

Yuwell 30-Day Money Back Guarantee Terms and Conditions

1. Sove CPAP Clinic ABN 17 625 481 432 of Suite 103, 6 Eden Park Drive Macquarie Park NSW 2113 offers a 30 Day Money Back Guarantee to customers who are not completely satisfied with their new Yuwell product(s), purchased from Sove CPAP Clinic between 1 October 2025 and 31 March 2026, subject to these terms and conditions (Offer).

2. Under the Offer, if a customer who purchases Yuwell product(s) set out in the table in paragraph 3 from Sove CPAP Clinic is not completely satisfied, they may return the item(s) to Sove CPAP Clinic where they purchased the Yuwell product(s), at their expense, for a full refund to the value of the original cost of the returned item(s), provided:

- a. the customer contacted Sove CPAP Clinic if they experienced any issues for support and possible solutions;
- b. all components of the Yuwell product(s) is returned within 30 days of purchase;
- c. there is no damage as a result of improper use or contamination due to cigarette, pipe, cigar or other smoke;
- d. the customer has provided Sove CPAP Clinic with proof of purchase for the returned Yuwell product(s)

3. The Offer:

a. applies only to the Yuwell products set out in the table below:

Product Code	Yuwell Product
YH680B	Breathcare III Auto CPAP Device

- b. is open to Australian and New Zealand residents aged 18 years or over only; and
- c. is limited to one device refund per customer within a one-year period.
- d. Sove CPAP Clinic reserves the right to amend or cancel the terms of this offer without notice. Any valid claims submitted at the time of any cancellation will be honoured by Sove CPAP Clinic.
- e. Except for any liability that cannot be excluded by law, Sove CPAP Clinic (including its officers, employees and agents) excludes all liability (including negligence), for any

personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the offer, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under Sove CPAP Clinic's control); (b) any theft, unauthorised access or third party interference; (c) any claim for this offer that is late, lost, altered, damaged or misdirected (whether or not after their receipt by Sove CPAP Clinic) due to any reason beyond the reasonable control of the Sove CPAP Clinic; (d) any tax liability incurred by a claimant; or (e) use of any product.