

JELD WEN®

EXTERIOR DOORS



# ABOUT JELD-WEN

## DEDICATION FROM DAY ONE

Since 1960, when JELD-WEN began with one millwork plant, we've been dedicated to crafting windows and doors that enhance the beauty and functionality of your home. Today we continue that tradition with products that are durable and well-designed. It's the result of innovation as a driving force in all that we do.

In addition to responsible reforestation practices, we reuse and recycle as much of our raw resources as possible. Innovation is also at the heart of our design and manufacturing process. With JELD-WEN, you can expect products that are more than just beautiful on the outside. The inner workings of our windows and doors are engineered to function for years to come.



ARCHITECTURAL™ COLLECTION  
RUSTIC CHERRY 1-PANEL ¾ VIEW CAMBER-TOP CLEAR GLASS IN COFFEE BEAN



ARCHITECTURAL™ COLLECTION  
RUSTIC CHERRY 1-PANEL ¾ VIEW HARRIS GLASS IN HAZELNUT



SMOOTH-PRO™  
1-PANEL ¾ VIEW FRAMELESS CLEAR GLASS  
WITH 9-LITE PRAIRIE SDLS IN COLONY



DESIGN-PRO™  
FIR FULL VIEW SELWYN GLASS IN AMARETTO

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A close-up photograph of a brass door handle. The handle features a prominent geometric design consisting of two diagonal bars that meet at a central point, forming a triangular shape. The brass has a warm, golden-brown hue and a polished finish. The background is a light, textured surface, possibly a wall or a door panel.

## HIGH-QUALITY CRAFTSMANSHIP AND BEAUTY

Front doors lead to the heart of a home. They should make a lasting impression. With our diverse array of door designs, material choices, and finishing options, we'll help you find the right entry door for any home.

*SMOOTH-PRO™  
1-PANEL ¾ VIEW FRAMELESS SARDIS GLASS IN MARINE*



## STYLE COLLECTIONS

COMPLEMENT A HOME'S AESTHETIC WITH  
A DOOR THAT BEAUTIFULLY REFLECTS  
TODAY'S BIGGEST DESIGN TRENDS.

ARCHITECTURAL™ COLLECTION  
KNOTTY ALDER 2-PANEL ARCH TOP IN MOCHA





ARCHITECTURAL™ COLLECTION  
FIR 2-PANEL CRAFTSMAN WITH DENTIL SHELF LOW-E SHADOW BAR GLASS  
WITH 6-LITE SDLS IN HAZELNUT



SMOOTH-PRO™  
1-PANEL ¾ VIEW FRAMELESS CLEAR GLASS  
WITH 4-LITE SDLS IN BLACK

## FARMHOUSE

RUSTIC CHARM  
MEETS MODERN SIMPLICITY

Modern farmhouse is a blend of old and new. Natural wood elements, fresh neutrals, a mix of textures, and vintage-inspired pieces create a space that is comfortable and open, refined yet lived-in, and welcoming. Entry doors can feature plank detailing, Craftsman touches, or glass with simple grille patterns. Matte black and natural wood tones beautifully complement farmhouse spaces.



FIND MORE STYLE INSPIRATION ONLINE

Additional doors, colors, and options at [jeld-wen.com](http://jeld-wen.com)



ARCHITECTURAL™ COLLECTION  
KNOTTY ALDER 2-PANEL ARCH TOP IN MOCHA





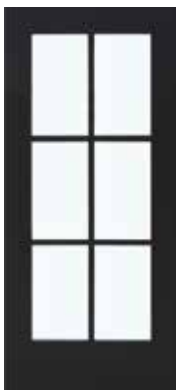
ARCHITECTURAL™ COLLECTION  
RUSTIC CHERRY 1-PANEL ¾ VIEW HARRIS GLASS IN HAZELNUT

## EXPLORE JELD-WEN DOORS IN THIS STYLE



### SMOOTH-PRO™

1-Panel  
¾ View Frameless\*  
Clear Glass  
4-Lite SDLs\*  
Black



### SMOOTH-PRO™

Full View  
Frameless\*  
Clear Glass  
6-Lite SDLs\*  
Black



### SMOOTH-PRO™

2-Panel  
Craftsman  
Frameless\*  
Ballantyne Glass\*  
Colony



### DESIGN-PRO™

Fir  
1-Panel  
½ View  
Vapor Glass  
Mocha



### ARCHITECTURAL™ COLLECTION

Knotty Alder  
2-Panel  
Arch Top  
Mocha



### ARCHITECTURAL™ COLLECTION

Fir  
2-Panel  
Craftsman  
with Dentil Shelf  
Low-E Shadow Bar  
Glass  
6-Lite SDLs  
Hazelnut

SEE ENTIRE COLLECTION ON PG.28

\*Our frameless designs feature glass installed using our direct glaze process. This provides seamless lines between the glass and door, offering more glass area. Actual colors may vary from samples shown due to printing process and/or differing monitor calibrations.

