

### HAVWOODS UV CURED LACQUER WOOD FLOORING – Maintenance Guide

Havwoods timber floors are designed to withstand the wear and tear of day-to-day life. Because wood is a natural material, it will react to the environment it is installed in – dry environments will cause a floor to lose moisture and humid environments will cause moisture to be gained. Using the correct cleaning products allows a wooden floor to adapt to its surroundings while still looking and performing as required.

Videos are available from <u>Havwoods</u> demonstrating floor maintenance.

### PREVENTATIVE MAINTENANCE

#### Always clean up spillages immediately on timber flooring.

Abrasive particles of dirt and grit trafficked on to a wooden floor can be very abrasive and seriously shorten the lifespan of any treatment. The floor's surface will quickly become dull due to scratches and the wood may be affected by the ingress of moisture and stains. <u>Matting placed at external entrances is essential</u> in prolonging the appearance and life of the floor, whilst reducing the frequency of refurbishment. it is important that matting is of a type which can remove grit and absorb moisture.

Matting should be large enough to allow two steps across it but, as a general recommendation, the mat should be as large as practical and be regularly cleaned.

It is also very important to ensure that the floor is protected from moveable furniture, such as tables and chairs, and a simple solution to this is to protect the floor by applying felt furniture feet to underside of the furniture legs. Regularly check and clean the felt feet, particularly in commercial areas, to avoid/reduce embedded grit or particles from scratching the wood surface.

### LOOKING AFTER YOUR FLOOR

An effective maintenance programme will keep the floor clean and looking as good as possible. The following information is designed to provide a starting point for such a programme and is appropriate for both commercial and domestic floors. However, all floors are unique and will require individual assessment because the factors affecting them will vary. Changes in traffic levels and seasonal changes will also need to be taken into consideration, for example, additional matting may be required during periods of heavy rain. The frequency of any maintenance should reflect the use of the floor and should be adjusted accordingly.

Havwoods timber floors are treated with a factory-applied UV-cured lacquer finish, enhancing the texture and character of natural wood flooring. The surface of the timber is coated with up to 7 coats of lacquer, providing protection and longevity of finish through the UV cured coating. Each piece of timber has its own unique density and structure, which allows it to adapt to its environment after installation. After construction or renovation works, it is recommended to give UV Cured lacquer finished floors a light maintenance treatment with Bona Wood Refresher or Ciranova Unicare X-Matt. This treatment helps rejuvenate the finish, addresses minor scratches, and forms part of a regular maintenance routine. This regime would be me more frequent in commercial applications.

Havwoods offers floor maintenance products and care kits for cleaning and maintenance of our lacquered wooden floors. Our products consist of PH neutral cleaners and provide the correct tools to remove contaminants from the flooring. As floors are subjected to foot traffic over time, micro-scratches and patterns of irregular wear will occur. Our recommended products and maintenance kits include the necessary materials to refresh and rejuvenate the floors lacquer finish to extend the life of your Havwoods wooden floor.

It is crucial *never* to use steam mops, harsh chemicals, natural oils, or acidic or alkaline cleaners on your flooring. Instead, use only the products recommended by Havwoods for cleaning and maintaining your floors.

Upon request, a site-specific maintenance guide can be provided for commercial applications.

It is also recommended to use felt pads on chair and furniture bases to prevent damage caused by moving furniture.



### <u>How</u>

A build-up of dirt can cause scratches on timber floors. In between mopping and vacuuming, a microfibre dust mop should be used for daily cleaning.

High traffic areas such as, kitchen, dining, entries, and corridors should be cleaned daily with a spray mop to remove food, oils, and other contaminants. This will help to prevent damage to the floors coating.

Regularly vacuum the floor to remove dust, lint, and animal hair, making sure that the underside of the vacuum head has felt or a soft brush to prevent scratching of the floor finish.

To effectively remove everyday dirt and maintain the condition of the surface finish, it is important to use the correct dilution of Bona Wood Floor Cleaner or Ciranova Hard Floor Fresh. These cleaners can be used with the Bona Premium Spray Mop or a Hygen Pulse Mop to ensure quick and efficient cleaning.

Professional cleaning is to be carried out using an I-Mop scrubber/drier machine fitted with soft brushes. The cleaning solution is mixed with water in the canister of the I-mop. After mechanical cleaning with an I-mop machine, it is recommended to use a damp mop and cleaning solution. This will remove any excess water to perimeters of room and hard to access areas of floor. The floor should be fully dry within 2 minutes of mopping, otherwise too much water is being used. Apply a maintenance product after deep cleaning.

