

# Healthcare

Make your space work®

# HON.



**For Patients.  
For Families.  
For Caregivers.**



# Fully Integrated To Optimize Your Investment

Our solutions span the healthcare landscape, enabling you to simplify sourcing and create standards that streamline purchasing.





Administration  
Pg. 12

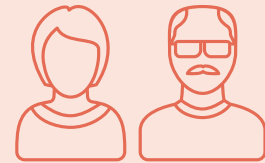
Patient Consulting  
Pg. 14

Café & Community  
Pg. 16

Product Cleanability  
Pg. 24

## Elevate Every Experience

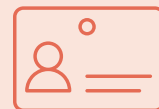
In the wake of accelerated changes impacting healthcare, the role of space has never been as pivotal as it is today. With a portfolio of integrated product solutions and a simplified procurement process, HON delivers spaces that keep pace with the demands of today so you can elevate every experience to impact the way healthcare is delivered tomorrow.



**Patients**



**Caregivers**



**Administration**

1. 2017 Careerbuilder.com.
2. 2019 AMN Healthcare
3. 2017 Patient Experience Journal, Volume 4
4. 2017 Health Care Advisory Board
5. 2012 Health Environments Research & Design Journal
6. 2018 Deloitte Health Care Consumer Survey
7. 2016 Deloitte Millennial Survey



**4X**

Likelihood of changing provider to find their ideal experience.



Patients seek convenience throughout their journey. From short and comfortable wait times to engaging conversations with caregivers in versatile consultative settings.<sup>6</sup>



Caregivers that deliver a "superior" customer experience achieve net margins 50% higher than those providing average experiences.<sup>3</sup>



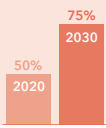
Nurses reporting burnout.<sup>1</sup>



Settings where teamwork thrives and new work styles are supported lead to greater job satisfaction, reduced stress and more responsive patient service.<sup>5</sup>



Between 30-60% of caregiver costs are related to unnecessary processes and inefficiencies.<sup>4</sup>



Millennials will account for ¾ of the workforce by 2030.<sup>2</sup>



51% of Millennials surveyed prefer agile work settings and 75% would embrace a flexible schedule.<sup>7</sup>



For the first time ever healthcare has become the largest source of jobs in the U.S. Adapting to win the war on talent has never been more critical.

## Waiting Room & Reception

When designed around people's needs, these versatile settings help to create a better experience by fostering more meaningful uses of time and increasing patients' confidence that they are receiving the best care.



### A Healthy First Impression

The best way to remind patients to use hand sanitizer is by making it easily accessible and always within sight. It's important to place hand sanitizer in public spaces to engage in hand hygiene where it's needed most.



ACCOMMODATE® Guest Chair



SOOTHE® Guest Chair



SOOTHE® Tandem Guest Chair



FLOCK® Lounge Chair



SOOTHE® Two-Seat Bench



10500™ Reception Desk

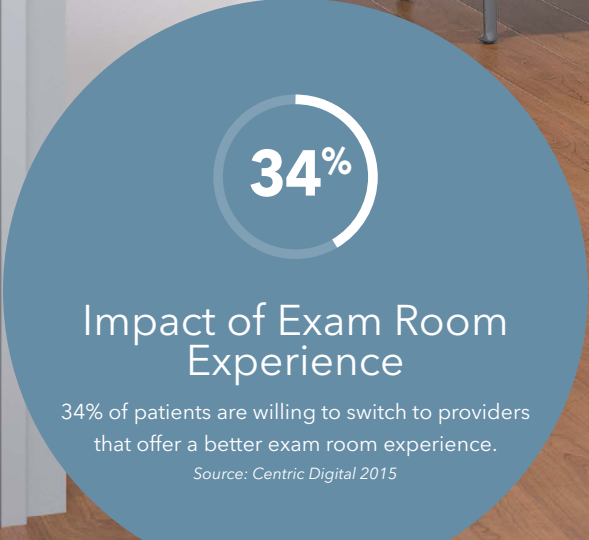


FLOCK® Collaborative Table



# Exam Room

No longer just a place for medical exams and treatments, these high-functioning spaces are designed to provide thoughtful hosting amenities and to encourage patients to be co-directors of their own health.







