tierpoint

Data Center

JACKSONVILLE

TierPoint helps your organization manage risk, drive performance and improve agility. Our state-of-the-art facility in Northeast Florida is part of a nationwide network of data centers that share our commitment to:

1. Carrier Neutrality and Redundancy

By having many on-net carriers and by supporting cross connects to other carriers, you get access to the Internet bandwidth and connectivity services of your choice.

2. Security and Compliance

Equally important is a company-wide emphasis on security and compliance including the establishment of a national office to define and deploy best practices to serve client needs.

3. Responsiveness and Expertise

All of our data centers are supported by people who are passionate about client success, responsive to unique client requirements and who have the technical expertise and desire to help clients achieve their business goals.

DATA CENTER HIGHLIGHTS

- Hurricane resistant, purpose-built hardened building that helped maintain continuous operations during Hurricane Matthew

- Located adjacent to the main fiber-optic lines that serve Florida

- Multiple diverse fiber feeds to TierPoint facilities via a 10G network

- Advanced facility automation, for power, cooling and network redundancy

- Unique in the NE Florida market with true 2N, fully redundant mirrored power systems, instead of N+1 or lower at all other facilities—2N equates to a fully redundant, mirrored system, with each component of critical infrastructure being duplicated for resiliency

- 25,000 sq. ft. BCP/DR office space—the largest in NE Florida—with some ready for occupancy and 18,000 sq. ft. available to build to suit

TierPoint's Jacksonville data center is a safe, secure facility audited under SSAE 18 SOC 2 Type II, PCI-DSS*, GLBA and HIPAA standards annually and is ITAR and EU-US Privacy Shield registered.

PCI-DSS – Certification on PCI-DSS Requirement 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data

Jacksonville Data Center Specifications

Facility

- 120,000 total sq. ft. with 12,700 sq. ft. gross raised floor space
- Office suites from 150 sq. ft. to 30,000 sq. ft.
- Dedicated staging area
- Café-lounge area with three (3) conference rooms
- Reinforced concrete walls
- Hurricane resistant, purpose-built hardened building
- Located outside the 500-year flood plain

Security

- 24x7x365 live security
- State-of the art IP camera systems
- Multi-factor badge and iris scan access-control systems
- Cage and rack badge and biometric options
- Bunker design with no exterior windows

Power

- 4.5MW of 2N capacity
- 9MW of total power
- 1.5MW of critical power
- Dual diversified feeds from separate substations
- Fully automated redundancy and fail-over

Network

- Carrier-neutral facility
- Located adjacent to main fiber-optic lines serving Florida
- Multiple diverse fiber feeds to TierPoint facilities via 10G network (coming)

Connectivity

On-net carriers

- AT&T
- CenturyLink
- Cogent
- Comcast Fiber
- Dark Fiber Systems (DFS)
- Florida LamdaRail
- Florida Power and Light
- Southern Light

LEARN MORE

Find out how TierPoint can help you with your cloud, colocation and managed services initiatives.

Call: **844.267.3687**

E-mail: **sales@tierpoint.com**

Visit: **tierpoint.com**

ABOUT TIERPOINT

With a unique combination of secure, connected data center and cloud solutions at the edge of the internet, TierPoint specializes in meeting enterprises where they are on their journey to IT transformation. TierPoint has one of the largest customer bases in the industry, with approximately 5,000 clients ranging from the public to private sectors, from small businesses to Fortune 500 enterprises. TierPoint also has one of the largest and most geographically diversified footprints in the nation, with over 40 world-class, edge capable data centers in 20 markets and 8 multi-tenant cloud pods, connected by a coast-to-coast network. Led by a proven management team, TierPoint's highly experienced IT professionals offer a comprehensive solution portfolio of private, multitenant, hyperscale, and hybrid cloud, plus colocation, disaster recovery, security and other managed IT services.