



## HAVWOODS UV OILED WOOD FLOORING – Maintenance Guide

Havwoods timber floors are designed to withstand the wear and tear of day-to-day life. Because wood is a natural material, it will react to the environment it is installed in – dry environments will cause a floor to lose moisture and humid environments will cause moisture to be gained. Using the correct cleaning products allows a wooden floor to adapt to its surroundings while still looking and performing as required.

Videos are available from [Havwoods](#) demonstrating floor maintenance.

### PREVENTATIVE MAINTENANCE

Always clean up spillages immediately on timber flooring.

Abrasive particles of dirt and grit trafficked on to a wooden floor can be very abrasive and seriously shorten the lifespan of any treatment. The floor's surface will quickly become dull due to scratches and the wood may be affected by the ingress of moisture and stains. Matting placed at external entrances is essential in prolonging the appearance and life of the floor, whilst reducing the frequency of refurbishment. It is important that matting is of a type which can remove grit and absorb moisture.

Matting should be large enough to allow two steps across it but, as a general recommendation, the mat should be as large as practical and be regularly cleaned.

It is also very important to ensure that the floor is protected from moveable furniture, such as tables and chairs, and a simple solution to this is to protect the floor by applying felt furniture feet to underside of the furniture legs. Regularly check and clean the felt feet, particularly in commercial areas, to avoid/reduce embedded grit or particles from scratching the wood surface.

### LOOKING AFTER YOUR FLOOR

An effective maintenance programme will keep the floor clean and looking as good as possible. The following information is designed to provide a starting point for such a programme and is appropriate for both commercial and domestic floors. However, all floors are unique and will require individual assessment because the factors affecting them will vary. Changes in traffic levels and seasonal changes will also need to be taken into consideration, for example, additional matting may be required during periods of heavy rain. The frequency of any maintenance should reflect the use of the floor and should be adjusted accordingly.

Havwoods timber floors are treated with a UV Oiled factory finish, enhancing the texture and character of natural wood flooring. The surface of the timber is impregnated with natural oils and waxes, providing nourishment and protection. Each piece of timber has its own unique density and structure, which allows it to adapt to its environment after installation. In some cases, certain areas of the flooring may become microporous. To address this, it is recommended to give UV Oiled floors a light maintenance treatment with Liquid Wax Care once the initial protection has worn off and before final handover. This treatment helps rejuvenate the finish, addresses minor scratches, and forms part of a regular maintenance routine.

Havwoods offers floor maintenance products and care kits for cleaning and maintenance of our UV Oiled wooden floors. Our products consist of PH neutral cleaners and provide the correct tools to remove contaminants from the flooring. Our recommended products and maintenance kits include the necessary materials to refresh and rejuvenate the floors UV Oil finish to extend the life of your Havwoods wooden floor.

From time to time, it is recommended to use Osmo Liquid Wax Cleaner as a more intensive maintenance regime. For floors with a white finish, it is advised to use the white pigmented variants of the Osmo Liquid Wax Cleaner. This maintenance will be more frequent in commercial applications.

It is crucial **never** to use steam mops, harsh chemicals, natural oils, or acidic or alkaline cleaners on your flooring. Instead, use only the products recommended by Havwoods for cleaning and maintaining your floors.

Upon request, a site-specific maintenance guide can be provided for commercial applications.

It is also recommended to use felt pads on chair and furniture bases to prevent damage caused by moving furniture.



## How

A build-up of dirt can cause scratches on timber floors. In between mopping and vacuuming, a microfibre dust mop should be used for daily cleaning.

High traffic areas such as, kitchen, dining, entries, and corridors should be cleaned daily with a spray mop to remove food, oils, and other contaminants. This will help to prevent damage to the floors coating.

Regularly vacuum the floor to remove dust, lint, and animal hair, making sure that the underside of the vacuum head has felt or a soft brush to prevent scratching of the floor finish.

To effectively remove everyday dirt and maintain the condition of the surface finish, it is important to use the correct dilution of Osmo Wash & Care or Bona Cleaner for Oiled Floors. These cleaners can be used with the Bona Premium Spray Mop or a Hygen Pulse Mop to ensure quick and efficient cleaning.

