**Sneha Susan John**

1220 S. Third Street, #1 ∙ Louisville, KY 40203 ∙ (502) 654-5478 ∙ sneha.susanjohn@gmail.com

**EDUCATION**

##### Mahatma Gandhi University – Kottayam, India May 2004

Bachelor of Technology, Electrical and Electronics

**EXPERIENCE**

##### Veripark Oct 2013 – April 2015

**Dubai, U.A.E.**

***Mobile Application Developer***

Design and development of mobile banking solutions for Gulf International Bank (GIB), Bahrain on Android platform.

* Analysis of client’s business requirements into technical requirements for the banking application.
* Design and development of mobile banking features (Profiles, Loan application, Credit Card application, Emergency Cash, Funds Transfer).

##### LG Soft India Pvt Ltd, LG Group June 2005 – April 2013

Design and development of pre-installed applications on LG mobile devices for Verizon. **Bengaluru, India.**

***Senior Systems Analyst***(2012 to 2013)

**Key Project**:

* Design and development of HTML 5 converter lib for LG memo application on Android platform

**Project Management Contributions**:

* Project Proposal - The existing LG Memo application saved notes in text format. To improve compatibility between devices and operating systems, an enhancement feature of saving and sending notes in HTML5 format was proposed.
* Defining the scope of project work and preparation of SOW.
* Analysis of business requirements and creation of functional requirements document for the Android operating system.
* Creating requirement traceability matrix.
* Estimation of project schedules with function point analysis tools.
* Support client meetings.
* Identifying risk factors, risk mitigation plans and updating the same in PIM document.
* Defect tracking and holding periodical defect review meetings.

**Technical Contributions**:

* Design, development and verification of HTML packer module.
* Supporting the model launch and commercialization

***Systems Analyst***(2010 - 2012)

**Key Project**:

* Design and Development of BUA + app on Android platform for Verizon Wireless USA

**Project Management Contributions**:

* Project Proposal: BUA + was a Verizon application that was available on their featured phones, Windows mobile and IOS mobile devices. Proposed implementation of the same application for their Android devices.
* Defining the scope of project work and preparation of SOW.
* Analysis of business requirements and creation of functional requirements document for the Android operating system.
* Creating requirement traceability matrix.
* Estimation of project schedules with function point analysis tools.
* Support client meetings.
* Identifying risk factors, risk mitigation plans and updating the same in PIM document.
* Defect tracking and holding periodical defect review meetings
* Operating onsite in New Jersey, USA and Seoul, South Korea for model launch and commercialization.

**Technical Contributions***:*

* Design, development and verification of modules with Android service components to bind to NewBay remote service (remote service library provided by Verizon). The modules are responsible for file transfer management and cloud sync within the device.
* Supporting the model launch and commercialization.

***Senior Software Engineer***(2008 - 2010)

**Key Projects**:

1. VMS Client app on Android Platform for Verizon Wireless USA
2. MMS Client app on LIMO platform for Verizon Wireless USA
3. EMS Client app on LG Feature phone model VX8700

**Project Management Contributions**:

* Project Proposal for VMS app- Visual Voice Mail was a Verizon application available on their Feature phones, Windows Mobile and IOS mobile devices. Proposed the implementation of the same application for their Android Devices.
* Defining the scope of project work and preparation of SOW.
* Analysis of business requirements and creation of functional requirements document for the Android operating system.
* Creating requirement traceability matrix.
* Estimation of project schedules with function point analysis tools.
* Support client meetings.
* Identifying risk factors, risk mitigation plans and updating the same in PIM document.
* Defect tracking and holding periodical defect review meetings.
* Operating onsite in New Jersey , USA and Seoul, South Korea for model launch and commercialization

**Technical Contributions**:

* Design and Development and Verification of VMS composer for the client.
* Supporting the model launch and commercialization.
* Design and development of MMS composer module of MMS Client app for LIMO platform.
* Design and Development of interface layer for the viewer module of the EMS Client.

***Software Engineer***(2005 - 2008)

**Key Projects**:

1. MMS Client app on Windows platform.
2. Support for MMS client app on LG Feature phones.
3. Support for Device Management app on LG Feature phones

**NOTABLE CREDITS**

* Received “LGSI Domain Specialist” award for the year 2009.
* “Tech Guru” award for proactively developing domain/functional competency for the years 2012 and 2010.
* “Key Contributor” award for outstanding contribution to meet customers’ needs for the year 2011.
* Appreciation for conducting Android development training for newly joined recruits.
* Recognition for commitment &long service to the company.
* “Star team” award for the messaging project for the year 2009.

**ADDITIONAL INFORMATION**

* Software Skill Set: JAVA , JSON, Web Services ,InterfacingAndroid with server side API’s, Android SDK Tools , Eclipse IDE, Android Studio HTML5,Android Platform , Windows Mobile Platform & Microsoft Visual Studio 5 , Microsoft Visual C++,C Programming Language , GTK,SVN,MS-SQL,Team Foundation Version Control
* Domain: Mobile Application, Mobile Banking , Messaging , Embedded