

Q: What is being discontinued?

A: Altitude A6 combines new features and all the best features of the Altitude A3 and Altitude A5 to create a more well-rounded, thoughtful offering. Due to this Altitude A3 and Altitude A5 will be discontinued 12/31/2020.

Q: How does this change benefit Altitude Height-Adjustable Tables in the market?

A: Altitude A6 enhances the current Altitude Family of Height-Adjustable tables by offering more scalable options, a wide breadth of finishes, and an easier specifying experience. We have simplified the buying experience by creating a specification matrix, like the Structure Table launch, to show compatibility and available options.

Q: Are model numbers changing?

A: Yes – with the launch of A6, A3 and A5 models will roll up into the offering and receive new model numbers. However, we will provide a conversion table to show what a discontinued model number translates to in the A6 offering. Part of the Altitude A6 project was to improve the height-adjustable table model logic. Now when you specify A6, paint, glides, and controls are on the option level, so we can react to market changes faster than ever.

Q: What is the warranty on A6?

A: The Altitude A6 warranty and Altitude A3 warranty both offer an improved 10 years of coverage on the metal base and 7 years of coverage on electronic components.

Q: Can I put a A8 Screen onto an A6 Table?

A: Yes – A8 Screens can be used on many different work surfaces including all the Altitude Height-Adjustable tables.

Q: Are A3 and A5 going away? Will the naming “A3” and “A5” go away?

A: Altitude A3 and Altitude A5 Height-Adjustable tables will be consolidated into the Altitude A6 launch. The purpose of this is to create an easier buying experience where there are no barriers or need to go through TPG.

Q: Is there an up-charge for the 4-memory control panel?

A: No, the only keypad control with an up-charge is the rotating keypad control.

Q: Are there non-controllable keypad options available?

A: Yes - the basic up/down keypad control and the paddle keypad control are both non-programmable.

Q: Can I get any of the control panels with a T-foot configuration?

A: Yes – you can now get any control panel with any configuration! Altitude A6 will simplify specifying and expand options like controls, finishes, etc.