Professional cleaning is to be carried out using an FloorXCenter machine fitted with a White Scotch Brite Pad. After mechanical cleaning with a FloorXCenter machine, it is recommended to use a damp mop and cleaning solution. This will remove any excess water to perimeters of room and hard to access areas of floor. The floor should be fully dry within 2 minutes of mopping, otherwise too much water is being used. Apply Osmo maintenance Oil after deep cleaning.

For regular care and replenishment Osmo Liquid Wax Cleaner can be used as a maintenance product for UV Oiled floors.

**OSMO Liquid Wax Cleaner** - Apply Osmo Liquid Wax Cleaner undiluted, ensuring even coverage using a microfiber cloth or mop. Remember to follow the direction of the wood grain. If necessary, a second layer of Osmo Liquid Wax Cleaner can be applied after 1-3 hours.

For stubborn spots, rubber heel marks, or sticky spills, you can directly apply Osmo Liquid Wax Cleaner onto the affected area and let it sit for a few minutes. Afterward, scrub the spot clean using a cleaning pad.

Always allow maintenance products to dry before replacing furniture or allowing foot traffic on the area.

*Note:* Spillages on wooden floors should always be removed in a timely manner.

## When

**Daily** – Use a microfibre dust mop for daily cleaning. Spray Mop in high traffic areas.

**Weekly/Bi-Weekly** – Vacuum as necessary, dependent on usage.

**Weekly (more regularly in commercial environments)** – Damp mop with correct dilution of Osmo Wash & Care or Bona Wood Floor Cleaner using Spray Mop. Always machine wash mop head after use and start with a clean mop. Large floors may require multiple mop heads. A clean mop will cover approx. 60 – 80m<sup>2</sup> before requiring replacement.

**Every 6 Months (or as required)** – Use Osmo Liquid Wax Cleaner to replenish & protect the flooring finish.

**4 - 5 Years (or as required)** – Professional mechanical cleaning with Floor X Center or equivalent to be undertaken to remove dirt and coating build up and application of Osmo Maintenance Oil.

Please note that in commercial applications, a more frequent application of Osmo Liquid Wax cleaner is required.

Additionally, increased frequency is necessary for the application of Osmo Maintenance Oil. Time frames will vary depending on the traffic and use of the environment where the flooring is installed.

**As Required for a Deep Clean** – Use Bona Oxy Power Timber Floor Deep Cleaner to remove dirt build from floors. Not to be used as part of weekly cleaning routine.

Upon request, a site-specific maintenance guide can be provided for commercial applications.



## Recommended Products

Protective felt pads.  
Rubber Castor Wheels.



**Protective Felt Pads** to be applied to the bottom of furniture, these pads protect the floor surface from scratches. Always replace pads that have compressed or fallen off to preserve the condition of your timber floors.

**Rubber Castor Wheels** are perfect for replacing existing office chair wheels and protecting your pre-finished timber flooring.

Rubber Castor Wheels are readily available, cost-effective, and easy to replace on existing furniture.

Residential: Bona Premium Spray Mop  
Commercial: Hygen Pulse Mop



**The Bona Premium Spray Mop** enables you to clean and maintain your wood floor in a sweep. Ergonomic and simple to use.

The Bona Premium Spray Mop is quick to assemble and refill with the specially developed cleaner cartridge.

Forget filling up a bucket and adding concentrate - just spray and clean!  
Includes Bona Wash & Care concentrate.

### KEY BENEFITS

- Specially developed for wooden floors
- Ergonomic design.
- Machine washable mop heads

### Hygen Pulse Mop

HYGEN™ PULSE™ Microfibre Mop Frame cleans more square metres in less time. Industry-best Microfibre, the on-board reservoir, and user-controlled release of solution mean cleaner floors faster, easier, and more effectively.

Microfiber cloths are proven to remove 99.9% of microorganisms and are durable up to 1000 launderings.

High-capacity refillable reservoir holds 600ml of solution to clean up to 80 square m2 of floor space. Windows allow easy monitoring of fluid level.

Press trigger on ergonomic handle to dispense 3 streams of cleaning solution behind mop pad.