ACCOMMODATE® Guest Chair



ACCOMMODATE® Bariatric Chair



HON® Task/Lab Stool



FLOCK® Personal Table



IGNITION® Multi-purpose Chair



IGNITION® 2.0 Low-Back Task Stool



IGNITION® 2.0 Mid-Back Task Chair



# Caregiver Stations

A clinician's work has become more varied with new technologies, methods of record-keeping and administrative tasks being adopted. With these demands comes the need for a range of spaces optimized to support the relationships and dynamic roles that clinicians interchange between during a shift.



### Caregiver Demands

85% of nurses report feeling fatigued by their work. 63% of nurses say they are currently experiencing burnout.



IGNITION® 2.0 Mid-Back Task Chair



SOLVE® Mid-Back Task Chair



SOLVE® Stool



VOLT® Task Stool



CONTAIN® Low Credenza



ABOUND® Workstation



Voi® Workstation



## Administration

Periods of privacy and opportunities for focus at the workstation can improve performance, as constant distractions can increase errors. Visual and acoustic privacy combined with flexible storage and accessories drives the efficiency of administrative spaces.



### Increase in Administrative Positions

Healthcare Manager and Administrator positions are predicted to rise by 23% from 2015 to 2022.

*Source: Bureau of Labor Statistics*



IGNITION® 2.0 Mid-Back Task Chair



IGNITION® Multi-purpose Chair



CONTAIN® Lateral Storage



BRIGADE® 600 Series Storage



ABOUND® Workstation



FLAGSHIP® Mobile Pedestal



# Patient Consulting

With the movement toward better space utilization, the traditional physician's office has evolved from a private closed-door space to a more open and flexible workspace that focuses on patient consultation and better collaboration between physicians.



## Consultative Care

The majority of primary care visits can be handled without a visit to the traditional exam room, making consultative settings more valuable. Whether consulting from a traditional office space or a tele-care space, HON has the product offering that will make everyone comfortable.



PILLOW-SOFT® Executive High-Back Chair



NUCLEUS® Task Chair



PILLOW-SOFT® Guest Chair



PRESIDE® Table



CONCINNITY® Desk



CONTAIN® Low Credenza



## Café & Community

Well-designed dining areas can encourage healthy behaviors in staff and community members and improve the patient experience. As healthcare organizations look to use facility space more efficiently, dining areas are becoming the new commons and waiting rooms.



### Importance of Community Spaces

For most healthcare facilities the cafeteria has become the communal hub. More people go to the café than any other space, besides the entrance.

*Source: Ardis C. Hutchins, Interior Architect, UW Health*





ACCOMMODATE® Guest Chair



ACCOMMODATE® Café Height Stool



FLOCK® Modular Chair



FLOCK® Stool



FLOCK® Casual Guest Chair



FLOCK® Collaborative Cube



BETWEEN® Tables



# Healthcare Portfolio

## Waiting Room & Reception

Pages 6-7



**FLOCK**  
Square Lounge Chair



**FLOCK**  
Round Lounge Chair



**FLOCK**  
Modular Chair



**FLOCK**  
Modular End



**FLOCK**  
Modular Chair, Swivel X-Base



**SOOTHE**  
Three-Seat Bench



**SOOTHE**  
Tandem Guest Chair



**SOOTHE**  
Bariatric Chair



**IGNITION**  
Bariatric Chair



**ACCOMMODATE**  
Bariatric Chair



**SOOTHE**  
Guest Chair



**IGNITION**  
Guest Chair



**ACCOMMODATE**  
Guest Chair



**CAMBIA**  
Guest Chair



**PAGODA**  
Guest Chair



**IGNITION**  
Multi-purpose Chair



**FLOCK**  
Casual Guest Chair



**FLOCK**  
Personal Table



**FLOCK**  
Collaborative Table



**FLOCK**  
Cube Table



**SOOTHE**  
Table



**10500**  
Reception Desk



**SMARTLINK**  
Chair



**BUILD**  
Table

### Pediatric Health

The design of child-scaled environments creates a sense of comfort and security and supports treatment and healing.



