



200 QUAKER ROAD
ROCKFORD, IL 61104
815.965.9439
815.965.2678 FAX

LIMITED WARRANTY

River City Millwork stain finish applied on the fiberglass door slab is warranted against flaking, checking, blistering, or peeling for a period of ten (10) years from the date of purchase from River City Millwork and on the exterior of the wood frame is warranted against flaking, checking, blistering, or peeling for a period of one (1) year from the date of purchase from River City Millwork

This warranty is only for the finish and not the door upon which the finish is applied. This warranty is only given to the original purchaser and only applies when the door is installed in a single-family residence.

Non-residential applications: where the structure in which the product is installed is not a single family residence or a home occupied by the original consumer purchaser and is owned by a public or private corporation for profit or non-profit, an unincorporated association or other business entity of any type recognized by law, a church, school, government or public authority, River City Millwork stain finish on the door slab is warranted against flaking, checking, blistering or peeling for a period of one (1) year from the date of purchase.

No warranty herein covers damages resulting from improper installation, abuse, negligence, abnormal or unreasonable use (including failure to provide reasonable and necessary maintenance), damages resulting from fire or lightning, windstorms, earthquakes, windborne objects, strain applied to the unit by movement of the building, inadequate provision for expansion or contraction or framing members, acts of god, or other causes beyond the control of River City Millwork. Finishes can be affected by varying degrees of exposure to the weather and should not be viewed as "maintenance free".

The sole procedure for obtaining performance of the obligation of this warranty is as follows: if the consumer purchaser believes the finishing as installed is defective, the consumer purchaser must contact River City Millwork to review the matter. If River City Millwork determines that there has been a product failure under the limited warranties herein, the company will provide one of two remedies, at the company's discretion. River City Millwork will refinish the product at the company's expense, or the company will refund the entire cost of the original finishing process. (This full refund is limited to the finishing and labor costs of the original finishing. It does not include doors, sidelites, jambs, etc.) If the product covered by this warranty is no longer available, River City Millwork shall have the right to substitute a finishing product that is of equal value.

River City Millwork shall not be liable to consumer purchaser for consequential or other damages, such as, but not limited to, damages or loss to other property or equipment, loss of use, or claims of service interruption, or for breach of a written or implied warranties on its products. Purchaser's exclusive remedy shall be the replacement of defective finish all as provided herein. In any event, the liability River City Millwork hereunder shall not exceed the original price of finishing the product.

This warranty contains the entire agreement between River City Millwork and the consumer purchaser. Dealers, contractors, applicators, River City Millwork products have no authority to give warranties on River City Millwork's behalf that are different from or exceed those listed herein. A consumer purchaser should therefore examine this limited warranty carefully. All warranties, whether expressed or implied, warranties of merchantability of fitness for a particular purpose, are limited to the terms hereof.

Any claim asserted under any provisions of this warranty must be accompanied by a copy of the proof of purchase of River City Millwork product. The consumer purchaser should maintain this item in a safe place.

This warranty is effective with purchases dated July 1, 2017