# COASTAL

A RELAXED VIBE  
AND A SENSE OF PLAY

The Coastal style evokes the feel of easy living. Bright, beachy colors, an abundance of natural light, and plenty of wood touches help create a retreat from the everyday. To capture this style, choose an exterior door with a large decorative or multi-lite glass feature, and consider oceanside colors such as a Caribbean blue, a soft serenity, or a classic modern white.



FIND MORE STYLE INSPIRATION ONLINE

Additional doors, colors, and options at [jeld-wen.com](http://jeld-wen.com)



ARCHITECTURAL™ COLLECTION  
RUSTIC CHERRY 1-PANEL ¾ VIEW LOW-E SHADOW BAR GLASS  
WITH 4-LITE SDLS IN MILK CHOCOLATE



SMOOTH-PRO™  
1-PANEL ¾ VIEW EASTFIELD GLASS IN CARIBBEAN BLUE



SMOOTH-PRO™  
2-PANEL CRAFTSMAN FRAMELESS CLEAR GLASS  
WITH 3-LITE SDLS IN MODERN WHITE

## EXPLORE JELD-WEN DOORS IN THIS STYLE



**SMOOTH-PRO™**  
Full View  
Blanca Glass  
Modern White



**SMOOTH-PRO™**  
1-Panel  
3/4 View  
Eastfield Glass  
Caribbean Blue



**SMOOTH-PRO™**  
2-Panel  
Craftsman Frameless\*  
Clear Glass  
3-Lite SDLS\*  
Modern White



**SMOOTH-PRO™**  
1-Panel  
1/2 View  
Elizabeth Glass  
Serenity



**ARCHITECTURAL™  
COLLECTION**  
Smooth Edge  
3-Panel  
Satin Etched Glass  
Caribbean Blue



**ARCHITECTURAL™  
COLLECTION**  
Rustic Cherry  
1-Panel  
3/4 View Camber Top  
Clear Glass  
Coffee Bean

SEE ENTIRE COLLECTION ON PG.29

\*Our frameless designs feature glass installed using our direct glaze process. This provides seamless lines between the glass and door, offering more glass area. Actual colors may vary from samples shown due to printing process and/or differing monitor calibrations.

# UPDATED TRADITIONAL

A REFRESHED TAKE  
ON TIMELESS TRADITION

Updated Traditional styles combine classic design elements with open spaces to create a more relaxed feel. Choose light colors for a soft, refined look or dark colors to make a statement. This collection includes ornate decorative glass and doors featuring classic designs with a modern flare. With this flexibility, many entry door designs work beautifully with this style.



FIND MORE STYLE INSPIRATION ONLINE

Additional doors, colors, and options at [jeld-wen.com](http://jeld-wen.com)



*SMOOTH-PRO™  
1-PANEL 3/4 VIEW FRAMELESS CLEAR GLASS  
WITH 9-LITE PRAIRIE SDLS IN COLONY*



*SMOOTH-PRO™  
1-PANEL 3/4 VIEW FRAMELESS CLEAR GLASS  
WITH 10-LITE SDLS IN SERENITY*



*DESIGN-PRO™  
MAHOGANY 3-PANEL SQUARE TOP 3/4 OVAL  
MCALPINE GLASS IN AMARETTO*



SMOOTH-PRO™  
1-PANEL ¾ VIEW FRAMELESS SARDIS GLASS IN MARINE

## EXPLORE JELD-WEN DOORS IN THIS STYLE



**SMOOTH-PRO™**  
1-Panel  
¾ View Frameless\*  
Clear Glass  
10-Lite SDLs  
Serenity



**SMOOTH-PRO™**  
1-Panel  
¾ View  
Frameless\*  
Sardis Glass  
Marine



**DESIGN-PRO™**  
Mahogany  
3-Panel Square Top  
¾ Oval  
McAlpine Glass  
Amaretto



**DESIGN-PRO™**  
Oak  
4-Panel  
Camber Top  
Tryon Glass  
Mocha



**DESIGN-PRO™**  
Fir  
Full View  
Selwyn Glass  
Amaretto



**ARCHITECTURAL™  
COLLECTION**  
Rustic Cherry  
¾ View  
Camber Top  
Low-E Shadow Bar Glass  
4-Lite SDLs  
Mocha

SEE ENTIRE COLLECTION ON PG.30

\*Our frameless designs feature glass installed using our direct glaze process. This provides seamless lines between the glass and door, offering more glass area. Actual colors may vary from samples shown due to printing process and/or differing monitor calibrations.



