American Quartz Residential & Commercial 15-year limited warranty

American Quartz Max offers a 15-year limited warranty on American Quartz Surface, guaranteeing that the material will be free of manufacturing defects. This warranty covers product defects for a period of fifteen years after the date of installation. If it is determined by American Quartz Max, or its authorized warranty service agent, that a defect in the material exists within the fifteen-year period, American Quartz Max will, at its discretion, repair or replace the defective American Quartz Materials in accordance with the following warranty provisions and exclusions.

This warranty applies to American Quartz Surfaces products installed after <u>1/1/2022</u>. Warranty is applicable to all products and/or services sold in North America by American Quartz Max.

Term and Conditions:

The 15-year limited warranty applies to American Quartz Surface material only.

The 15-year limited warranty applies to American Quartz Surface materials that have been fabricated and installed in accordance with the fabrication guidebook for transportation, storage, handling, fabrication, and installation. Improper fabrication or installation is the responsibility of the fabricator and/or Installer.

This Warranty applies to American Quartz Surface materials that have been properly maintained in accordance with the Care & Maintenance Guidelines available at <u>http://www.ameri-</u> <u>canquartz.com</u>

This Warranty applies to American Quartz Surface materials that have been permanently installed in an interior application and have not been moved from the original location.

Exclusions:

This warranty shall not apply to:

- Products and/or materials that have not been paid in full.
- Issues or occurrences that are inherent characteristics of Quartz Surfaces, regardless of whether viewed as a defect by the purchaser.
- Damage caused by faulty or improper fabrication and installation, including but not limited to, seams, seam performance, and sealing.

• Damage caused by any instability or improper support occurring in the property in which the product has been installed, including but not limited to, shifting, setting, or movement of the substrate.

• Damage caused by any material that have been moved, removed, or relocated from its