Table of Contents

Introduction 3

Expectations | Performance & Aesthetics

- Color Fastness 4
- Stitching Techniques 4
- Pattern vs. Railroad 4
- Double-Rub Disclaimer 4
- Leather Variance 5
- Wool 5
- Welt Cords 5
- COM Fabrics 6
- COM Textile Release 6

Seating

- Additional Seams Required 7
- Stitch Tracks 7
- Thread Separation 7
- Thick, Thin, and Stiff Fabrics 7
- Material Stretch and Set 8
- Two-Way Patterns 8
- Large Pattern Repeat 8
- Normal Stitch Process Not Used 9
- Material Fray 9
- Material Roll Width 9
- Glue Release 9
- Fabric Backing and Finishing 10

Panels

- Linearity Tolerance 11
- Pattern Match-up 11
- Material Fray 11
- Natural Fiber Content 11
- Glue Release 12
- Surface Defects Visible 12
Introduction

HON offers a wide variety of material types and options for protecting and applying them. This guide will walk you through the process of selecting materials – giving you an introduction to the basic information and industry nomenclature to help you make the right choices. Before making a final decision on any material, be sure to read through this entire guide to understand any quality concerns and the COM approval process overall. For more details, visit honready.hon.com

If you have any questions, don’t hesitate to contact our Tailored Products Coordinator, who will respond within 24-48 hours:
HONCOMTeam@honcompany.com
800.833.3964, Option 4

In some cases, a waiver may be required for approval. If you are comfortable with the possibility of a defect and would like to continue with a selected fabric, please contact our Tailored Products Coordinator to complete and sign the waiver form.
COLOR FASTNESS

Color fastness to light ratings are only based on 40 hours of exposure. Extended exposure to direct sunlight over time will cause visible fading in all textiles not specifically designed for outdoor application. Always avoid placing textiles in areas of constant or direct sunlight for extended periods of time.

STITCHING TECHNIQUES

There are several sewing stitch types that can be used on upholstered products. The most common stitch type used in sewing upholstery is the top stitch. There are two types of top stitches: the single needle and the double needle. Some of our products use no top stitch. In these products, two pieces of fabric are sewn together without fold-over. This can create concern for certain fabrics as seams can pull if the material has too little or too much stretch. For these applications, additional seams or a different stitch type is required. When upholstering a product in leather, a saddle stitch is used. With a saddle stitch, both needles enter through top and bottom holes when sewn. The saddle stitch is like a back stitch in terms of strength and is therefore the optimal stitch for leather textiles.

PATTERN VS. RAILROAD

<table>
<thead>
<tr>
<th>PATTERN</th>
<th>- Up the roll</th>
</tr>
</thead>
<tbody>
<tr>
<td>RAILROAD</td>
<td>- Across the roll</td>
</tr>
</tbody>
</table>

The application orientation of fabric plays a large role in the overall aesthetic of a finished product. Fabric suppliers will often note the orientation of fabric shown on their website. Some of our products can only be oriented in one direction due to material width constraints. For products like these, your COM test response will say “railroad only,” meaning for this specific product the fabric must be applied in the horizontal direction or extra seams will be required.

For panel systems, application direction can also be restricted based on product size. Because some fabrics are only 54” wide, they can only be applied in pattern orientation on panels less than 48” wide and in railroad orientation on panels less than 48” tall. For instances like this, your COM test response will say “width pass,” meaning the fabric width is too narrow for certain product sizes.

DOUBLE-RUB DISCLAIMER

The standard measurement for textile durability in the contract furniture market has always been double-rub values. Recently, however, the Association for Contract Textiles (ACT) and its partners have been investigating how accurately these values represent the longevity of a textile material. Studies have shown that “A variance of at least 60 percent was observed in a 2009 ACT Wyzenbeek Performance Verification Fabric Study.” ACT states that “Multiple factors affect fabric durability and appearance retention, including end-user application and proper maintenance. Wyzenbeek results above 100,000 double rubs have not been shown to be an indicator of increased lifespan. Double rubs exceeding 100,000 are not meaningful in providing additional value in use and not predictive of significant extension of a fabric’s service life.” Additionally, ACT notes “A fabric with twice the number of abrasion cycles does not indicate double the service life.” This is not to say abrasion values should not be trusted. However, one should be aware that they are not the ultimate determination of textile durability.
LEATHER VARIANCE

