

Ivan Zich

Test Engineer | QA Analyst

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PROFESSIONAL SUMMARY

- Proficient in leading full-range implementation efforts including specifying user requirements, designing recommendations including workflows processes, and troubleshooting.
- Provides superior application and technical support with training, configuration, triaging, + troubleshooting assistance for diversified product lines.
- Serves as Lead Zone coordinator for Go-Live events to ensure successful EHR software + hardware implementation.
- Conducts Future State Walkthrough clinical systems/gap analysis + site visits with clients identifying areas for improvement/efficiency.
- Resolves break/fix issues; builds + implements changes per system requirements. Broad understanding of healthcare software implementation lifecycle and software development processes.

TECHNICAL SKILLS

Software:

Languages: Python, HTML5, CSS3, JavaScript, SQL

Testing: Selenium, Jenkins, Cucumber, Appium, Jasmine, Rspec **Libraries:** jQuery, Bootstrap

Database Tools: MongoDB, PostgreSQL, MySQL, Active Record, Access

Other: Bash Shell Scripts, Unix, RegEx, GitHub, Cross-platform OS knowledge Linux, MacOS X, Windows

EXPERIENCE

QA TESTER: Testlio/Global App Testing, Freelance, CA June 2017 - present

- Performed extensive functionality, regression and exploratory testing for Web, Android and iOS applications along with hardware
- Working knowledge of testing methods across supported operating systems and platforms
- Reviewed the client's scope specifications, requirement documents and installation guides
- Documented bugs with detailed reproduction steps and reported them using bug tracking system
- Interaction with community team and users on technical support issues

JR WEB DEVELOPER: Kit Stealth Startup, Berkeley, CA November 2016 – June 2017

- Developed features for analytics that will be used on social app which is in early stage of development. Collaborating with team of 6 people. Technologies used: React, PostgreSQL, Heroku.

JR WEB DEVELOPER: General Assembly/Freelance – San Franc. CA January 2016 – April 2017

- Completed 12-week full stack web development intensive program. Built fully functional applications utilizing Ruby, Rails with API's also JavaScript/jQuery, HTML, and CSS with working knowledge in many other languages, frameworks and web development processes.

APPLICATION ANALYST: Sutter Health Information Services, Sacramento, CA 2013 – 2016

- Technical Dress Rehearsal (TDR) using test patients within Epic Production environment for Optime, Radiant, Willow, HIM, Citrix log on, Epic log on, Med Forms Printing, Windows Printing, Bar Code Patient ID scanning, BCA downtime reports
- Zone Coordinator during Go-Live events, managed go live support members at different hospitals and departments - Radiology, Medical/Surgical, Intensive Care Unit, Rehabilitation Institute, Psych Center
- Lead liaison between Technical Services and Application Lead for hospital domains – Clinical, Procedural, Laboratory, Admitting / Scheduling, Pharmacy, Radiology and Health Records
- Under established guidelines, participated in the routine installation and configuration of applications, develops requests for Service with users to address system issues + user optimization

EDUCATION

City College of San Francisco, San Francisco, CA 2017 - Build Automation for DevOps & QA Certificate

General Assembly, San Francisco, CA 2016 - Web Development Immersive Student

Sutter Health Information Services, Sacramento, CA 2014 - Certificate of proficiency in Epic Procedure Orders

Sacramento City College, Sacramento, CA 2012 - PC Support and Management

Sound Training College, Dublin, Ireland 2006 - 2008 Associates Degree, Advanced Music Production / Sound Engineering / Music Technology