Bona Wood Floor Refresh or Ciranova Unicare X-Matt can be used as maintenance products for lacquered floors.

**BONA -** Apply 1-2 coats of Undiluted Bona Wood Floor Refresher evenly with a microfiber cloth or mop, in the direction of the wood grain. If necessary, you can apply a second layer of Bona Wood Floor Refresher after 1 - 3 hours.

**CIRANOVA -** Use the UNICARE X-MATT undiluted. Apply the UNICARE X-MATT evenly with a microfiber cloth or mop, in the direction of the wood grain. If necessary, you can apply a second layer of UNICARE X-MATT after 1 hour.

On stubborn spots, rubber heel marks or sticky spills etc. spray Bona Wood Floor Cleaner or Diluted Ciranova Hard Floor Fresh directly onto the affected area and let it work for a few minutes. Scrub the spot clean with a cleaning pad.

Always allow maintenance products to dry before replacing furniture or allowing foot traffic on the area.

Note: Spillages on wooden floors should always be removed in a timely manner.

### <u>When</u>

Daily – Use a microfibre dust mop for daily cleaning. Spray Mop in high traffic areas.

Weekly/Bi-Weekly – Vacuum as necessary, dependent on usage.

**Weekly (more regularly in commercial environments)** – Damp mop with diluted Bona Wood Floor cleaner or Ciranova Hard Floor Fresh using Spray Mop. Always machine wash mop head after use and start with a clean mop. Large floors may require multiple mop heads. A clean mop will cover approx. 60 – 80m2 before requiring replacement.

**Every 6 months (or as required)** – To replenish and protect the flooring finish, we recommend using either Bona Wood Floor Refresher or Ciranova Unicare X-Matt maintenance products.

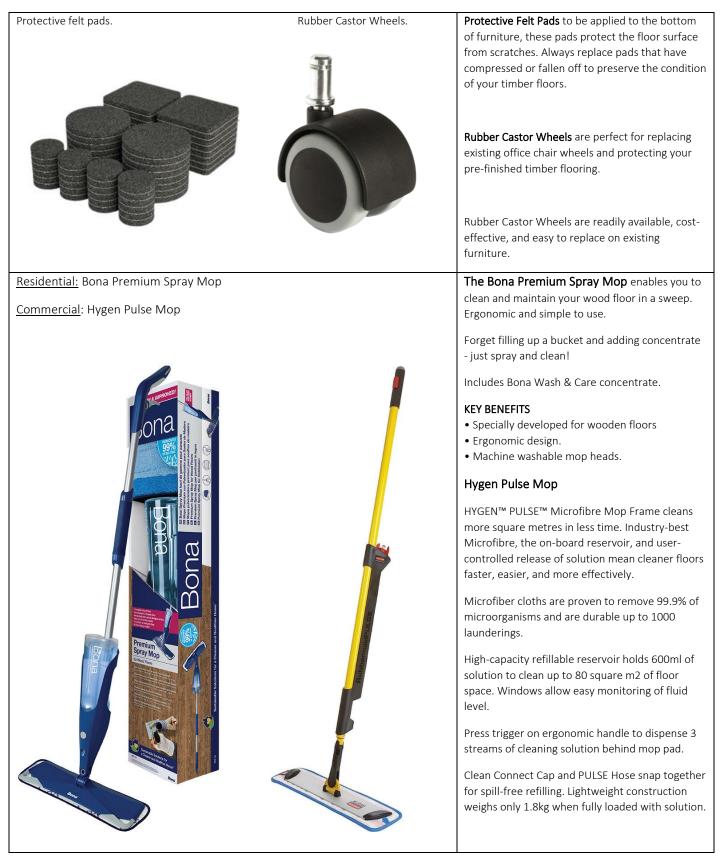
**Every 12 Months (or as required)** – Use Bona Oxy Power Timber Floor Deep Cleaner to remove dirt build from floors. Not to be used as part of weekly cleaning routine.

**3 – 4 years (or as required) –** Professional mechanical cleaning of timber floors, we recommend using Ciranova Hard Floor Cleaner. After cleaning, apply 1-2 coats of Ciranova Unicare X-Matt to maintain the floor's appearance and protect it from dirt and coating build-up. In some cases, a professional mechanical cleaning may be necessary to ensure the removal of deep-seated dirt and build-up, followed by the application of 1-2 coats of Ciranova Unicare X-Matt for optimal results.