Leather is one of the most unique textiles because it comes from the hide of a once living animal. The life experiences of each individual animal greatly affect the characteristics and visual appearance of each leather hide. Due to this, the quantity and severity of visual scarring and color variation can vary from hide to hide and should be expected for some leathers within our offering. The level of textile processing determines the quantity of natural characteristics and level of visual variation that can be expected from hide to hide. It is important to note that the presence of natural characteristics is not a direct indication of poor quality or defective material.

WOOL

Wool is a natural staple fiber that comes from the fur of animals. Wool yarn is constructed by twisting hundreds to thousands of wool fibers around one another. This is what gives wool its natural look and feel.

There are two types of wool: worsted and woolen. Worsted wool uses extra twists in processing to keep the wool fibers from pilling, which creates a slicker feel. Woolen wool is the common “hairier” wool that has the classic texture associated with most wool fabrics. Woolen wool fabric often releases excess fibrous material during production, but over time these fibers will release from the material without affecting the quality of the material. This is part of the natural aesthetic and hand of woolen yarns due to the looser-wrapped fibers releasing from the yarn and creating the natural “fuzzy” look of woolen fabrics.

WELT CORDS

A welt cord is a cable or string wrapped in a textile material that is used for aesthetics on the outer edge of seating upholstery. Welt cords can exaggerate certain properties within a textile that are not aesthetically pleasing. This is most common in pile fabrics where the individual yarns will stick out in varying directions. It is important to always consider final aesthetic when specifying welt cord materials.
(Expectations Continued)

COM FABRICS

The HON Company cannot guarantee that a COM will meet the same performance durability requirements as a HON branded or partnership fabric. It is for this reason that COM specified materials are not covered under warranty. Extra care should be taken when specifying a COM fabric in understanding the end use requirements to ensure the product will hold up over time.

Please consider the following before specifying COM fabrics on your product:

1. Abrasion requirements
   a. 30,000 or above is recommended for average use environments
   b. 50,000 or above is recommended for high traffic environments
2. Stain repellency
3. Material Content
   a. Woven fabrics with high cotton or nylon content can experience poor recovery leading to fabric puddling
   b. Polyurethane coated fabrics made of low grade materials can experience poor recovery leading to fabric puddling

COM TEXTILE RELEASE

If a requested COM has failed or passed conditionally, a COM Textile Release can be signed. A COM Textile Release allows a customer to use a COM that has failed on a product by accepting and agreeing to the possibility of an aesthetic variation being present. The aesthetic variation can be, but is not limited to, the fail status provided on the COM response email. With a COM Textile Release, the customer accepts that the final product may have a varying degree of the aesthetic variation present and that the performance and durability of the material may be affected. HON reserves the right to deny any COM Textile Release request for textiles that cannot be upholstered in the requested application to any degree of acceptable quality. A COM Textile Release Request must be submitted for every install location utilizing the requested textile. For a COM Release Order Code to be used, there must be a signed COM Textile Release associated with the specific order and install location. COM Textile Release forms are only available for COM textiles and cannot be applied to HON standard or partnership textiles.
ADDITIONAL SEAMS REQUIRED
COM TEST RESPONSE: ADDITIONAL SEAM/SEAMS REQUIRED
When applying fabrics on certain products, additional seams may be required. For larger lounge seating products, normal upholstery is not wide enough to cover the entire unit and additional seams are required. Seams are also used to decrease surface defects (puckers and wrinkles) on products with deep curvatures. Because the addition of seams can change the overall aesthetic, it is always advisable to obtain a rendering of the product before moving forward with additional seams.

STITCH TRACKS
COM TEST RESPONSE: STITCH TRACKS
“Stitch tracks” is the term upholstery experts use when the yarn of a fabric separates or a background yarn is brought to the surface through sewing. Stitch tracks are seen more frequently in products that do not use a top stitch in all areas. This effect is more common in fabrics that have high contrasting colors. Fabrics that have looser construction or do not have a backer tend to experience this phenomenon more frequently. If you would like to consider the addition of a backer to your fabric, please consult our COM department for changes to lead time and pricing.