ARCHITECTURAL™ COLLECTION  
SMOOTH EDGE 3-PANEL SATIN ETCHED GLASS IN BLACK



IWP® AURORA®  
MAHOGANY A15H WITH REED GLASS  
IN CAMEL

## SIMPLY MODERN

SPACIOUS, SIMPLE,  
AND INVITING

Clean lines, open spaces, and a touch of nature define today's modern style. Combining elements of minimalism and contemporary style, these new modern spaces are uncluttered, bright, welcoming, and often crafted with sustainability and energy efficiency in mind. Simply Modern entry doors continue this aesthetic with crisp lines, plenty of glass, streamlined features, and strong colors.



FIND MORE STYLE INSPIRATION ONLINE

Additional doors, colors, and options at [jeld-wen.com](http://jeld-wen.com)



*SMOOTH-PRO™  
FULL VIEW ATHERTON GLASS IN BLACK*



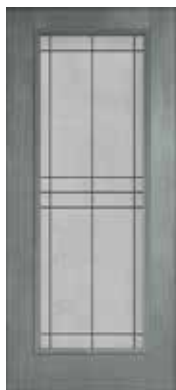
*ARCHITECTURAL™ COLLECTION  
CONTEMPORARY CHERRY WITH STAINLESS STEEL INLAYS IN ESPRESSO*

## EXPLORE JELD-WEN DOORS IN THIS STYLE



**SMOOTH-PRO™**

Full View  
Atherton Glass\*  
Black



**SMOOTH-PRO™**

Full View  
Dilworth Glass  
Statement™ Stone



**DESIGN-PRO™**

Fir  
Frameless\*  
Clear Glass  
4-Lite Wide SDLs\*  
Espresso



**ARCHITECTURAL™  
COLLECTION**

Contemporary Cherry  
Stainless Steel Inlays  
Espresso



**ARCHITECTURAL™  
COLLECTION**

Smooth Edge  
3-Panel  
Satin Etched Glass  
Persimmon



**IWP® AURORA®**

A15H  
Reed Glass  
Caramel

SEE ENTIRE COLLECTION ON PG.31

\*Our frameless designs feature glass installed using our direct glaze process. This provides seamless lines between the glass and door, offering more glass area. Actual colors may vary from samples shown due to printing process and/or differing monitor calibrations.

## PRODUCT LINES

BEAUTIFULLY CRAFTED AND ENGINEERED TO LAST, OUR ENTRY DOORS DELIVER STYLE AND SECURITY.

ARCHITECTURAL™ COLLECTION  
FIR 2-PANEL CRAFTSMAN WITH DENTIL SHELF LOW-E  
SHADOW BAR GLASS WITH 6-LITE SDLS IN HAZELNUT





## DOORS AT A GLANCE



### IWP®

#### WOOD & FIBERGLASS

Our luxury wood and fiberglass exterior doors offer the widest range of designs and aesthetic options, with custom capabilities available.



### ARCHITECTURAL™ COLLECTION

#### FIBERGLASS

Elegant designs, authentic woodgrain detail, and matching components make these fiberglass door systems a superior choice.



## DESIGN-PRO™ & SMOOTH PRO™

### FIBERGLASS

Enjoy the look of traditionally textured or smooth painted wood with the low maintenance and energy efficiency of fiberglass.



## STEEL

### STEEL

Built to be strong and durable, steel doors offer traditional style, enhanced security, and energy efficiency at the right price.



## IWP® WOOD & IWP® AURORA®

### EXCEPTIONALLY CRAFTED CUSTOM DOORS

Beyond fine materials and impeccable artistry, what ultimately sets our IWP® Wood and IWP® Aurora® Fiberglass entry doors apart is their uniqueness. Our wide array of beautiful custom design options, finish colors, panels, and glass types allow you to create a one-of-a-kind door. Inspiring choices and extensive options give you the opportunity to achieve your ideal style.

*IWP® AURORA® FIBERGLASS  
A33 DARK PATINA MARITIME GRILLE IN METALLIC BLACK*

Actual colors may vary from samples shown due to printing process and/or differing monitor calibrations.



IWP® AURORA®  
MAHOGANY A15H WITH REED GLASS IN CAMEL



IWP® AURORA®  
MAHOGANY A16V IN EBONY



IWP® FOUNDRY™  
METALLIC BLACK



IWP® AURORA®  
CUSTOM PIVOT DOOR



## ARCHITECTURAL™ COLLECTION

LOOKS LIKE REAL WOOD, STANDS UP TO REAL LIFE

Every fiberglass door in our Architectural Collection features premium woodgrain replication (through nickel vapor deposition technology) and multi-step finishing that delivers the look of genuine wood. All components are clad in the same woodgrain fiberglass, creating a completely matching door system. Superior construction and an array of classic and modern designs make these doors uniquely strong, long-lasting, and beautiful.

*ARCHITECTURAL™ COLLECTION  
RUSTIC CHERRY 1-PANEL ¾ VIEW CAMBER TOP CLEAR GLASS IN COFFEE BEAN*

Actual colors may vary from samples shown due to printing process and/or differing monitor calibrations.



