# **Kirsten Settle**

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### **Objective**

Motivated, high energy, technically sophisticated senior with provisions to relocate to the San Francisco Bay Area upon completion of her current undergraduate studies at Western Michigan University. Eagerly seeking an entry level opportunity to delve into the roles of recruitment, people operations, sales, consulting, or business administration and development in a startup environment that will provide challenges that require implementation of advanced problem-solving capability, while allowing my contribution to the continued growth and success of the organization. Well-earned reputation as a peer mentor, effective team leader, and role model, with a willingness to learn and a skilled ability to prioritize multiple tasks in high-pressure environments.

### **Education**

Western Michigan University, College of Health and Human Services

Kalamazoo, MI

Bachelor of Science Expected Graduation: **December 2018** 

Major: **Healthcare Administration** GPA: 3.80

Minor: Business Management

Western Michigan University, Lee Honors College
Top 15% of Western Michigan University's Dean's List

August 2015-Present
Fall 2014-Spring 2018

## **Professional Experience**

### **Adolescent & Family Behavioral Health Services**

Grand Rapids, MI

Administrative Intern: Crystal Jackson, supervisor

August 2018-Present

- Increase cliental referral through community outreach and education by cold-call visiting potential sites of high recommendation to promote the mental health services provided by the private practice
- Further the efficiency of the office by formulating solutions to various time consuming administrative tasks

#### Western Michigan University

Kalamazoo, MI

TechNext: A Silicon Valley Immersion

**January 2017-Presesnt** 

- Collegiate Experiential Learning Project Coordinator for the Silicon Valley and Technology Outreach
- Partner with faculty to create a unique new curriculum within a program that uses Technology, Alumni
  Interactions, Travel, Experiential Learning, Allowance of Failure, and Advanced Self Directional
  curriculum to spotlight diversity in company cultures, lean organization principles and promote networking
  opportunities for university students

Success@WMU- Peer Mentor

**September 2018-Present** 

- Guided students in the development of skills and strategies for overcoming obstacles in their first year in college, adjusting to life, and making proper choices to stay focused
- Consistently and objectively enforced code of student conduct and university policy by providing rolemodel ethical leadership for community members

Student Success Services- Learning Assistant

March 2017- Present

- Collect diligent information and facilitate review presentations for students over material
- Partner with superiors to help students build on their strengths and correct problem-solving difficulties

  Student Ambassador

  January 2017- December 2017

Lead perspective students and families on tours while presenting pertinent information and personal advice

- for academic success
- Communicated comprehensive knowledge of university departments, programs and curriculum