

Q: Why are we adding a headrest to Lyric?

A: Lyric is Allsteel's largest seating family, featuring task, stool, LT, side, and multi-purpose models. To help further enhance and extend the Lyric line, Allsteel is introducing a headrest accessory to complement task and stool models. This new headrest addition will better enable Lyric to compete on bid and RFP opportunities that require a headrest specification.

Q: Is the headrest available on all Lyric models?

A: Lyric headrest can be installed on Lyric task/stool mesh high-back models. Lyric headrest is not available on high-back upholstered back, mid-back (mesh or upholstered back), and LT models.

Q: Will Lyric with headrest be offered as a separate model?

A: Yes. Lyric headrest can be purchased in one of two ways: as a separate, stand-alone model or as an option with a fully specified chair.

Q: Can the headrest be added to existing Lyric chairs?

A: Yes. Lyric headrest can be purchased separately and added to existing Lyric chairs if they are a compatible model (task/stool mesh high-back).

Q: What is the connection method?

A: Lyric headrests connect with a non-marring bracket and hardware, meaning you can easily add and remove the headrest without damaging the back of the chair. To install, simply fasten the headrest to the back of the Lyric chair, ensuring proper fit within the headrest locating area. Then screw in the provided hardware using the provided tool.

Q: What mesh and frame colors are available on the headrest?

A: Mesh options include original Lyric mesh (AM codes – Carbon, Graphite, Platinum, Poppy, Clay, and Navy) along with the recently launched Four-Way Stretch mesh (4WM codes – Black, Charcoal, Titanium, Salt, Brownstone, and Regatta).

Q: Is the headrest adjustable?

A: Lyric headrest adjusts in height and pivots up and down to support users of multiple sizes and heights.

Q: Will the headrest be added to other seating models?

A: At this time, this headrest is only compatible with the previously identified Lyric models. There are no plans to add a headrest accessory to other current Allsteel seating models.