THREAD SEPARATION
COM TEST RESPONSE: FRAYING | PULLS APART | RIPS
Fabrics constructed in a looser weave or using thicker yarns tend to unravel and separate when cut and experience surface defects when sewn together. When cut, the yarns will release and untangle, causing fabric fray and material loss. These fabrics will also pull apart or rupture under normal stresses and expose seam stitching and needle holes, or even separate entirely. In certain cases, adding a fabric backer can help solve these issues. If you would like to consider the addition of a backer to your fabric, please consult our COM department for changes to lead time and pricing.

THICK, THIN AND STIFF FABRICS
COM TEST RESPONSE: MATERIAL TOO THICK/MATERIAL TOO THIN
For certain products, fabrics that are too thick, thin or stiff cannot be applied without visual defects. Fabrics that are too stiff can bridge across deep curvatures, causing the fabric to “trampoline” or create a gap between the foam and fabric. Fabrics that are too thin can wrinkle around seat and back edges. These wrinkles are often very difficult to remove through conventional processes and can return over time. Fabrics that are too thick often bunch around tight corners or show too much selvage material creating an uneven surface. These materials are not recommended for pieces with square corners or sharp edges.
TEXTILE VARIANCE

MATERIAL STRETCH AND SET
COM TEST RESPONSE: EXCESSIVE STRETCH
Certain materials suffer from what is known as stretch and set. A material that is stretched beyond its normal length consistently over a period of time will never fully retract back to its original shape. This is what causes coated fabric upholstery in high-traffic areas to wrinkle and puddle over time. Not all coated materials suffer from this issue at the same rate. We recommend seeking direction from your dealer on the best fabrics for high-traffic applications.

TWO-WAY PATTERNS
COM TEST RESPONSE: TWO-WAY PATTERN
Numerous fabrics have geometric patterns that run both horizontally and vertically. With some of our lounge seating products as an example, these patterns can create a less-than-desirable aesthetic where the patterns clash.

LARGE PATTERN REPEAT
COM TEST RESPONSE: LARGE REPEAT
Some fabrics have patterns with very large repeats, which can be difficult to fully represent on smaller products. Additionally, the same section of the repeat may not be represented on every part of the product or consistently from product to product. In panel system applications, large repeats create difficulty in maintaining consistency across all panels.
NORMAL STITCH PROCESS NOT USED

COM TEST RESPONSE: NORMAL STITCH PROCESS NOT USED
Each stitch type has a unique aesthetic that can alter the look of a finished product. Depending on the type of fabric and selected application, an alternative stitch type may be used to combat upholstery problems. Most commonly, altering the normal stitch process entails sewing in a different direction or the addition or removal of a top stitch. In most cases the aesthetic difference will hardly be noticeable. If you would like to continue with the selected fabric without the use of an alternative stitch process, please complete and sign the waiver form linked on the COM website.

MATERIAL FRAY

COM TEST RESPONSE: FRAYING | PULLS APART | RIPS
Materials with a loose construction may experience fibers untangling from the fabric. These fabrics have difficulty maintaining strength in applications with sharp corners and severe edges. These fabrics tend to fray and will pull apart and rip due to usage over time caused by the weakening of upholstery seams that is not seen at the time of production. The addition of a backer is suggested for these fabrics. If you would like to consider the addition of a backer to your fabric, please consult our COM department for changes to lead time and pricing.

MATERIAL ROLL WIDTH

COM TEST RESPONSE: ROLL WIDTH TOO LARGE
The width of your chosen fabric influences which products it can be used on. For seating applications, fabrics must have a width between 54”-61”. For panel applications, fabrics must have a width between 54”-66”. Seating fabrics with a width of less than 66” can only be applied in certain applications based on size and direction. For further information regarding product availability by width, please review the Pattern vs. Railroad section on page 4.

Due to capability constraints, we cannot override this response with a waiver form.