Clean Connect Cap and PULSE Hose snap together for spill-free refilling. Lightweight construction weighs only 1.8kg when fully loaded with solution.



## Osmo Maintenance Kit for Floors



**Osmo's Maintenance Kit** is an all-in-one pack containing: Liquid Wax Cleaner Spray, Wash and Care 1L, 3 cloths, an abrasive pad, plus instruction leaflet.

Suitable for use on wood floors finished with Oil Coating.

### Advantages:

- All-in-one kit for care of your timber floor
- Removes tough stains such as grease
- Maintains protected surfaces without wear of treatment
- Easy to use
- Provides the wood with natural hard waxes, without forming a film on the surface
- Ideal for domestic and commercial use

### Kit Includes:

- 400mL spray can of Liquid Wax Cleaner
- 1 litre of Wash and Care
- 3 cloths and an abrasive pad
- Instruction leaflet

## Osmo Wood Floor Cleaning Mop Set



**Osmo Wood Floor Cleaning Mop Set** for cleaning and maintaining wooden floors. Easily attaches to Osmo System Telescopic Handle for back-preserving length adjustment.

A dash of Osmo Wash and Care in mop water removes everyday dirt exceptionally with Micro-Mop Plush. Active-fibre cloth

Eventually, flooring needs to be refreshed. With Liquid Wax Cleaner the surface is regenerated and cleaned at the same time with Active-Fibre Cloth.

Telescopic pole has a high-quality aluminium telescopic handle with Soft Touch grip to work safely.

Pole is adjustable in length from 120-200 cm and is also suitable for use with many other tools from Osmo.

### Kit Includes :

- Dust-Mop for dry cleaning
- Micro-Mop for damp-cleaning with Osmo Wash and Care
- Active-Fibre Cloth for intensive cleaning and refreshing with Osmo Liquid Wax Cleaner
- Telescopic pole (adjustable in length from 120-200 cm)
- Quick fix mop head

### Applications :

Dust Removal  
Damp Mopping  
Liquid Wax Cleaner Application





#### Bona Wood Floor Cleaner for Oiled Floors



**Bona Wood Floor Cleaner** is a ready-to-use water-based cleaner designed for the on-going maintenance of finished timber floors. Quick, easy and convenient. Bona Timber Floor Cleaner is available in a 1 Lt Trigger Spray, economical 2.5 Lt Refill Pack and a 0.85 Lt Spray Mop Cartridge.

Removes 99% of bacteria when used with Bona's Microfibre cleaning pads.

Removes 99% of bacteria with Microfibre Cleaning Pads

Fully biodegradable, non-toxic & safe for the environment

- Bona world-leading quality, sold in over 90 countries world-wide.
- Cleaning solution made in Sweden.
- Thoroughly cleans and helps maintain and protect your timber floor.
- Fast drying, ready to use, floors can be walked on straight after cleaning.
- No streaks, no dulling residue left behind.
- Ph neutral formula doesn't damage floor finish.
- Fast drying, ready to use, floors can be walked on straight after cleaning.
- Ideal for domestic and commercial use

Certified Greenguard GOLD

#### Bona Oxy Power Timber Floor Deep Cleaner – NOT FOR REGULAR USE



**Bona Oxy Power Deep Cleaner for Timber floors** is a Deep Cleaner for wooden floors has 3 times the cleaning power of normal cleaners and is perfect for a deep hygienic clean to remove germs and bacteria for a thorough deep-clean of your timber floors.

Bona Deep Cleaner for timber loosens tough, heavy build-up and the Hydrogen Peroxide penetrates as a disinfectant while its bubbling action lifting away bacteria and stains. GREENGUARD GOLD certification ensures a safe product for your family, your pets - and our planet. OxyPower Deep Cleaner Removes 99% of bacteria when used with Bona's Microfibre cleaning pads.

- Removes 99% of bacteria with Microfibre
- Cleaning Pads
- 3 x the cleaning action of normal cleaners
- Powered by Hydrogen Peroxide – a natural disinfectant
- Oxygenated formula removes heavy dirt build-up
- Ready to use – just spray and mop
- Dries fast
- Safe for all timber floors
- Residue Free

\*Certified Greenguard GOLD



#### Osmo Wash and Care



**Osmo Wash and Care** is a plant-based pH neutral detergent for cleaning timber floors finished with oil coatings.

In most instances, sweeping your floor using a soft broom, or the Opti-Set dust mop, is all that is required for day-to-day maintenance.

