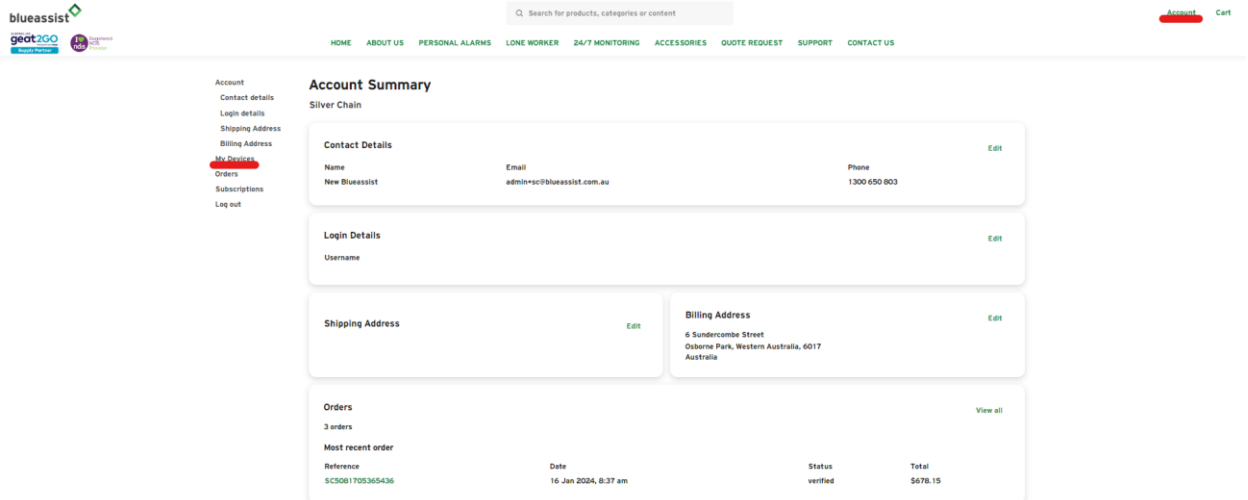


1. DEVICE REGISTRATION

To register a device to your client (the end-user), follow the steps below:

1. Go to your **Accounts** page, then click on **My Devices**



Account Summary
Silver Chain

Contact Details [Edit](#)

| | | |
|----------------|----------------------------|--------------|
| Name | Email | Phone |
| New Blueassist | admin+sc@blueassist.com.au | 1300 650 903 |

Login Details [Edit](#)

| |
|----------|
| Username |
|----------|

Shipping Address [Edit](#)

Billing Address [Edit](#)

6 Sundercombe Street
Osborne Park, Western Australia, 6017
Australia

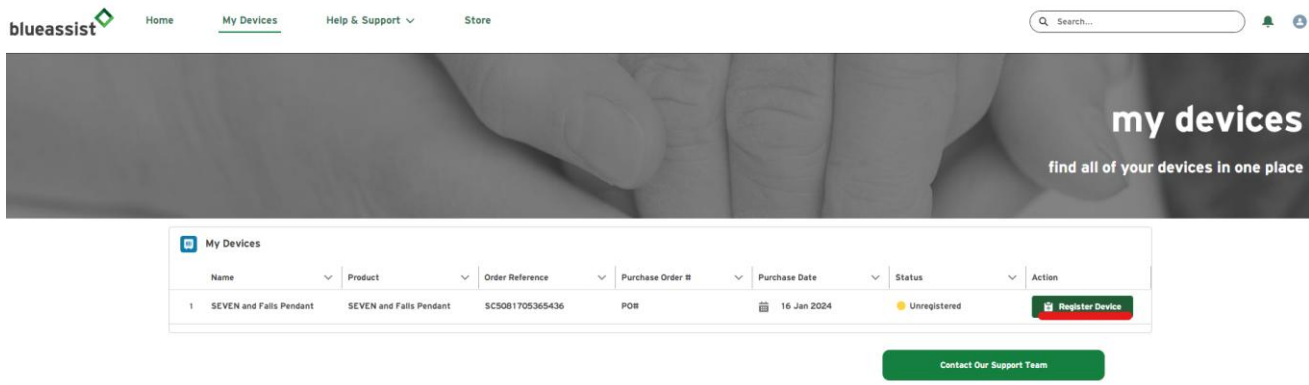
Orders [View all](#)

