

SHAUNAK THAKUR

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Summary

Data enthusiast and strategist with an experience of 6 years in Project Manager and 4 years in Business Analyst responsibilities across IT and Manufacturing industries. I am passionate about creating a positive impact on people lives through process improvements and data-driven decision making.

- Problem-solving
- Requirements management
- Material management
- Business writing
- Interpersonal communication
- Data and Business analysis
- Agile methodology
- Supply Chain management
- Business strategy
- Teamwork
- Project management
- Lean & Six-Sigma
- Presentation
- Product lifecycle mgmt.
- Financial analysis

Education

California State University, Chico

Master of Business Administration, General, MIS, GPA: 3.98

May 2018

Visvesvaraya Technological University, Belgaum, India

Bachelor of Engineering, Electrical and Electronics Engineering, GPA: 3.5

August 2008

Projects as Data/Business Analyst

- ❖ **Work Truck Solutions:** Performed analysis of the company's operations and trends in the commercial Work Truck industry to recommend solutions that would increase the company's revenue by \$100 million. **May 2018**
- ❖ **Bike Share Data:** Analyzed bike share usage patterns across three cities. Tool used: Python **February 2018**
- ❖ **Weather Trends:** Analyzed local and global temperature data and created visualization to forecast the average temperature of a city. Tools used: SQL and MS Excel **January 2018**
- ❖ **Financial Analysis:** Identified Risks and Opportunities for Tesla Inc. by conducting a financial analysis of the company. **November 2017**
- ❖ **ERP Manufacturing simulation:** Administered and monitored the procurement, production, sales, and marketing of products in SAP ERP to make critical business decisions to maximize the sales and net income. **October 2016**
- ❖ **Smartwatch-Android Now:** Used Agile iteration workflow to conduct JAD sessions, documented requirements, created workflow diagrams, and wrote use cases for the project. **September 2016**

Experience

Graduate Assistant- California State University, Chico

February 2017- December 2017

- Tutored students in Applied Strategic Decision Making course to use Vensim tool for simulating business models.

Data Analyst Intern- Outsell, Inc., San Francisco Bay Area

June 2017- August 2017

- Determined the business requirements and designed a workflow for an Automated Headline Publishing project.
- Exported and analyzed clients' activities from Marketo and Salesforce.com, and created visualizations that improved lead generation and improved customer satisfaction. Tools used: SQL, MS Excel, and Tableau
- Designed a revenue dashboard to estimate revenue for any company. Tool used: VBA
- Developed a product strategy for a new business venture based on the feasibility and competitive analysis.

Technical Advisor to VP(Operations and Projects)- Tata Tinplate, India

October 2014 - June 2016

- Increased clients' delivery compliance by 3% by addressing issues between Marketing and Operation teams.
- Collaborated with all functional units and original equipment manufacturers (OEMs) to define project's scope for solar panel installation, which reduced the energy cost of the company by 14%.
- Developed a successful strategy and project roadmap to increase the scale of operations by 11%. Additionally, developed a monthly production plan and key deliverables to achieve the plan.
- Documented Risks and its mitigation plan across various functional areas as part of the Annual Business plan.
- Reduced total cost of service contracts by 12% by consolidating suppliers.

Senior Engineer & Project Manager, Operations- Tata Tinplate, India**October 2008 - September 2014**

- Managed and led a cross-functional team to conduct root-cause analysis to increase the availability of the production line by 15% that resulted in 3% production increase.
- SCADA system installation project: Collaborated with cross-functional teams and successfully managed timeline, budget, and resources of the project that improved an essential quality KPI by 3%.
- Collaborated with Finance, Logistics and Operation teams and assessed Total cost of ownership(TCO) to develop a new supplier for sourcing a critical spare that increased the availability of the production line by 15%.
- Organized 'Energy Management Conference' to provide employees a platform for presenting power saving ideas. The implementation of the submitted ideas resulted in a profit of \$97,000/Annum.

Computer Skills and Tools

- MS Excel, Access, Word, PowerPoint, Outlook, SharePoint, G Suite, VBA, PL/SQL, Microsoft SQL Server, Jira, Python, Tableau, SAP ERP, S/4 HANA, SPSS, Familiarity with Salesforce.com, Marketo

Additional Experience and Achievements

- Recipient of CSU, Chico MBA Program Outstanding Academic Achievement Award (2017-18)
- Scholarship Awards: Gen. MacArthur Trust Grant, Soroptimist Intl (IGU) Scholarship
- Launched an E-Learning start-up, enggresources.com, with four peers. The website provided a forum for around 10,000 university students to share free resources.
- Volunteer: Indian Red Cross Society and Kartavya (helps underprivileged children get a formal education)
- Measured continuous improvement initiatives across various functional units as Internal Auditor for Daily Work Management (DWM) and Kaizen at Tata Tinplate.
- Earned 1st position five times in a row in 'Improvement Initiative competition' at Tata Tinplate.