

# RESIDENTIAL 10-YEAR LIMITED WARRANTY

Permanently installed Staron® Solid Surfaces sheets and shapes (the “Product”) are warranted by Lotte Chemical Corp. in the United States and Canada to the original owner. Staron® Solid Surfaces must be fabricated and installed by Staron® CFI (Certified Fabricator Installer), used and maintained in accordance with instructions provided by Lotte Chemical Corp.. Lotte Chemical Corp. at its sole option will repair or replace, without charge, such Product if it fails due to a manufacture defect during the first ten(10) years after the date of initial installation. This includes necessary real cost charges needed to repair or replace the Product. Although Lotte Chemical Corp. shall make its best effort to repair or replace with the best possible color match to the original as possible, Lotte Chemical Corp. cannot guarantee the exact color in the event of repair or replacement. All instructions for filling a claim under this limited warranty are available from your dealer and fabrication/installation source or by contacting Lotte Chemical Corp. directly.

This limited warranty is transferable during the 10-year period following initial installation only when the new owner notifies Lotte Chemical Corp. in writing.

## This warranty excludes the following:

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| 01. Minor conditions such as stains, scratches, water spots and burns;   | 10. Damage caused by excessive heat; or by an act of nature;   |
| 02. Failure to comply with Lotte Chemical Corp.'s instructions including fabrication, installation, care, maintenance, etc;  | 11. Workmanship of Fabricators or Installers;  |
| 03. Any products moved from their original place of installation;  | 12. Damages from other than manufacturing defect;  |
| 04. Failure or dissatisfaction with appearance and performance of joints or seams, or of any adhesive, caulk or other accessory items (except for performance defect arising out of the use of Staron® -brand adhesive); | 13. Any Product installed or located outdoors, such as outdoor kitchens, BBQ work surfaces, or in heated areas such as saunas, steam rooms, and shower pans;   |
| 05. Color variation from the sample;   | 14. In-Carton products including components made from Staron®;   |
| 06. Exact color match as a result of Product replacement or repair is not guaranteed;  | 15. Any Product installed in recreational vehicles;  |
| 07. Failure caused by other substructure support;  | 16. Any Product fabricated and installed in commercial applications;   |
| 08. Misuse, abuse (including impact damage and contact with chemical reagents not intended for use with Product);  | 17. Fabrication, Installation, Modification or Repairs made by other than Staron® CFI (Certified Fabricator Installer).  |
| 09. Improper fabrication, installation, handling or maintenance;   | 18. Same color and veined intensity between sheets in SUPREME collection. ((Veining may vary from sheet to sheet and also within a sheet. Special consideration has to be taken into any joint and coved up-stands.) |

Lotte Chemical Corp.'s obligation hereunder is limited solely to the repair or replacement including necessary reasonable real cost charges of the Products purchased hereunder. Except as to what is stated in this limited warranty herein, Lotte Chemical Corp. makes no warranties, express or implied, in respect to the Product, including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose, and all such warranties hereby are expressly disclaimed. Lotte Chemical Corp. does not warrant that the Product will meet the end users' requirements. Lotte Chemical Corp. shall not be liable for incidental, consequential, indirect, special, punitive, or exemplary damages of any kind, including lost good will, lost profits, lost business, or other indirect economic damages, and further including injury to property, whether such claim is based on theories of contract, negligence, tort (including strict liability) or otherwise, as a result of breach of any warranty regardless of whether Lotte Chemical Corp. was advised, had other reason to know, or in fact knew of the possibility of such damages.

# RESIDENTIAL 10-YEAR LIMITED WARRANTY (for US & CANADA)

SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION STATED ABOVE, SO THE ABOVE EXCLUSION OR, WHICH WILL VARY FROM STATE LIMITATION MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS TO STATE OR, IN CANADA FROM PROVINCE TO PROVINCE. FEDERAL WARRANTY LAW DOES NOT PERMIT THE DISCLAIMER OR MODIFICATION OF IMPLIED WARRANTIES ARISING UNDER APPLICABLE STATE LAW FOR CONSUMER PRODUCTS. HOWEVER, ANY OF SUCH IMPLIED WARRANTIES SHALL EXPIRE AT THE EARLIER OF THE EXPIRATION OF THE PERIOD OF THE IMPLIED WARRANTY REQUIRED UNDER STATE LAW.

## Warranty Qualification:

To activate this limited warranty, please have your Staron® CFI (Certified Fabricator Installer) complete an online warranty registration and provide you with the registration number. Also, you must present the original sales receipt or produce proof of purchase and installation of Staron® Solid Surfaces, which clearly proves the Product purchase and date of installation, in order to obtain service under this limited warranty. If you are unable to obtain a warranty registration number, please contact your local Staron® distributor or write to Lotte Chemical Corp. at the address below.

## To obtain warranty service:

To obtain service under this limited warranty, contact the source from which you purchased Staron® Solid Surfaces. For more information about this warranty, please contact your local Staron® distributor or write to Lotte Chemical Corp. at the address below:

**LOTTE Chemical California INC.**

6 Centerpointe Dr. Suite 100 La Palma, CA 90623, U.S.A.

Tel. +1-800-795-7177

[staron.us@lottechem.com](mailto:staron.us@lottechem.com)

**This warranty cannot be modified, amended, or in any way altered except by an instrument in writing signed by an authorized officer of Lotte Chemical Corp..**