FAQ

Q: Are there models being discontinued?

A: The original Altitude A8 power rail, end cap and universal connector models will be replaced with new models.

Q: If I have an A8 Floor Rail, can I buy the Altitude Power Rail raised legs and have them installed in the field?

A: Existing FDRW** Rail Housing models can not be retrofitted with elevated legs.

Q: What are my options for routing power to my power rail?

A: Power can be routed through a hub, power pole, or wire manager.

Q: How is this different than the A8 Floor Rail?

A: The Altitude Power Rail allows the user to specify elevated or floor legs. The A8 Low Rail can still be specified with the foot. The overall list price will remain the same for the Low Rail.

Q: What improvements have been made?

A: The new rail design can now share a leg at a linear configuration where the two rails intersect rather than the two feet, as previously required.

Q: Is the power pole in the offering new to the Allsteel portfolio?

A: No – the power pole utilized is the Further Power Pole and can be specified using the same model number.

Q: Can the Power Pole integrated with the Low Rail?

A: Yes – the new Low Rail design can integrate the square Power Pole.

Q: Why did the floor foot change?

A: The floor foot was re-designed to better accommodate leveling capability and be shared between the two rails in a linear configuration.

Q: What are the cleaning instructions for the Altitude Power Rail?

A: For disinfecting hard surfaces against the COVID-19 virus the CDC recommends using diluted household bleach solutions (minimum 1/3 cup of bleach for every gallon of water, or a 2% bleach solution) or isopropyl alcohol solution (minimum 70% isopropyl. More details around cleaning can be found at https://www.allsteeloffice.com/design-resources/surface-materials/material-cleaning