If your floor is in need of a damp mop to remove surface dirt etc, Osmo's Wash and Care is the ideal general cleaner.

##### Advantages:

- pH neutral
- Highly effective for day-to-day cleaning
- Maintains the finished surface without wear
- Easy to use
- Moisturises the timber's surface
- Suitable for domestic and commercial use

##### Usage:

Add one capful to 5 litres of warm water and use a damp mop or the Opti-Set micro mop. For more stubborn stains, the cleaner can be used neat from the container.

#### OSMO Liquid Wax Cleaner – 3029 Clear



**Osmo's Liquid Wax Cleaner** rejuvenates and cleans at the same time. It is easy to use and very economical, with 1 litre covering 80 - 100 square metres. Perfect for removing any heavy stains or light scratches.

Based on natural carnauba and candelilla waxes, as well as containing a small amount of Polyx®-Oil.

##### Advantages:

- Cleans & regenerates wood at the same time
- Removes tough stains
- Easy to use for occasional use
- Provides wood with natural hard waxes, without forming a film on the surface
- Ideal for domestic and commercial use

##### Product Details:

Drying time: 30-40 minutes

##### Additional Advice:

Liquid Wax Cleaner can be buffed in by hand using a soft lint free cloth; with the Opti-set, using the micro fibre cloth or microfibre pad.

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#### OSMO Liquid Wax Cleaner – 3087 White



For refreshing and maintaining white coloured surfaces use Liquid Wax Cleaner 3087 White

Osmo's Liquid Wax Cleaner White rejuvenates and cleans at the same time. It is easy to use and very economical, with 1 litre covering 80 - 100 square metres. Perfect for removing any heavy stains or light scratches.

Based on natural carnauba and candelilla waxes, as well as containing a small amount of Polyx®-Oil.

#### Advantages:

- Cleans & regenerates wood at the same time
- Removes tough stains
- Easy to use for occasional use
- Provides wood with natural hard waxes, without forming a film on the surface
- Ideal for domestic and commercial use

#### Product Details:

Drying time: 30-40 minutes

#### Additional Advice:

Liquid Wax Cleaner can be buffed in by hand using a soft lint free cloth; with the Opti-set, using the micro fibre cloth or microfibre pad.

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#### Floor X Center Hand X Center



#### FloorXcenter/HandXcenter – Professional Use Only

User-friendly single-disk machine for a professional result!

Perfect for cleaning, care, and maintenance, refreshing and renovating of oiled surfaces.

- White pad for loosening day to day dirt and stains.
- Brushing ring for loosening more stubborn stains (e.g. dirt trapped in pores)
- Red pad for removing especially tenacious stains, also ideal for light sanding/de-nibbing between coats.
- Microfibre pad for removing dirt and moisture from the floor whilst cleaning.



#### Osmo Maintenance Oil



#### Osmo Maintenance Oil – Clear & White

A professional floor finish for the care and maintenance of oiled and waxed timber flooring. Perfect for rejuvenating timber that is lightly worn and is looking dull and lifeless.

##### Advantages:

- Ideal for residential and commercial use
- Fast drying
- Safe for humans, animals, and plants when dry
- Provides occasional maintenance without the need for sanding

**Note:** A buffer such as Osmo's FloorXcenter machine should not be used to apply Maintenance Oil matt on finished floors as it will buff the matt finish to a higher sheen level.

On matt floors, it is recommend using only a microfibre roller to apply the Maintenance Oil, then leave to dry.

#### The Life Cycle of the Floor

Periodically it will be necessary to re-finish previously UV Matt Oiled Floors.

Depending on the surface condition, the degree of cleaning or preparation required will vary and, in some circumstances, the floor will have to be sanded back to bare wood prior to application of an oil coating to regenerate a comparable finish to that applied to the product during manufacture.

*Further product information and technical support is available from Havwoods.*