**SOOTHE**  
High-Back Patient Chair



**IGNITION**  
Bariatric Chair



**ACCOMMODATE**  
Bariatric Chair



**SOOTHE**  
Bariatric Chair



**EXAM STOOL**  
with Back Support



**EXAM STOOL**



**SOOTHE**  
Guest Chair



**IGNITION**  
Guest Chair



**ACCOMMODATE**  
Guest Chair



**IGNITION**  
Multi-purpose Chair



**IGNITION 2.0**  
Mid-Back Chair



**SOLVE**  
Task Chair



**VOLT**  
Task Chair, Armless



**COMFORTASK**  
Task Chair



**IGNITION 2.0**  
Task Stool



**MOTIVATE**  
Stool



**SOLVE**  
Stool



**VOLT**  
Stool, Armless



**VOLT**  
Task Stool & Arms



**FLOCK**  
Personal Table

# Healthcare Portfolio

## Caregiver Stations

Pages 10-11



**IGNITION 2.0**  
Mid-Back Chair



**SOLVE**  
Mid-Back Task Chair



**MOTIVATE**  
Mid-Back Task Chair



**VOLT**  
Task Chair



**VOLT**  
Armless Task Chair



**COMFORTASK**  
Task Chair



**IGNITION 2.0**  
Task Stool



**SOLVE**  
Stool



**MOTIVATE**  
Stool



**VOLT**  
Task Stool



**VOLT**  
Task Stool



**COMFORTASK**  
Stool



**Voi**  
Desk with Credenza



**Voi**  
U-Shape Desk



**38000 SERIES**  
L-Shape Desk



**ABOUND**  
Workstation



**CONTAIN**  
Low Credenza



**CONTAIN**  
Lateral Storage



**FLAGSHIP**  
Mobile Pedestal



**FLAGSHIP**  
Mobile Pedestal



**IGNITION 2.0**  
Mid-Back Task Chair



**SOLVE**  
Mid-Back Task Chair



**VOLT**  
Mesh Task Chair



**VOLT**  
Armless Task Chair



**IGNITION**  
Guest Chair



**ACCOMMODATE**  
Guest Chair



**IGNITION**  
Multi-purpose Chair



**VOLT**  
Mesh Task Stool



**VOLT**  
Task Stool



**COORDINATE**  
Height-Adjustable Table



**EMPOWER**  
Benching 4-Pack



**ABODE**  
Workstation



**ACCELERATE**  
Workstation



**ACCELERATE**  
Workstation



**CONCINNITY**  
Reception Station



**CONTAIN**  
Lateral Storage



**FLAGSHIP**  
Mobile Pedestal



**BRIGADE**  
600 Series Storage



**700 SERIES**  
Lateral Storage



**310 SERIES**  
Vertical Files



**BRIGADE**  
Storage Cabinet

# Healthcare Portfolio

## Patient Consulting

Pages 14-15



**IGNITION**  
Executive High-Back Chair



**PILLOW-SOFT**  
Executive High-Back Chair



**NUCLEUS**  
Task Chair



**IGNITION 2.0**  
Mid-Back Task Chair



**SOLVE**  
Mid-Back Task Chair



**ACCOMMODATE**  
Guest Chair



**PILLOW-SOFT**  
Guest Chair



**NUCLEUS**  
Guest Chair



**FLOCK**  
Casual Guest Chair



**IGNITION**  
Multi-purpose Chair



**CONCINNITY**  
6' X 9' Desk



**10500 SERIES**  
6' X 9' Desk



**10500 SERIES**  
6' X 7' Desk



**Voi**  
6' X 9' U-Workstation



**Voi**  
6' X 6' L-Workstation



**Voi**  
6' X 9' Workstation



**38000 SERIES**  
6' X 9' Desk



**PRESIDE**  
Table



**FLAGSHIP**  
Storage



**800 SERIES**  
Lateral Files



**CONTAIN**  
Low Credenza



**BRIGADE**  
Mobile Pedestal



**FLOCK**  
Modular Chair



**FLOCK**  
Modular End



**FLOCK**  
Square Lounge Chair



**FLOCK**  
Modular Chair X-Base



**FLOCK**  
Round Lounge Chair Swivel X-Base



**NUCLEUS**  
Guest Chair



**ACCOMMODATE**  
Guest Chair



**PAGODA**  
Guest Chair



**FLOCK**  
Casual Guest Chair



**MOTIVATE**  
Four-Leg Stack Chair



**GUESTSTACKER**  
Stacking Chair



**PAGODA**  
Stacking Guest Chair



**FLOCK**  
Stool



**ACCOMMODATE**  
Café Height Stool



**FLOCK**  
Collaborative Cube



**BETWEEN**  
Seated Height Table



**BETWEEN**  
Standing Height Table

# Product Cleanability

Our wide variety of durable, cleanable, and breathable fabrics provide just the right touch. Go to [hon.com/Healthcare](http://hon.com/Healthcare) to learn more about cleanable fabrics and finishes.

