

Q: What is the logic behind the Capsule by Allsteel collection?

A: A capsule wardrobe is a limited selection of interchangeable clothing pieces that complement one another. It requires quality staples, with moments of delight added each season.

Twice a year, Allsteel will launch a small collection of Capsule by Allsteel products designed and manufactured by partner brands that are responsive to market needs and are of the moment. These new products will complement Allsteel's core workplace solutions and bring authentic design and choice to Allsteel clients.

Q: What Capsule by Allsteel products are launching spring 2023?

A: Allsteel has partnered with MASHstudios to create a unique set of workplace accessories that can be installed on the Further beam and Altitude A6 height-adjustable table base. This collection also enables Mural screen frames and mesh screens to be used on the Further beam. The collection includes solid wood worksurfaces, solid wood beam ledges, and a natural cork grommet.

Q: How will Capsule by Allsteel products be distributed?

A: Allsteel is partnering with Design Public Group as the exclusive distributor of Capsule by Allsteel products. Currently, Allsteel Partner brand products, including Normann Copenhagen, Corral, and Zilenzio, are featured on their website.

Q: Will Capsule by Allsteel products be available in CET?

A: Capsule by Allsteel is included in a separate tab within CET for ease of visualization and for specifying these products in conjunction with Further, Altitude A6, and Mural. Although visualization is available, the SIF file must be uploaded to the Design Public Group website to finalize pricing. Revit symbols will also be available on allsteeloffice.com.

Q: What does the specifying and ordering process for Capsule by Allsteel products look like?

A: Because Capsule by Allsteel products are in CET, the ordering process is relatively simple and consistent with other Allsteel partner brand products:

1. Draw your preferred workstations in CET, using any combination of standard Allsteel products and Capsule by Allsteel products.
2. Order Allsteel products through the normal process.
3. Capsule by Allsteel products will be filtered to a unique Article view labeled "Capsule".
4. Export a SIF file of Capsule by Allsteel products.
5. Login to the Design Public Group website at deisgnpublicgroup.com.
6. Open an existing quote or start new.
7. Click to import the SIF file and the correct net pricing will be displayed.
8. Follow the standard order process to complete your Capsule by Allsteel order.

Q: How do I check on my Capsule by Allsteel order after it's placed?

A: You can check the order status of Capsule by Allsteel products by logging into your Design Public Group account and going to Your Confirmed Orders tab.

Q: What are the available finishes on Capsule by Allsteel products?

A: For the spring 2023 collection designed by MASHstudios, the solid wood used on the worksurface and beam ledge has a White Oak finish. The grommet has a natural cork finish. The beam connector cap and beam connector receiver are available in black or white.

Q: What is the warranty on Capsule by Allsteel products?

A: All our products are covered by a one-year warranty against defects in manufacturing and workmanship from the date of purchase. This warranty applies to the initial purchaser and is valid as long as they own the merchandise.

The warranty covers any damage or defect resulting from the manufacturing process, provided the product was used under normal conditions and for the purposes for which it was designed. Please note that the warranty does not cover normal wear and tear, damage caused by misuse, abuse, or negligence, or damage resulting from improper assembly, cleaning, or maintenance.

In the event of a manufacturing defect or damage, MASH will replace the item at no charge. We require digital images of the manufacturing damages before replacement shipments can be processed.

Please note that MASH makes no other warranties, either expressed or implied, including warranties of merchantability and fitness for any particular purpose. MASH will not be liable for incidental or consequential damages arising from any product defect.

If you have any problems with your furniture, please notify us as soon as possible. We will replace or repair any goods that are damaged or defective upon delivery, or refund the amount paid for the goods in question. MASH will not be liable for any loss of profits, administrative inconvenience, disappointment, indirect or consequential loss or damage arising out of any problem in relation to the goods.

MASHstudios incorporates natural materials into its products. The natural beauty of the wood results in random variation in color and pattern. This variation, which is kept within acceptable limits, is an integral part of the appearance of the furniture and is to be expected. In addition, the finishes are subject to color change depending on age and exposure to light.

Q: Are Capsule by Allsteel products available to non-Allsteel dealers?

A: Capsule by Allsteel products are exclusive to Allsteel dealers and will not be visible to or orderable by non-Allsteel dealers on the Design Public Group website.

Q: Can Allsteel Customer Support help me with Capsule by Allsteel product questions or orders?

A: Capsule by Allsteel products are exclusively sold and supported by Design Public Group. Allsteel Customer Support will answer any questions you have regarding Further and Altitude A6, but are unable to help with specific Capsule by Allsteel questions. Contact support@designpublicgroup.com for Capsule by Allsteel questions.

Q: Who do I contact for more information?

A: Please contact either your Allsteel sales representative or Design Public Group, depending on your question.

- For general questions about products in the Capsule by Allsteel collection, contact your Allsteel sales representative.
- For questions about pricing and lead times, email your Design Public Group representative and support@designpublicgroup.com.
- For questions about your order, email support@designpublicgroup.com.