ARCHITECTURAL™ COLLECTION  
RUSTIC CHERRY 1-PANEL ¾ VIEW HARRIS GLASS IN HAZELNUT



ARCHITECTURAL™ COLLECTION  
KNOTTY ALDER 2-PANEL ARCH TOP IN MOCHA



ARCHITECTURAL™ COLLECTION  
FIR 2-PANEL CRAFTSMAN WITH DENTIL SHELF  
LOW-E SHADOW BAR GLASS WITH 6-LITE SDLS IN HAZELNUT



ARCHITECTURAL™ COLLECTION  
RUSTIC CHERRY IN COFFEE BEAN



## DESIGN-PRO™ & SMOOTH-PRO™

### DESIGN FLEXIBILITY AND LASTING PERFORMANCE

Pro series doors offer durability and energy efficiency, plus a wide range of design options that let you create the look you want. Crafted from fiberglass, they are low maintenance, resist denting and shrinking, and won't rot. Choose Smooth-Pro™ for the look of smooth painted or artisan-stained wood, or choose Design-Pro™ for the warm look of a traditional wood door, with your choice of mahogany, fir, or oak woodgrain detail. Select Pro series styles are available as direct glaze doors, offering cleaner lines and a larger glass area.

*SMOOTH-PRO™  
1-PANEL ¾ VIEW FRAMELESS\* SARDIS GLASS IN MARINE*

\*Our frameless designs feature glass installed using our direct glaze process. This provides seamless lines between the glass and door, offering more glass area.

Actual colors may vary from samples shown due to printing process and/or differing monitor calibrations.





DESIGN-PRO™  
MAHOGANY 3-PANEL SQUARE TOP ¾ OVAL MCALPINE GLASS  
IN AMARETTO



SMOOTH-PRO™  
1-PANEL ¾ VIEW FRAMELESS CLEAR GLASS WITH 4-LITE SDLS IN BLACK



SMOOTH-PRO™  
1-PANEL ¾ VIEW FRAMELESS SARDIS GLASS IN MARINE



DESIGN-PRO™  
FIR 1-PANEL ½ VIEW VAPOR GLASS  
IN MOCHA



## STEEL

### BUDGET-FRIENDLY AND BUILT TO LAST

Our dependable, well-designed steel doors are a smart, economical choice. Available in a wide variety of styles, with and without glass, they arrive primed and ready to paint your choice of color. Each door is built to be energy efficient and includes features that enhance security, such as a 12" solid wood lock block and steel bottom rail, plus mitered top corners to resist water absorption and an epoxy-primed back panel to prevent corrosion.

*STEEL  
1-PANEL ½ VIEW ELIZABETH GLASS IN SERENITY*

Actual colors may vary from samples shown due to printing process and/or differing monitor calibrations.



STEEL  
2-PANEL SQUARE TOP IN MODERN WHITE



STEEL  
3-PANEL CRAFTSMAN IN CRANBERRY



STEEL  
2-PANEL ARCH TOP PLANK IN SLATE



STEEL  
2-PANEL CRAFTSMAN CLEAR GLASS  
WITH 6-LITE SDLS IN DARK CHOCOLATE



# FARMHOUSE

**01 SMOOTH-PRO™**

2-Panel Craftsman Frameless\* Ballantyne Glass in Colony  
SPC-866DG-BLY-COL

**02 SMOOTH-PRO™**

1-Panel ¾ View Frameless\* Clear Glass with 4-Lite SDLs in Black  
SP-607DG-SD4-LE-1P-BLK

**03 SMOOTH-PRO™**

Full View Frameless\* Clear Glass with 6-Lite SDLs in Black  
SP-686DG-SD6-LE-BLK

**04 DESIGN-PRO™**

Fir 1-Panel ½ View Vapor Glass in Mocha  
DF-684VPR-1P-MOC

**05 DESIGN-PRO™**

Fir 2-Panel Craftsman Clear Glass with 6-Lite External Grilles in Hazelnut  
DFC-866FG6-HAZ

**06 DESIGN-PRO™**

Fir 1-Panel ¾ View Frameless\* Rain Glass with 4-Lite SDLs in Mocha  
DF-607DG-SD4-RN-1P-MOC

**07 DESIGN-PRO™**

Mahogany 2-Panel ¾ Arch Top in Coffee Bean  
DM-24-CFB

**08 DESIGN-PRO™**

Mahogany 1-Panel ½ View Dilworth Glass in Espresso  
DM-684DWH-1P-ESP

**09 STEEL**

3-Panel Craftsman in Cranberry  
CF-30-CRA

**10 ARCHITECTURAL™ COLLECTION**

Rustic Cherry 1-Panel ¾ View Harris Glass in Hazelnut  
AC-607HAR-RP-HAZ

**11 ARCHITECTURAL™ COLLECTION**

Knotty Alder 2-Panel Arch Top in Mocha  
AK-20-MOC

**12 ARCHITECTURAL™ COLLECTION**

Fir 2-Panel Craftsman with Dentil Shelf Low-E Shadow Bar Glass with 6-Lite SDLs in Hazelnut  
AFC-814SD6-HAZ