3 orders

Most recent order

| Reference | Date | Status | Total |
|-----------------|----------------------|----------|----------|
| SC5081705365436 | 16 Jan 2024, 8:37 am | verified | \$676.15 |

2. On the **My Devices** page, click on the **Register Device** button to start the registration process.



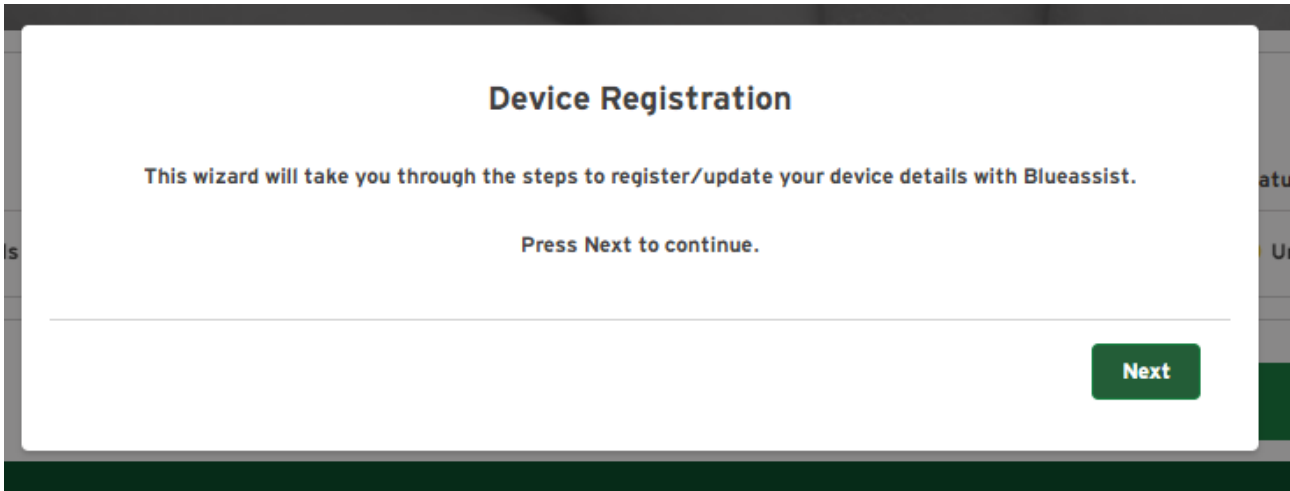
my devices
find all of your devices in one place

My Devices

| Name | Product | Order Reference | Purchase Order # | Purchase Date | Status | Action |
|---------------------------|-------------------------|-----------------|------------------|---------------|--------------|---------------------------------|
| 1 SEVEN and Falls Pendant | SEVEN and Falls Pendant | SC5081705365436 | PO# | 16 Jan 2024 | Unregistered | Register Device |

[Contact Our Support Team](#)

3. This will open the **Device Registration Wizard**, which will guide you through the online **Client Emergency Form**.



Device Registration

This wizard will take you through the steps to register/update your device details with Blueassist.

Press Next to continue.

Next

1.1. Naming your device

Each new device requires a unique name. We recommend using your client's name to make it easily identifiable in your **My Devices List**. After naming the device, you will need to:

1. Enter your client's contact details.
2. Add emergency contacts.
3. Provide any relevant medical information that may assist emergency services in case of an emergency.

Proceed by clicking the **Next** button to move through the form.

NOTE: You cannot go back once you have passed a page in the wizard. However, after all information has been entered, you will have an opportunity to review and make changes before finalizing.

