

# 4G SETUP GUIDE

**blueassist**



you're in safe hands



## WELCOME!

The set up guide overleaf will assist you in the successful installation of your new Blueassist alarm system.

Once installed, you can test your system at any time using the 'Test Pendant' procedure on Page 7 of the user guide.

POWERED BY

**blueforce**



**Have a question? Contact 1300 731 716**

## 1 CHOOSE A LOCATION

Choose a location to set up your Blueassist system near an available power outlet. Remove the base unit, pendant, and the power plug pack from the packaging.

**WARNING:** Do not cover the base unit. Doing so may affect the speaker volume and visibility of the button indicators.

## 2 TURN ON

Plug the blue power cable into the **POWER** socket on the underside of the base unit. Next, plug the power pack into the wall's power outlet, then switch on the power. Your Blueassist system will turn on.

## 3 CHECK CELLULAR STRENGTH

The base unit's **Connect** button will display solid orange while your Blueassist system connects to the network, then will turn solid green once connected. This may take up to two minutes.



Press the green **Connect** button to prompt the base unit to report the connection status as either "Excellent" or "Good".

**WARNING:** If the connection status reports as "Poor" it is very important to reposition or relocate the base unit to improve signal strength. Avoid any placement which may affect signal strength, such as near metal areas (e.g. steel bench top, fridge, microwave) or close proximity to a wireless internet router.

## 4 TEST YOUR PENDANT

Phone **1300 731 716** to connect to the Blueforce monitoring centre, and advise our operator that you are ready to test your alarm.



Next, firmly press the button on your pendant. Wait for the emergency call to be sent, and speak to our operator to confirm the test was successful.



Finally, firmly press the base unit's red **Help** button. Wait for the emergency call to be sent, and speak to our operator to confirm the test was successful.

**WARNING:** Once installed, do not unplug or move the base unit, as this may adversely affect its ability to send a call for help.

## 5 YOUR BLUEASSIST SYSTEM IS READY!

Congratulations! You have successfully set up your Blueassist system.



**If you experience any problems,  
please call us and one of our  
friendly team will assist you.  
Phone 1300 731 716**