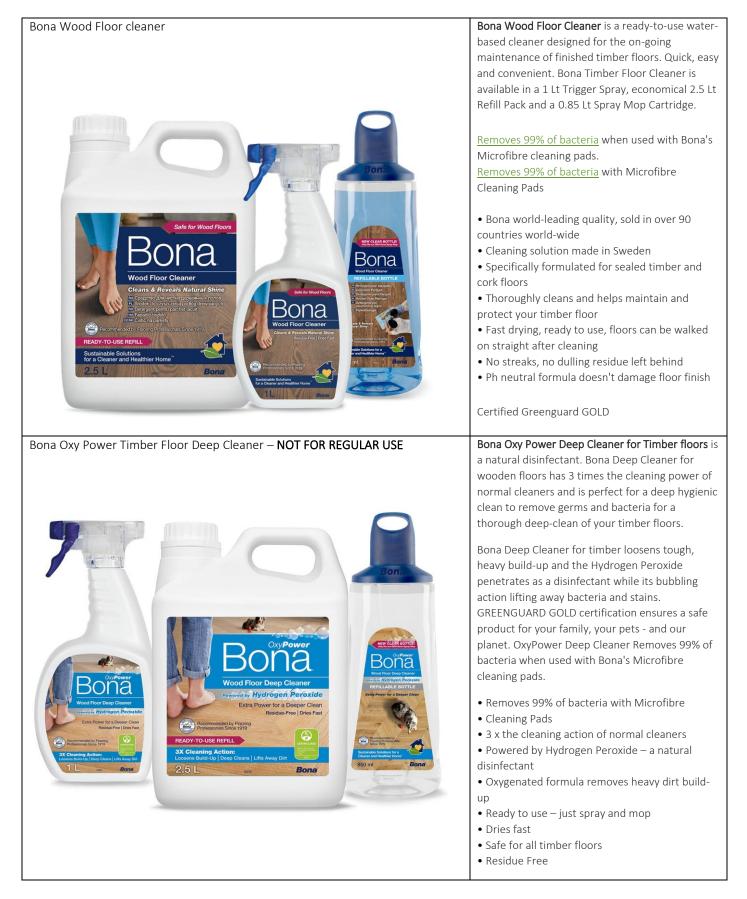
7 – 10 Years (or as required) – For a floor presenting with a tired or dull-looking finish, the floor can be professionally cleaned with Bona Deep Clean solution, then abraded with a red abrasive pad, followed by the application of 1-2 coats of Bona Traffic HD Matt lacquer coating.

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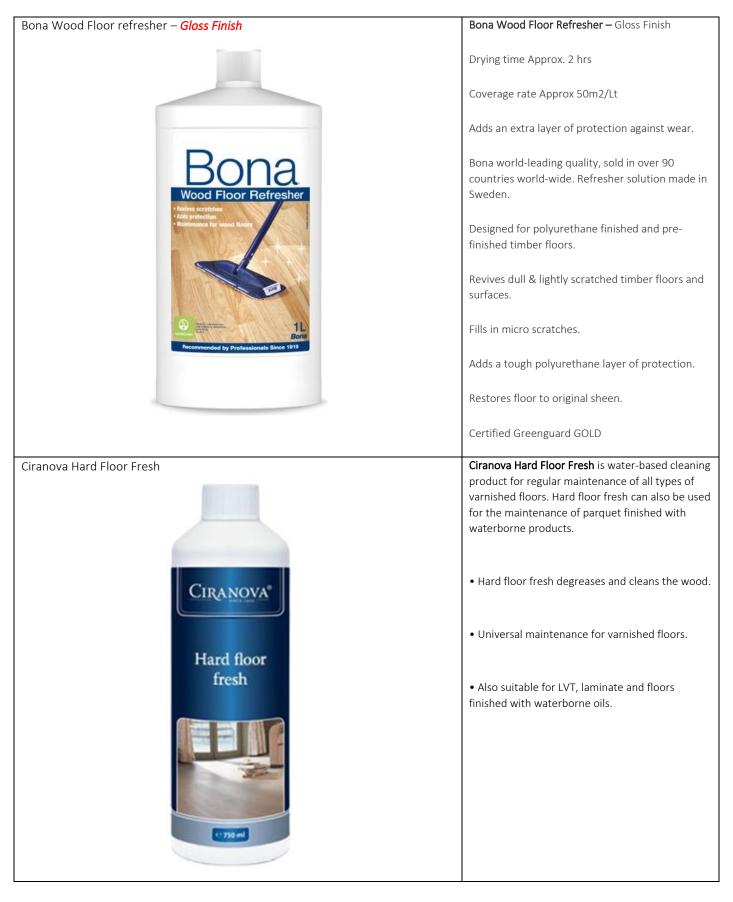
### **Recommended Products**