01



02



03



04



05



06



07



08



09



10



11



12

Door models on this page reflect 3'0" x 6'8" doors



# COASTAL

**01 SMOOTH-PRO™**

Full View Blanca Glass in Modern White  
SP-686BLC-MOD

**02 SMOOTH-PRO™**

1-Panel ¾ View Eastfield Glass in Caribbean Blue  
SP-607EFD-1P-CBL

**03 SMOOTH-PRO™**

1-Panel ¾ View Frameless\* Clear Glass in Marigold  
SP-607DG-LE-1P-MAR

**04 SMOOTH-PRO™**

1-Panel ½ View Eastfield Glass in Revival Blue  
SP-684EFD-1P-RBL

**05 SMOOTH-PRO™**

1-Panel ¾ View Frameless\* Clear Glass with 4-Lite SDLs in Modern White  
SP-607DG-SD4-LE-1P-MOD

**06 SMOOTH-PRO™**

1-Panel ¾ View Frameless\* Clear Glass with 4-Lite SDLs in Revival Blue  
SP-607DG-SD4-LE-1P-RBL

**07 SMOOTH-PRO™**

1-Panel ½ View Elizabeth Glass in Serenity  
SP-684EZB-1P-SER

**08 SMOOTH-PRO™**

2-Panel Craftsman Frameless\* Clear Glass with 3-Lite SDLs in Modern White  
SPC-866DG-SD3-LE-MOD

**09 ARCHITECTURAL™ COLLECTION**

Rustic Cherry 1-Panel ¾ View Low-E Shadow Bar Glass  
with 8-Lite SDLs in Milk Chocolate  
AC-607SD8-RP-MIL

**10 ARCHITECTURAL™ COLLECTION**

Rustic Cherry 1-Panel ¾ View Camber Top Clear Glass in Coffee Bean  
AC-617LE-RP-CFB

**11 ARCHITECTURAL™ COLLECTION**

Rustic Cherry 1-Panel ¾ View Low-E Shadow Bar Glass  
with 4-Lite SDLs in Milk Chocolate  
AC-607SD4-RP-MIL

**12 ARCHITECTURAL™ COLLECTION**

Smooth Edge 3-Panel Satin Etched Glass in Caribbean Blue  
AS-303SE-CBL



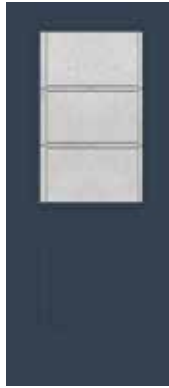
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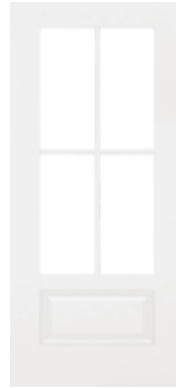
02



03



04



05



06



07



08



09



10



11



12

\*Our frameless designs feature glass installed using our direct glaze process. This provides seamless lines between the glass and door, offering more glass area.

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Door models on this page reflect 3'0" x 6'8" doors



# UPDATED TRADITIONAL

## 01 SMOOTH-PRO™

1-Panel ¾ View Frameless\* Clear Glass with 9-Lite Prairie SDLs in Colony  
SP-607SD-PM-1P-COL



01

## 02 SMOOTH-PRO™

1-Panel ¾ View Frameless\* Sardis Glass in Marine  
SP-607DG-SDS-1P-MAR



02



03

## 03 SMOOTH-PRO™

1-Panel ½ View Vapor Glass in Statement™ Denim  
SP-684VPR-1P-DEN

## 04 SMOOTH-PRO™

1-Panel ¾ View Frameless\* Clear Glass with 10-Lite SDLs in Serenity  
SP-607DG-SD10-LE-1P-SER



04

## 05 SMOOTH-PRO™

1-Panel ½ View Harris Glass in Black  
SP-684HAR-1P-BLK



05



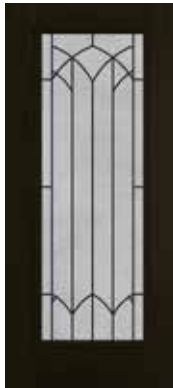
06

## 06 DESIGN-PRO™

Fir Full View Selwyn Glass in Amaretto  
DF-686SWY-AMA

## 07 DESIGN-PRO™

Fir Full View Montclair in Espresso  
DF-686MTC-ESP



07

## 08 DESIGN-PRO™

Mahogany 3-Panel Square Top ¾ Oval McAlpine Glass in Amaretto  
DM-949MCA-2P-AMA



08

## 09 DESIGN-PRO™

Oak 4-Panel Camber Top Tryon Glass in Mocha  
DO-648TYN-MOC



09

## 10 ARCHITECTURAL™ COLLECTION

Rustic Cherry 1-Panel ¾ View Camber Top Low-E Shadow Bar Glass with 4-Lite SDLs in Mocha  
AC-617SD4-RP-MOC



