MySOS Emergency

Europe's smallest, most discreet and easy to use personal safety device featuring GPS, GPRS technologies

Certified to the highest industry standards, (BS 8484 and Secured by Design), the MySOS is the smallest and lightest device available in Europe. It provides lone workers and vulnerable individuals a simple yet effective way to call for help in any emergency situation.

- MTK GPS Chipset provides a high degree of location accuracy down to 10 metres
- GPRS technology provides fast and cost effective alarm transmission, with SMS as a backup
- 2-way audio allows our Controllers to silently listen in to the user's environment and talk to them, if it's safe to do so
- Voice memo feature allows the user to leave a message, providing the Controller with useful additional information in an emergency
- Small, lightweight design allows the MySOS to be discreetly worn as a pendant around the neck, or attached to a belt, keyring or ID badge holder
- Our online Customer Service Centre (CSC) portal allows the user or client administrator to update their personal details in real-time, 24/7. This information is immediately available to Controllers during an alarm
- On-demand position request allows the device's map location to be summoned from a mobile phone via a simple SMS message

 Our 24/7 UK based Incident Management Centre, certified to BS 8484, BS 5979 (Cat II) and 'Secured by Design' will immediately respond to alarm activations and follow your bespoke escalation procedures

Now & Improved

Phanced functionality

- All calls and actions are digitally recorded at the IMC for evidential purposes if required
- Our flexible payment terms mean you don't need to sign up for lengthy contracts
- No capital outlay required device is included as part of service subscription
- Includes contract SIM card and free emergency calls, test calls, voice memos and data
 - Designed in Britain, the MySOS is the result of 15 years of extensive market research and technological development. When connected to Skyguard's IMC it provides an unrivalled personal safety service











Secured by Desig











MySOS Emergency

The compact size, simple operation and quality features of the MySOS makes it is suitable for a wide range of applications.



Technical Specification		Features	Benefits
GSM Frequencies	Quad band: 850/900/1800/1900 MHz with GPRS.	Simple Alarm Activation	Larger central SOS button which must be pressed for 4 seconds to prevent false alarms.
GPS	than 10 metres in ideal	Vibrate Function	The device will vibrate discreetly, to indicate when an SOS alarm is initiated, and again to confirm when it has connected to the IMC.
Audio	2-way communications, microphone sensitive up to 2 metres.	GPRS Alarm Transmission with GPS Co-ordinates	Alarm is sent via GPRS for cost effective data transfer, with SMS backup to ensure the alarm has the best opportunity of being received. GPS co-ordinates and the user's identity are immediately transmitted.
Alarm Message		2-Way Audio	Allows the Controller to talk to and reassure the user, if safe to do so.
Transmission	backup.	High Capacity Battery	Optimised components designed to preserve the battery life.
Battery	Rechargeable 3.7V 850mAh Lithium battery.	Battery Low Indicators	The device will bleep and the battery LED will triple flash to indicate the battery is low.
Standby Time	Up to 100 hours standby time in SMS mode and 50 hours in GPRS mode, (dependent on features used).	Position Reports	Records the user's location at a specific date and time and can be sent at regular intervals (optional extra), or manually whenever needed. The user's location can be viewed via an online map at Skyguard's secure Customer Service Centre.
Talk Time	Up to 3 hours talk time.	On-Demand Position Request Voice memo (amber alert)	Allows the device's map location to be summoned from a mobile phone by sending it a simple SMS command message. Enables the user to leave voice messages specific to their situation which could provide vital additional information in an emergency. The message is immediately available to Controllers at the IMC if an alarm
Recharge Time	Fully rechargeable in less than 4 hours. 68mm x 42mm x 18mm.		
Dimensions			
Weight	43g	Recording	is activated. All calls and actions are digitally recorded at the IMC for evidential purposes, if required.
Included Within the Subscription	= :: : :: :: :: : : : : : : : : : : : :		
		Status LEDs	Indicators include GPS availability, GSM connection and Battery Low to clearly show the user what the device is doing.
		Compact Design	The compact and lightweight design of the MySOS makes it convenient to use in everyday situation. Can be worn around the neck as a pendant, or attached to a belt, keyring or ID badge holder
Certifications	Audited and certified to BS 8484:2011 and ACPO's coveted "Secured by Design"		accessory.
		Customer Service Centre (CSC)	Individual customer access to Skyguard's online CSC, enables the user or administrator to securely update their personal information in real-
Accessories	Car charger, holster, waterproof pouch and ID badge holder available.		time, 24/7. In addition, the CSC allows customers to create bespoke alarm escalation procedures depending on your requirements.

The MySOS is so small and lightweight it can be carried conveniently and discreetly, in a variety of different ways.



ID Badge Holder



Keyring



Belt Holster



On a Lanyard