▼ Device Details

Please provide a name for this device which will be displayed on *your devices* page. This is generally the main user of the device.

* Device Name

Test Device

▼ Personal Information

First Name

Test

Mobile

04123123123

* Last Name

device

Email

you@example.com

▼ Address

Address Line 1

123 fake st

Address Line 2

State



WA



City



ALKIMOS



Post Code

3265

▼ Medical Information

* Date of Birth

1 Jan 2024



This information will be supplied to other agencies in the event of a medical or personal emergency only

Do you have a medical history of?



High Blood Pressure



Arthritis



Diabetes




Heart Disease (Heart Attack,
Angina, etc)




Stroke



Asthma

Other Medical History 

Allergy Information 

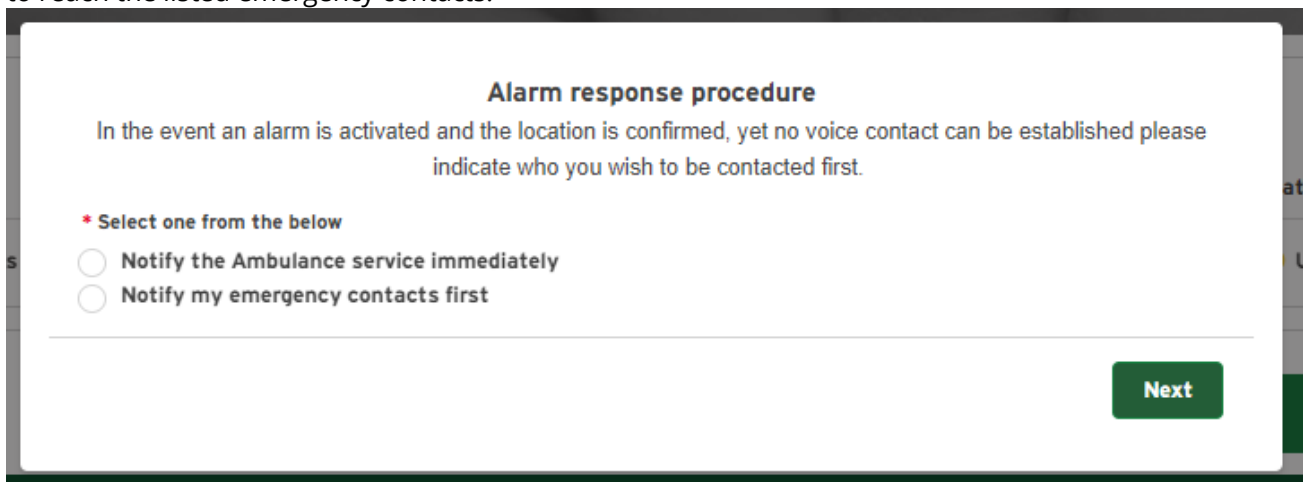
* Do you have Ambulance Cover?

Yes

Next

1.2. Alarm response procedure

Select the alarm response procedure from the available options. We recommend choosing **Notify Ambulance First**. In the event of an alarm, the system will contact emergency services first and then attempt to reach the listed emergency contacts.