10

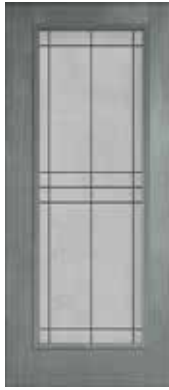
Door models on this page reflect 3'0" x 6'8" doors



# SIMPLY MODERN

**01 SMOOTH-PRO™**

Full View Dilworth Glass in Statement™ Stone  
SP-686DWH-STO



01

**02 DESIGN-PRO™**

Fir Full View Frameless\* Clear Glass with 4-Lite Wide SDLs in Espresso  
DF-686DG-WSD4-LE-ESP



02



03

**03 SMOOTH-PRO™**

Full View Atherton Glass in Black  
SP-686ATN-BLK

**04 SMOOTH-PRO™**

Full View Frameless\* Blanca Glass with 3-Lite Wide SDLs in Granite  
SP-686DG-WSD3-BLC-GRA



04



05



06

**05 SMOOTH-PRO™**

Full View Frameless\* Clear Glass with 5-Lite Wide SDLs in Revival Blue  
SP-686DG-WSD5-LE-RBL

**06 ARCHITECTURAL™ COLLECTION**

Smooth Edge 3-Lite Satin Etched Glass in Persimmon  
AS-303SE-PER

**07 ARCHITECTURAL™ COLLECTION**

Contemporary Cherry with Stainless Steel Inlays in Espresso  
AC-605-ESP



07



08



09

**08 ARCHITECTURAL™ COLLECTION**

Smooth Edge 3-Lite Satin Etched Glass in Black  
AS-303SE-BLK

**09 IWP®**

A09H with Chinchilla Glass in Foundry Metallic Black  
A09H-FBM

**10 IWP®**

Mahogany A15H with Reed Glass in Caramel  
A15H-CAR



10

\*Our frameless designs feature glass installed using our direct glaze process. This provides seamless lines between the glass and door, offering more glass area.

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Door models on this page reflect 3'0" x 6'8" doors

## LOOKING FOR MORE?

This brochure showcases all of our curated style collection entry doors. Through our whole home collections, you can find doors and windows in popular styles with ease. To view all of our curated style collections, visit: <https://www.jeld-wen.com/style-collections>





*SMOOTH-PRO  
1-PANEL 3/4 VIEW FRAMELESS CLEAR GLASS WITH 10-LITE SDLS IN SERENITY*

# JELD-WEN® INTERIOR AND EXTERIOR DOOR SLAB AND SYSTEM LIMITED WARRANTY

## OUR WARRANTY TO YOU...

JELD-WEN® Products<sup>1</sup> are designed to create lasting value for your home. This warranty is effective for JELD-WEN products manufactured on or after **June 1, 2019** for use in the United States and Canada. Any previous warranties will continue to apply to door products manufactured by JELD-WEN prior to this date. For additional information, including care and maintenance information, refer to [www.jeld-wen.com](http://www.jeld-wen.com) or [www.jeld-wen.ca](http://www.jeld-wen.ca).

### WHAT THIS WARRANTY COVERS

We warrant to the original owner<sup>2</sup> if your JELD-WEN Product exhibits a defect in material or workmanship within the time periods from the date of purchase as specified below, we will, at our option, repair, replace or refund the purchase price of the Product or component part. Skilled labor<sup>3</sup> (where deemed necessary by us) to repair or replace any component is provided for **one (1)** year from the date of purchase.

### Owner-Occupied Single-Family Residence Limited Warranty

**Door Slabs:** Except as set forth below, we warrant our door slabs, including any glass inserts, miscellaneous hardware, and accessories provided and installed by us, as follows:

Door Slab	Coverage
Fiberglass Exterior Doors	As long as you own and occupy your residence
Steel Exterior Doors	Ten (10) years
Wood Exterior Doors	Five (5) years
Interior MDF Doors	Ten (10) years
All Other Interior Doors	Five (5) years

**Factory Prefinish:** We warrant the factory-applied prefinish on our doors against peeling, checking, or cracking for periods listed below. Should the factory prefinish be proven defective, we will at our option, replace or refinish the door or pay up to the credit indicated per opening to the current owner. (Note: this coverage applies to factory-applied finish coat options only; standard factory-applied primer is not a finish coat.)