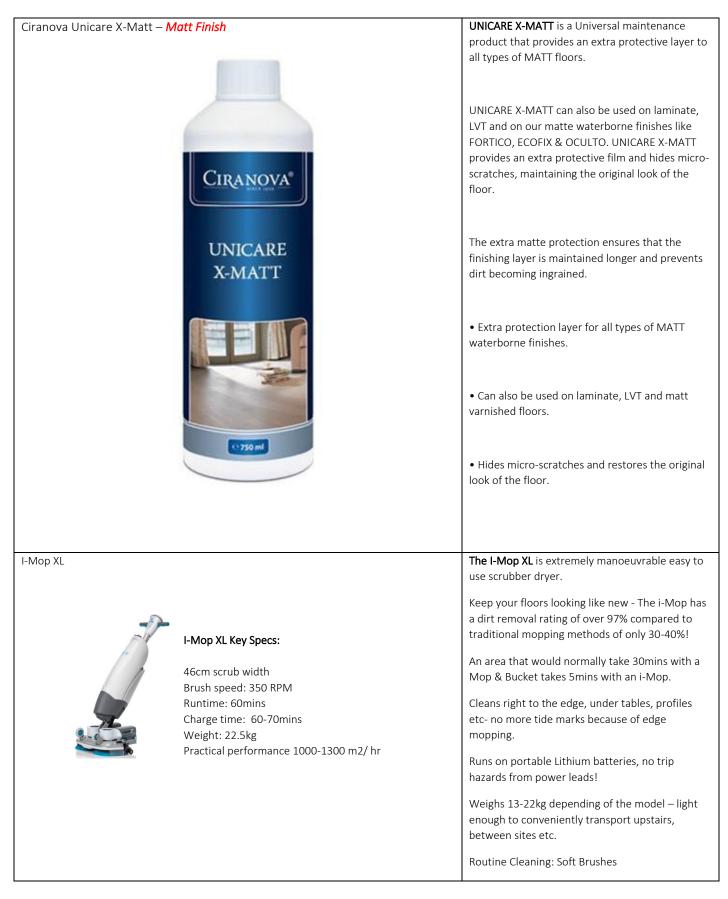
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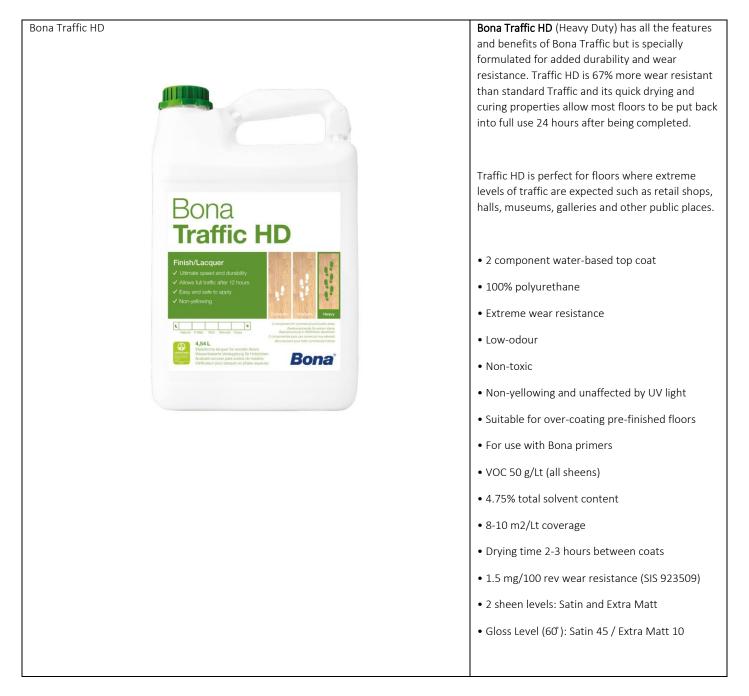








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### The Life Cycle of the Floor

Periodically it will be necessary to re-finish previously UV Matt Lacquered Floors. Depending on the surface condition, the degree of cleaning or preparation required will vary and, in some circumstances, the floor will have to be sanded back to bare wood prior to application of lacquer coating to regenerate a comparable finish to that applied to the product during manufacture.