



Assembly Instructions Top Track - Super Erecta & Metro MaxQ

INSTALLATION AND OPERATION MANUAL READ ALL INSTRUCTIONS BEFORE USE



Models:
Super Erecta and MetroMaxQ



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1.1 Your New Metro Product

Thank you for choosing this quality Metro product.

All Metro products are designed and manufactured to meet the needs of food service professionals. By caring for and maintaining this new Metro product in accordance with these instructions, will provide many years of reliable service.

Stoddart is a wholly Australian owned company, which manufactures and/or distributes a comprehensive range of food service equipment for kitchens, food preparation and presentation. Stoddart products are manufactured and engineered to provide excellent results whilst offering value-for-money, ease-of-use and reliability.

Carefully read this instruction booklet, as it contains important advice for safe installation, operation and maintenance. Keep this booklet on hand in a safe place for future reference by other operators or users.

Disclaimer

The manufacturer/distributor cannot be held responsible or liable for any injuries or damages of any kind that occur to persons, units or others, due to abuse and misuse of this unit in regards to installation, removal, operation, servicing or maintenance, or lack of conformity with the instructions indicated in this documentation.

All units made by the manufacturer/distributor are delivered assembled, where possible, and ready to install. Any installation, removal, servicing, maintenance and access or removal of any parts, panels or safety barriers that is not permitted, does not comply in accordance to this documentation, or not performed by a **TRAINED AND AUTHORISED SPECIALIST** will result in the **IMMEDIATE LOSS OF THE WARRANTY.**

The manufacturer/distributor cannot be held responsible or liable for any unauthorised modifications or repairs. All modifications or repairs must be approved by the manufacturer/distributor in writing before initiating. All modifications or repairs performed to this unit must be performed at all times by a **TRAINED AND AUTHORISED SPECIALIST.**

**Stoddart design, manufacture & distribute Food Service Equipment (appliances) exclusively for the commercial market.
This appliance is not designed nor intended for household or domestic use and must not be used for this purpose.**

This product is intended for commercial use, and in line with Australian electrical safety standards the following warnings are provided:

- This product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the product by a person responsible for their safety. Children should be supervised to ensure that they do not play with the product
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard



Warranty & Registration

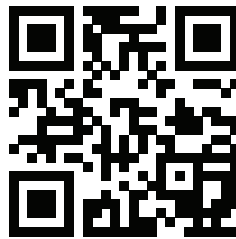
1.2 Australia and New Zealand Warranty

1.2.1 Warranty Period

All Stoddart manufactured and distributed products are covered by Stoddart's standard Australia and New Zealand Product Warranty (minimum 12 month on-site parts and labour, terms and conditions apply). Further to this standard warranty, certain products have access to an extended warranty. Full terms, conditions and exclusions can be found using the below Link/QR code.

1.2.2 Warranty Registration

To register your new product, Follow the below Link/QR code.



www.stoddart.com.au/warranty-information


1.3 General Precautions


When using any electrical unit, safety precautions must always be observed.


Our units have been designed for high performance. Therefore, the unit must be used exclusively for the purpose for which it has been designed.

- All units **MUST** be installed according to the procedures stated in the installation section of this manual
- In the case of new personnel, training is to be provided before operating the equipment
- **DO NOT** use this unit for any other purpose than its intended use
- **DO NOT** store explosive substances such as aerosol cans with a flammable propellant in or near this unit
- Keep fingers out of "pinch point" areas
- Unit is not waterproof **DO NOT** use jet sprays, hoses or pour water over/on the exterior of the unit
- Only use this unit with voltage specified on the rating label
- **DO NOT** remove any cover panels that may be on the unit
- **DO NOT** use sharp objects to activate controls
- If any fault is detected, refer to troubleshooting
- The manufacturer declines any liability for damages to persons and/or things due to an improper/wrong and/or unreasonable use of the machine
- Only specifically trained/qualified Technicians (Stoddart, one of our service agents, or a similarly qualified persons) should carry out any and all repairs, maintenance and services

2.1 Product Overview


	WARNING - TIPPING HAZARD
	<p>Do not stand or climb on shelving. Place heavy objects on lowest shelf. Distribute weight as evenly as possible. Do not drop heavy objects on shelves or subject units to shock such as forklifts or dollies. Failure to follow these instructions could result in personal injury or property damage.</p>