Product	Coverage	Refinish Credit
Aurora® Fiberglass Doors	10 years	\$350 per opening
Other Fiberglass and Steel Doors	10 years	\$100 per opening
Custom Exterior Wood Doors	1 year	\$250 per opening
Custom Interior Wood Doors	1 year	\$150 per opening
All Other Doors	1 year	\$100 per opening

**Door Frames:** We warrant our door frames for **one (1)** year from the date of purchase.

**AuraLast® Protection for Door Slabs and Frames:** Our AuraLast pine wood door slabs will be free from wood decay and/or termite damage for **twenty (20)** years from the date of initial purchase. Our AuraLast pine door frame components will be free from wood decay and/or termite damage **for as long as the original consumer owns the home** in which the AuraLast wood frames are originally installed. Warranty coverage outside Canada, the contiguous 48 states and Alaska is contingent upon approval from the JELD-WEN Customer Care Department. Please contact us.

**Severe Weather® Glass:** We warrant each Severe Weather glass unit for **ten (10)** years.

**Retractable Screens:** We warrant retractable roll screens for **five (5)** years.

**Stress Cracks:** Applies to sealed glass units installed in exterior doors. Laminated glass and special glazings are excluded. Coverage for **one (1)** year includes replacement glass and skilled labor<sup>3</sup> necessary

to replace the glass. Stress cracks occur when, in the first year after manufacture, the glass develops a crack without sign of impact.

### Commercial Limited Warranty (Other than Owner-Occupied Single-Family Residence)

#### All Door Slabs, Components, Prefinishes, and Options:

Warranty coverage is the lesser of five (5) years from the date of purchase or the period indicated above for Owner-Occupied Single-Family Residences.

### Transferability

This warranty is not transferable.

### HOW TO GET ASSISTANCE

If you have a problem with your JELD-WEN Door, immediately upon discovery, contact the distributor or dealer from whom you purchased our product or contact us directly:

<b>In the United States:</b>	
Mail:	JELD-WEN Customer Care Attn: Door Warranty Claims P.O. Box 1329, Klamath Falls, OR 97601
Phone:	800-JELD-WEN (800-535-3936)
Fax:	800-436-5954
Email:	CustomerServiceAgents@jeld-wen.com
Web:	<a href="http://www.jeld-wen.com/contact-us">www.jeld-wen.com/contact-us</a>
<b>In Eastern Canada:</b>	
Mail:	JELD-WEN Service Department 90, rue Industrielle Saint-Appollinaire, Quebec, Canada GOS 2E0
Phone:	800-463-1930
Fax:	888-998-1599
<b>In Western Canada:</b>	
Mail:	JELD-WEN Service Department 550 Munroe Avenue Winnipeg, Manitoba, Canada R2K 4H3
Phone:	888-945-5627 204-668-8230
Fax:	204-663-1072
Email:	wpgservice@jeld-wen.com

We can respond quickly and efficiently if you provide the following: a) date and location of purchase, or product identification from the tag on the top edge of the slab, b) how to contact you, c) the address where the product can be inspected, and d) a description of the apparent problem and the product (photographs are helpful).

### What We Will Do

Upon receiving your notification, we will send out an acknowledgment within three business days to the contact, which you have provided. We will investigate your claim and will begin to take appropriate action within 30 days after receipt of notification. If your warranty claim is denied, we may charge an inspection fee for an onsite inspection that is required or requested by you.

If your claim is approved, and we choose to repair or replace the product or a component of the product, the replacement product/component will be provided in the same specification as the original product or its nearest equivalent current product. Replacement products, components and services are warranted for the balance of the original product or service warranty, or 90 days, whichever is longer.

If the claimed nonconformity is warp of a door slab, we may defer repairing or replacing the door slab for a period up to 12 months from the date of claim. It is not uncommon for a temporary warp condition to occur as the door slab adjusts to local humidity and temperature conditions. This deferral will not be counted against the warranty period.

Continued on next page

## WHAT THIS WARRANTY DOES NOT COVER

JELD-WEN manufactures and sells both individual door slabs and complete door systems. This warranty does not cover parts or components (e.g., locksets, handles, etc.) not sold by JELD-WEN to the original owner. See your distributor or dealer regarding the warranty on the entire door system and/or these other components.

JELD-WEN is not liable for damage, product failure or poor product performance due to:

- Normal wear and tear, including normal wear and tear of weatherstrip; and natural weathering of surfaces. Variations in the color or texture of wood or finish; surface cracks that are less than 1/32" in width and/or 2" in length; for knotty alder and juniper: surface checks that are less than 1/8" in width and/or 5" in length, and knot placement, quantity, or size.
- Normal wear and tear to hardware and naturally occurring changes to hardware finishes (e.g., corrosion or tarnishing).
- Misuse or abuse; failure to follow the care and maintenance instructions.
- Alteration or modification of the Product (e.g. customer applied peepholes, mail slots, security systems).
- Any cause beyond our reasonable control (e.g. fire, flood, earthquake, other acts of nature, and acts of third parties outside of our control).
- Failure to provide an adequate overhang for exterior doors; damage caused by extreme temperature buildup where storm doors are present. For general guidelines, see our "Appropriate Protection for Exterior Doors" in our product literature or at [www.jeld-wen.com/resources](http://www.jeld-wen.com/resources); for specific information pertaining to your structure, consult your contractor or other building professional.
- Improper installation not in conformance with JELD-WEN installation instructions (note: see [www.jeld-wen.com](http://www.jeld-wen.com) for current installation instructions); operational problems and problems related to water and/or air infiltration/leaking as a result of improper installation or flaws in building design or construction.
- Installation into a condition that exceeds product design standards and/or certified performance specifications and/or is not in compliance with building codes.
- Improper field finishing of all surfaces (front and back) and edges (top, bottom, and sides) of the door slab and frame (See our Finishing Instructions at [www.jeld-wen.com/resources](http://www.jeld-wen.com/resources)); variation or unsatisfactory results in sheen or texture resulting from the field application of paint or any other finishing material.
- Bow or misalignment in the frame or jamb in which the door slab is hung (if such is purchased from JELD-WEN unmachined and not prehung).
- Wood decay for wood components other than of AuraLast pine; and wood decay for any wood components (including pine) that come in direct contact with soil. Note: superficial mold/mildew does not indicate wood decay.
- Structural integrity issues or other problems caused by improper field fitting of the hardware, improper sizing of the door slab, or other assembly problems.
- Hardware, accessories or inserts that are not provided by us.
- Condensation or damage as a result of condensation (Note: unless due to insulating glass failure, most condensation problems are related to excessive humidity levels in a structure; contact a heating/air conditioning specialist for help).

JELD-WEN is also not liable for:

- Warp for any 3'6" wide by 8' 0" high by 1 3/4", or smaller door slab, which does not exceed 1/4" in the plane of the door slab itself; door slabs wider and/or higher are not guaranteed for warp.
- Slight expansion or contraction due to varying environmental conditions; slab movement (shrinkage or swelling) of 1/4" or less due to temperature and humidity, consult our Care & Maintenance documents on how to work with this natural movement.
- Screen damage due to normal wear and tear, misuse, abuse, or insect or animal activity.
- Discoloration or rusting of decorative metal accent options, such as grilles, clavos, straps, etc.; discoloration of wood sills provided by us.
- Slight imperfections or wavy distortions in the glass that don't impair structural integrity. Note: wavy distortions in the glass (e.g. related to laminate interlayer or heat strengthening of glass) are not considered a defect. Slight color variations in glass are not considered a defect.

- Labor and materials for repainting or refinishing activities or the removal or disposal of defective product(s); labor exceeding the time periods specified above.
- Incidental or consequential damage. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so this may not apply to you.

### Important Legal Information -- Please read this carefully. It affects your rights.

This Limited Warranty document sets forth our maximum liability for our products. We shall not be liable for special, indirect, consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. We make no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the Product, except as expressly contained herein. In the event state or provincial law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein. This Limited Warranty document gives you specific legal rights, and you may have other rights that vary from state/province to state/province.

Any dispute, controversy or claim arising out of or relating to this warranty, any alleged breach thereof, or the use or sale of the products to which this warranty applies shall be resolved by mandatory and binding arbitration administered by the American Arbitration Association in accordance with its commercial arbitration rules. Any ensuing arbitration will be venued in Charlotte, North Carolina. Original purchaser agrees that they may assert claims against JELD-WEN in their individual capacity only, and not as a plaintiff or class member in any purported class action proceeding. This warranty shall be interpreted in accordance with the laws of North Carolina (excluding North Carolina's conflict of laws principles). This warranty shall be interpreted in accordance with the laws of Oregon (excluding Oregon's conflict of laws principles). If any provision of this warranty is deemed illegal or unenforceable in a judicial proceeding, that provision shall be severed and excluded, and the remainder of this warranty shall continue in force. Rejection of these dispute resolution provisions must be sent to JELD-WEN at the address provided herein within thirty (30) days of original purchaser's receipt of the Products to which this warranty applies.

No distributor, dealer or representative of JELD-WEN has the authority to change, modify or expand this warranty. The original purchaser of this Product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the Product is installed.

<sup>1</sup>"JELD-WEN Products" shall refer to interior and exterior door slabs and systems marketed under the JELD-WEN brand name for use in the United States and Canada. See our separate Export Warranty for applicable coverage on products used outside the United States and Canada.

<sup>2</sup>This warranty extends to the original owner (original owner means the contractor/dealer/distributor/purchaser and the initial owner of the structure where the product is initially installed) and is not transferable. The original purchaser of this product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the product is installed. Should state or provincial law preclude no transferability, then the warranty period is effective as applicable up to **five (5)** years from the date of initial purchase for door slabs and systems and **one (1)** year from the date of manufacture for the factory prefinish.

<sup>3</sup>"Skilled labor" refers to tasks where specialized technical knowledge, experience, methods or tools are required to properly identify, diagnose and/or correct product-related problems.

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