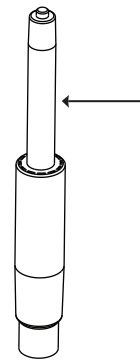


Self-Servicing Chair Cylinders Lubrication Instructions



Care:

- Chair cylinders require a very thin layer of grease to perform properly.
- Do not wipe grease off the cylinder shaft.
- If chairs are left at the same height for an extended period without cycling the height up and down, the grease on the shaft may dry out and the cylinder may no longer move freely.

Troubleshooting:

- If the cylinder moves, but does not slide freely:
 - First try to cycle the cylinder from low to high and back to low height 4-5 times to see if the cylinder's internal grease will restart smooth movement.
 - If cycling the cylinder 4-5 times does not work, then you will want to add some grease to the shaft of the cylinder and cycle the cylinder from low to high and back to low another 4-5 times to distribute the grease evenly on the shaft.
 - LUBRICATION INSTRUCTIONS LOCATED ON PAGE 2
- If the cylinder will not move up or down:
 - First try adding some grease to the shaft of the cylinder and then forcing the cylinder to cycle from low to high and back to low another 4-5 times to distribute the grease evenly on the shaft.
 - LUBRICATION INSTRUCTIONS LOCATED ON PAGE 2
- If the cylinder cannot be forced to move with additional grease on the shaft, then you will need a replacement cylinder.
 - Customer Service will need the serial number from the bottom of your chair. If a serial number is not available, then customer service will need a purchase order number for warranty replacements.

Lubrication Instructions

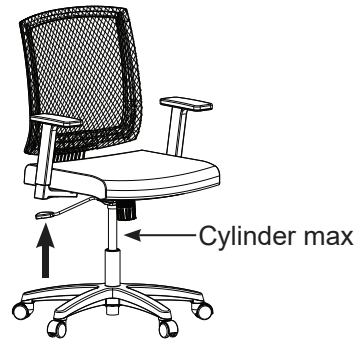
Items Needed:

- Clean dry rags (paper towel or shop towel).
- White lithium grease (readily available a local hardware store).
 - Do not use an aerosol version.



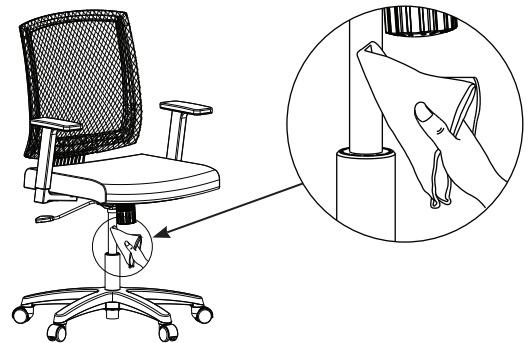
Step 1:

Adjust the chair to its full height using the control lever on the right side (user seated position).



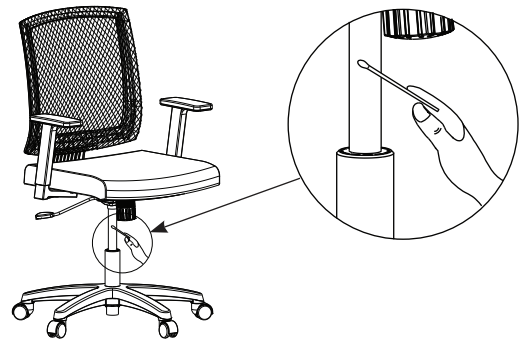
Step 2:

Remove dirt and grease by wiping down the cylinder using a clean dry rag.



Step 3:

With the cylinder wiped down, use the lithium grease, applying a small amount to the cylinder. Use a small brush or swab to spread the grease on the cylinder.



Step 4:

Check function of the chair, adjusting height up and down as well as rotation.