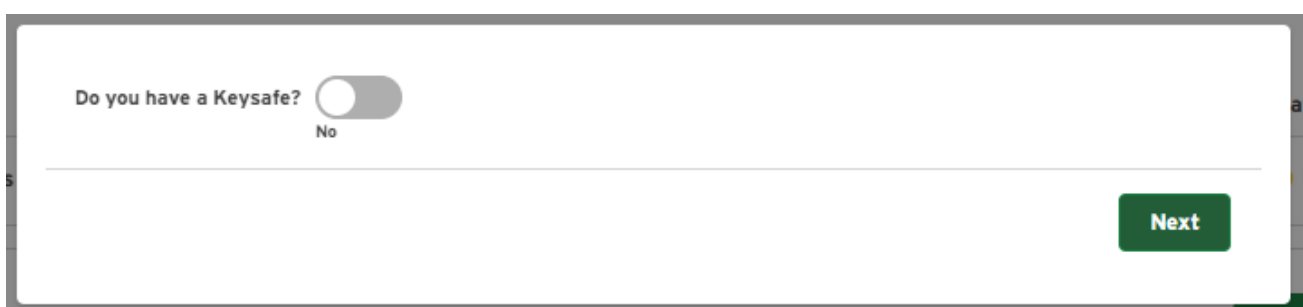


The screenshot shows a screen titled "Alarm response procedure". Below the title, it says: "In the event an alarm is activated and the location is confirmed, yet no voice contact can be established please indicate who you wish to be contacted first." There is a red asterisk followed by the text "* Select one from the below". Below this, there are two radio button options: "Notify the Ambulance service immediately" and "Notify my emergency contacts first". A green "Next" button is located at the bottom right of the screen.

1.3. Registering a key safe

If the client has a key safe or will have one installed, follow these steps:

1. Change the radio button to **Yes** for key safe registration.
2. Provide the key safe code and its location when prompted.



The screenshot shows a screen titled "Do you have a Keysafe?". Below the title, there is a toggle switch. The toggle switch is currently in the "No" position. A green "Next" button is located at the bottom right of the screen.

Do you have a Keysafe?



Yes

Please supply the Keysafe Code below:

* Keysafe Code

* Keysafe Location 

Next

1.4. Adding emergency contacts

You can add up to four emergency contacts for each device. We recommend listing the contacts in the order you want them to be called. These can be updated later in your **My Devices List**.

NOTE: The Ambulance will always be listed as the first contact, which is a requirement of the system. The alarm response procedure you selected earlier determines the order of contact.

Device Details

Name

Site Phone

First Name

Test

Mobile


Last Name

04123123123

device


Email


you@example.com


 Edit Client Details

Emergency Contacts

| Call Order | Name | Phone | Mobile | Email |
|------------|-----------|-------|--------|-------|
| 1 | AMBULANCE | 000 | | |

 Add Emergency Contact

 Edit Selected Contact

 Change Ambulance Preference

Done

Device Details

Name

Site Phone

First Name

Test

Mobile


Last Name

04123123123

device


Email


you@example.com


 Edit Client Details

Emergency Contacts

| Call Order | Name | Phone | Mobile | Email |
|-------------------------|-------------------|-----------|--------|-------|
| <input type="radio"/> 1 | AMBULANCE | 000 | | |
| <input type="radio"/> 2 | Emergency cont... | 045645645 | | |

 Add Emergency Contact

 Edit Selected Contact

 Change Ambulance Preference

Done

Once you have added all emergency contacts, click **Done**. A prompt will ask if you want to add another end user or edit the existing one. If there are no additional users or changes needed:

1. Click **Done** again to finalize the registration.

NOTE: Only click the **+Add End User** button if more than one resident occupies the household. This ensures all relevant information for each resident is available to emergency services. Registering multiple end users does not affect the monitoring cost.

Please add information of all residents at the property utilising the device

| First Name | Last Name | Date of Birth | Ambulance Cover |
|----------------------------|-----------|---------------|-----------------|
| <input type="radio"/> Test | device | 1 Jan 2024 | Yes |

+ Add End User
Edit End User
Remove End User

Done

Congratulations you have now successfully registered the device. Your My Devices List will now show that paperwork has been completed for that device. It is now over to our team to factory test and finalise your order. You will receive an automated email when the device has been sent/booked for install.

blueassist
Home
My Devices
Help & Support
Store
Search...

my devices
find all of your devices in one place

My Devices

| Name | Product | Order Reference | Purchase Order # | Purchase Date | Status | Action |
|---------------|-------------------------|-----------------|------------------|---------------|---------------------|--------|
| 1 Test Device | SEVEN and Falls Pendant | SC5081705365436 | POB | 16 Jan 2024 | Paperwork Completed | Update |

Contact Our Support Team