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| **PROFESSIONAL EXPERIENCE** | |  |
|  | **ReThink Health**  *Sr. Project Associate, Cambridge, MA*   * Modernized and redesigned internal project management tracking platform reducing 20% of organization meeting time allocated to project updates. * Project manager for Dartmouth-Hitchcock Healthy Communities project in New Hampshire. Increased local leadership involvement by 25% and completed project 10% under budget. * Launched virtual course, Leadership & Organizing in Action for Center for Medicare & Medicaid Services (CMS) health professionals. Completed the course with 90% retention rate of 155 attendees and secured funding for 2nd version of course. * Coached 25 health professionals with quality improvement and patient recruitment challenges. * Project manager for Way to Wellville, working with 5 communities striving to be healthiest communities in the USA. Recalibrated ReThink Health Simulation to adjust for populations of 80,000. | Jan 2015-July 2016 |
|  | **ReThink Health**  *Project Coordinator, Cambridge, MA*   * Supported 4 regional system design projects across the United States. Facilitated organization wide synthesis sessions to use best practices learned from each project to inform future project design. * Developed evaluation and impact assessment plans for internal and external programs using Qualtrics and SurveyMonkey. Increased survey submission rate by 40% for external evaluations. * Co-developed meeting agenda layout with COO, improving efficiency for internal and external meetings. | Aug 2014-Jan 2015 |
|  | **Independent Contracting**  *International Health Program Evaluation*   * Consultant for 2 international non-governmental organizations. * 50% increase in data analysis capacity by designing mixed method data collection for clinical programs in Nairobi, Kenya. * 20% increase in patient capacity by redesigning patient flow and electronic medical record system for clinic in Nairobi, Kenya. | Jan 2014 – Aug 2014 |
|  | **Teaching Assistant at Boston University School of Public Health**  *Management in Disasters & Complex Humanitarian Disasters*   * Designed and maintained online course website and communication with students. * Managed student’s assignments. * Led two lectures examining the case of Kakuma refugee camp in Kenya.   *Monitoring & Evaluation in International Development*   * Designed and maintained online course website and communication with students. * Coached students on systems thinking strategies for long term impact measurements. * Coached students on team dynamics and conflict resolution. | Spring 2014  Fall 2013 |
|  | **Shining Hope for Communities**  *Global Health Fellow, Nairobi, Kenya*   * Increased clinic patient capacity by 25% by designing an OpenMRS electronic medical records system for *JJJ Clinic*. Facilitated 5 staff trainings on the new system. * Trained 55 youth leaders on safe Sexual & Reproductive Health (SRH) practices and community organizing tactics. These trained leaders recruited 17 community centers to host regular youth meetings on SRH. * Increased local strategic partnerships by 10% and increased local funding sources in Nairobi by 20%. | Jun 2012-Apr 2013 |
|  | **Africa Yoga Project**  *Coordinator, Nairobi, Kenya*   * Designed and facilitated monthly programs in urban settlements including: English classes, computer training, sexual & reproductive health workshops, yoga classes, & community center activities * Presented monthly program updates to the Director and Board of Directors. Designed board slide layout on evaluation and impact measurement. * Worked in rural Masai village bi-monthly. Increased capacity of “Bead for Change” program (a conscious fashion line) by 15%. Redesigned and updated math curriculum for 2 primary schools. | Sept 2010-Aug 2011 |
| **EDUCATION & RESEARCH EXPERIENCE** | |  |
|  | **Boston University School of Public Health,** Boston, MA  **Master of Public Health**: Global Health with a focus on Monitoring and Evaluation in International Programs | Jan 2014 |
|  | **University of Pittsburgh,** Pittsburgh, PA  **Bachelor of Science**: Major in Bioengineering, Minor in Chemistry  *Study Abroad through U. Pitt:*   * Ho Chi Mihn City, Vietnam and Taipei, Taiwan for INNOVATE Conference   Toured manufacturing facilities, met with US ambassadors to discuss globalization and examined technology development in emerging markets   * Santos, Brazil   Studied culture and society of Brazil, Managing Complex Environments  Also, toured and met executives in the engineering and business industries | May 2010  Mar 2010  May 2007 |
|  | Undergraduate Researchposition at the School of Health & Rehabilitation Science/Rehabilitation Engineering Department  *University of Pittsburgh, Principle Investigator: Dr. David Brienza*   * Estimating the relative effects of pressure, shear, and skin temperature on sacral tissue stress as measured by reactive hyperemia | Nov 2008 - May 2010 |
|  | Research Experience for Undergraduate  *University of Pittsburgh, funding: NSF-EEC 0552351*   * Responsible for research instrumentation setup/trouble shoot to conduct pressure ulcer prevention experiment on human subject and analyze the data for conclusion. * Responsible for amendment for Institutional Review Board & recruiting human subjects | Summer 2009 |
| **TECHNICAL SKILLS** | | |
|  | Microsoft Office suite, Coursites, Blackboard, Qualtrics, SurveyMonkey, WebEx, SalesForce | |
| **LEADERSHIP, ACTIVITIES, & VOLUNTEER EXPERIENCE** | | |
|  | Society for Organizational Learning – Foundations for Leadership Course with Peter Senge  *Ashland, MA*   * Discussed and practiced theories of Peter Senge’s *Five Disciplines* including: system change, cultural behaviors, personal vision development, facilitating conversations that promote learning & collaboration * Focused on creating meaningful change in the present day, topics included: climate change, healthcare, education, and housing security | Dec 2015 |
|  | Y2Y Harvard Square  *Volunteer, Cambridge, MA*   * Coached homeless youth on interviewing and professional development skills * Cooked meals on a weekly basis for shelter residents | Dec 2015 – July 2016 |
|  | Rosie’s Place  *Volunteer, Boston, MA*   * Worked alongside an advocacy group to help homeless women find safe housing * Cooked meals monthly | Dec 2014 – July 2016 |
|  | Nursing Home Musician  *Volunteer Violin player, Boston & Cambridge, MA*   * Played the violin for 2 hours on a weekly basis for Alzheimer’s patients in various nursing home facilities throughout the Boston area | Nov 2014 – July 2016 |
|  | Momentum Training  *Boston, MA*   * Attended Momentum training on Community Organizing tactics for large system change * Worked with local community organizers to test and refine new strategies and activities | Feb 2016 |
|  | Leadership & Organizing in Action Distance Learning Course  *Virtual Course*   * Drawing on concepts developed by Marshall Ganz, this program was offered through a project with the Center for Medicare and Medicaid Services (CMS) to train health professionals with leadership and community organizing practices * 22-week course meeting virtually every 2 weeks – this included practice exercises and coaching sessions | Mar 2015 – July 2015 |
|  | Seva Safari Service Trip with Africa Yoga Project and Shining Hope for Communities  *Co-Facilitator, Nairobi, Kenya*   * Co-facilitated a trip with 17 foreigners on a 10-day service trip in Nairobi, Kenya * Worked with a team of 4 design a trip where we incorporated yoga, leadership and building a community center in Kibera, an informal settlement in Nairobi, Kenya | July 2011 |