use on waxed or oiled floors. Ensure normal room climate 18-25°C.

### KEY BENEFITS

- Specifically designed for finished wood floors
- Based on polyurethane = superb protective qualities
- Contains no waxes

## The Life Cycle of the Floor

Periodically it will be necessary to re-finish previously Oiled floors. Depending on the surface condition, the degree of sanding required will vary and, in some circumstances, the floor will have to be sanded back to bare wood prior to application of oils and/or hard-wax oils to regenerate a comparable finish to that applied to the product during manufacture.

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