GLUE RELEASE

COM TEST RESPONSE: GLUE TEST
Some products require the use of an adhesive for upholstery application. Fabrics with certain finishes and backers occasionally have difficulty adhering to the product. Finishes and backers designed to repel and release surface chemicals can prevent adhesives from adhering to the fabric. Coated fabrics have difficulty with heat-activated, adhesive-based upholstery methods. Coated fabrics with surface texturing cannot be used with heat-activated adhesives as the processing can remove or damage the texturing. Thin fabrics have issues with visible surface defects when upholstered using adhesives – as glue can seep through the material or raised edges, or concentrated glue will show on the surface. If you would like to consider adding a backer to your fabric, please consult our COM department for changes to lead time and pricing.
FABRIC BACKING AND FINISHING

COM TEST RESPONSE: BACKER REQUIRED

In today’s market, there are a variety of backers and finishes that can be applied to textiles to improve performance. A textile backer can be the alteration of the back of a material through mechanical means such as needle punching, or chemical additives such as latex or acrylic. Textile backers can act to reduce fraying and pull-apart and can increase stretch, malleability, durability, and dimensional stability, all which aid in allowing a fabric to be upholstered; however, textile backers can also cause problems with upholstering some products as they can limit glue adhesion. Textile backers are not applied to all textiles but can be applied with extended lead times and additional cost. This is also true for textile finishes. Finishes act to impart additional performance characteristics to a textile through chemical additives. Commonly applied textile finishes include stain repellency, moisture barrier, and antimicrobial. Textile finishes can cause some textiles to become stiffer and heavier which can limit their ability to be upholstered on some products. Always consult a designer or member of the Colors, Materials & Finishes team before requesting the addition of a finish or backing to a textile.
**Linearity Tolerance**

*COM TEST RESPONSE: LINEARITY TOLERANCE*

In vertical applications, such as panel systems, the linearity of a fabric pattern can drastically alter the final aesthetic of the product and the entire space. Patterns that run linearly across their length can exhibit a “smiling” effect, or a gradual increase in the degree of pattern curvature across the panel. This disrupts the flow of the pattern from panel to panel. Also, the pattern may not match up perfectly from one panel to another, causing disruption in the patterning across all panels. Avoiding linear patterns is suggested for vertical applications.

**Pattern Matchup**

*COM TEST RESPONSE: PATTERN MATCHUP NOT GUARANTEED*

HON does not guarantee pattern matching on products. This includes pattern matching from panel to panel in vertical applications. Patterns are not guaranteed to line up when placed next to each other or have any part of the pattern in the same location. Pattern positioning is not guaranteed to be consistent across the pieces of a single product or from product to product.

**Material Fray**

*COM TEST RESPONSE: FRAYING | PULLS APART | RIPS*

Materials with a loose construction may experience fibers untangling from the fabric. These fabrics have difficulty maintaining strength in vertical panel applications as the material will release from the corners of the panel over time. These fabrics also tend to fray on the edges and corners and rip away from the panel. The addition of a backer is suggested for these fabrics.

**Natural Fiber Content**

*COM TEST RESPONSE: NATURAL FIBER CONTENT*

Fabrics with a material content containing greater than 30% natural fiber (cotton or wool) cannot be approved for vertical panel applications. These fabrics are not guaranteed to pass the OSHA-required UL flame testing.

*Due to OSHA requirements, we cannot override this response with a waiver form.*
**GLUE RELEASE**

**COM TEST RESPONSE: GLUE RELEASE**

In vertical panel applications, certain fabrics have difficulty maintaining proper glue adhesion over time. This is most common in fabrics with problematic backers, or fabrics that are thick or heavy or have content containing Olefin yarns. Certain backers limit glue adhesion and will cause the material to release over time. The natural weight of thick or heavy materials will cause the glue to fail and the fabric to pull away from the substrate. Olefin yarns are smooth and can repel glue rather than adhering to it.

**SURFACE DEFECTS VISIBLE**

**COM TEST RESPONSE: SURFACE DEFECTS**

In vertical panel applications, certain fabrics will show surface defects more readily than others. This is most common for light-colored and thin fabrics. For some light-colored fabrics, the background substrate materials will show through to the surface. For thin fabrics, the background substrate materials will create raised areas randomly throughout the surface. In certain cases, the addition of a backer can reduce these defects. If you would like to consider the addition of a backer to your fabric, please consult our COM department for changes to lead time and pricing.