

Cumberland River Dental Care Appointment Confirmation and Cancellation Policy

Welcome To Cumberland River Dental Care!

We are very excited that you have chosen us to be your dental home. We value our patients and know that it takes effort to make time to come to your dental appointments. To be respectful to your busy schedule and ours, we have put a confirmation policy in place. In order to reserve your appointment time with us, we ask that you confirm via telephone call or our Smile Reminder system.

If we do not receive confirmation through Smile Reminder, we will attempt to call you 2 days prior to the appointment. If we are unable to reach you please return our call as soon as possible to confirm your appointment.

In the event that you are unable to keep your appointment, we ask that you give us 24 hours cancellation notice in order to respect our schedule and other patients who may need that time.

If we do not receive a confirmation by noon one business day prior to your appointment, we cannot guarantee your appointment time due to Dr. George's emergency waiting list.

Please arrive on-time to your scheduled appointment. Late arrivals cause schedule delays for those patients who arrive promptly at their appointment time. Late arrivals will be worked into the schedule if time allows or re-appointed to another day.

Our office is firm in the Confirmation and Cancellation Policies.

By signing below, you acknowledge that you do understand this policy.

Signature

Print Name

Date