---

## CRYPTON

A strong, quick-drying, and easy-to-clean fabric for your facility—Crypton is resistant to stretching, shrinking, and most chemicals. It is also wrinkle and abrasion resistant while staying fresh and resilient when wet or dry. When used in conjunction with Crypton disinfectant and deodorizer, create an EPA approved disinfectable system that prohibits the growth of MRSA, HIV, E Coli, Hepatitis, and many more bacteria and viruses.\*



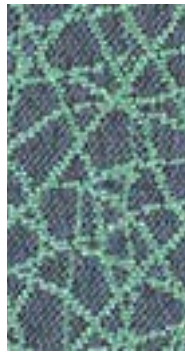
### Shimmy

Available in 13 Colors  
Grade 8



### Adagio

Available in 14 Colors  
Grade 6



### Kinetic

Available in 9 Colors  
Grade 8



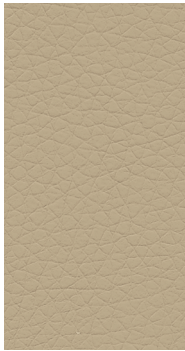
### Bespoke

Available in 6 Colors  
Grade 8

---

## POLYURETHANE

This synthetic, non-woven material brings you high durability, abrasion protection, and is easy to clean while also being breathable. Diluted Bleach and Virex 11 256 cleanable.\*



### Contourett

Available in 23 Colors  
Grade 1



### Parker

Available in 19 Colors  
Grade 3



### Bluff

Available in 33 Colors  
Grade 5



### Ultraleather Pro

Available in 28 Colors  
Grade 9



### Brisa

Available in 53 Colors  
Grade 8

\* See Material Cleaning Guide for more specific instructions on cleaning at [hon.com/healthcare](http://hon.com/healthcare)





## A Clean Bill of Health

In the health care setting, the role of environmental cleaning is important because it reduces the number and amount of infectious agents that may be present and may also eliminate routes of transfer of microorganisms from one person/object to another, thereby reducing the risk of infection.

Source: Association for the Healthcare Environment

## POLYESTER

Available in a wide array of textures and colors. Clean with 1:10 Diluted Bleach and Water.



### Refuge

Available in 7 Colors  
Grade A



### Reflections

Available in 9 Colors  
Grade A



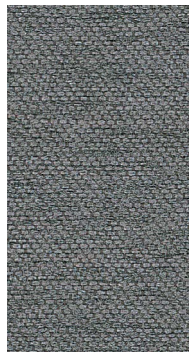
### Landscape

Available in 8 Colors  
Grade A



### Mica

Available in 12 Colors  
Grade B



### Spin Panel

Available in 14 Colors  
Grade B



### Terrain

Available in 9 Colors  
Grade B

## VINYL

A non-woven covering, vinyl offers you high durability for extreme wear and an easy-to-clean finish. It also provides effective moisture resistance. Clean with 1:10 Diluted Bleach and Water, Virex II 256.\*



### Moxie

Available in 46 Colors  
Grade 3



### Hopsack

Available in 18 Colors  
Grade 6



### Amplify

Available in 18 Colors  
Grade 3

## SILICONE

Your environmentally friendly alternative to vinyl and polyurethane, Silicone's surface is made with a 100% silicone face and a polyester fabric back, making it ink-resistant.



### Apt

Available in 37 Colors  
Grade 8



### Silicone Avail

Available in 35 Colors  
Grade 13

\* See Material Cleaning Guide for more specific instructions on cleaning at [hon.com/healthcare](http://hon.com/healthcare)



**Make your space work\***

The HON Company  
200 Oak Street, Muscatine, IA 52761  
800.833.3964 | Check out hon.com

© 2022 The HON Company. (12/22) To view the registered and unregistered trademarks owned and used by The HON Company, visit [hon.com/protected-marks](https://hon.com/protected-marks). Models, upholstery and finishes are subject to change without notice.



## Invest In Your Future

Every time you purchase a HON product, you're making an investment in your future. We're proud to be part of that, so you can trust that our HON Full Lifetime and Limited 5-Year Warranties are our promise to you that the products you purchase will be free from damage and built to last.

To learn more about our warranties, please visit [hon.com/warranty](https://hon.com/warranty)