	IMPORTANT
	<p>When the Top-Track System is to be installed for front access only (with the rear against a wall), provide at least 5" (126mm) clearance between the wall and the system. This allows for room variations and system dynamics. Floor should be level, smooth, and free from large cracks and raised obstacles. 18" (456mm) wide mobile units are limited to 60" (1525mm) in length. Double deep top track length must not exceed 10'-6" (3200mm). Each stationary & intermediate unit must have a minimum of (4) shelves per unit.</p>

	CAUTION - WEIGHT CAPACITY
	<p>Shelving: Shelves 1220mm in length = 360 kg maximum equally distributed. Shelves longer than 1220mm = 270kg maximum equally distributed. Stationary Units: Never exceed 900 kg on any unit stationary unit. Mobile Units: Never exceed 400 kg on any Storage System. Distribute weight as evenly as possible on all units.</p>



2.2 Setting Up

	WARNING
	<p>These procedures should be performed periodically to assure optimal performance.</p> <p>Alignment: Check the alignment on the mobile units. Check the alignment on the overall system. Tracks should be parallel to each other, and the overall system should be square.</p> <p>Casters: Check the caster treads for wear and tear. Replace casters that are worn or gouged. Stainless casters have grease fittings on the axels for re-greasing at the discretion of the customer.</p> <p>Rollers: Replace rollers that are worn.</p>

2.2.1 Handling

- Use suitable means to move the unit;
 - For smaller items use two people
 - For large items a fork lift, pallet trolley or similar (the forks should reach completely beneath the pallet)

2.2.2 Unpacking

- Check the unit for damage before and after unpacking. If unit is damaged, contact the distributor and manufacturer
- Should any item have physical damage, report the details to the freight company and to the agent responsible for the dispatch within seven (7) days of receipt. No claims will be accepted or processed after this period
- The unit is supplied flat packed and will require assembly.
- Remove all protective plastic film, tapes, ties and packers before installing and operating
- Remove shelf transport springs and zipties
- Clean off any remaining residue from the unit using a clean cloth dampened with warm soapy water

2.2.3 Positioning

- It is recommended that the tracks are installed a minimum of 127mm from the wall.
- It is the discretion of the user to install the end units to the floor.
- Floor should be level, smooth, and free from cracks and raised objects.
- For new construction, it is recommended that flooring of suitable durability is used in areas where Top-Track will be installed. When such flooring is not an option, floor pad protectors are recommended to protect soft flooring materials from wear and tear.
- Enclosure panels may be used on mobile units. Panels must be mounted to ensure they do not interfere with the tracks.

2.3 Configuration Notes

2.3.1 For best performance on heavily loaded systems:

1. For configurations using shelves 60" (1524mm) or longer and managing heavier loads choose a more rigid shelving option. Wire shelving – Use all Super Erecta or Super Erecta Pro round collar shelves.
2. Mobile Units: If 18" (457mm) wide mobile units are planned, the maximum allowable size shelf is 60" (1524mm) long. If 18" (457mm) wide by 60" (1524mm) long mobile units are planned, a maximum of five 18" (457mm) mobile units are allowable between two stationary units. 18" (457mm), 21" (530mm) and 24" (610mm) wide mobile units can be intermixed in a given system. The standard system requires 74" (1880mm) posts on the mobile units.
3. Weight capacities (evenly distributed) - Mobile Units. Super Erecta, Super Erecta Pro - up to 900lbs. (408kg)
4. When using long tracks, 13ft or longer, securing the stationary units to the floor will help to keep the system in alignment.

2.3.2 Additional Configuration Notes:

1. Standard Top-Track models include 86" (2185mm) stationary posts and 74" (1880mm) Top-Track mobile posts. If a taller system or shorter system is required, consult Metro Engineering.
2. Existing Metro Super Erecta, Super Adjustable, and Super Erecta Pro can be retrofitted as part of a Top-Track installation.

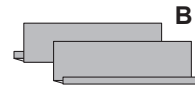
2.4 Track Kit (all systems) Kit Rails

Track Kit (all systems) Kit rails

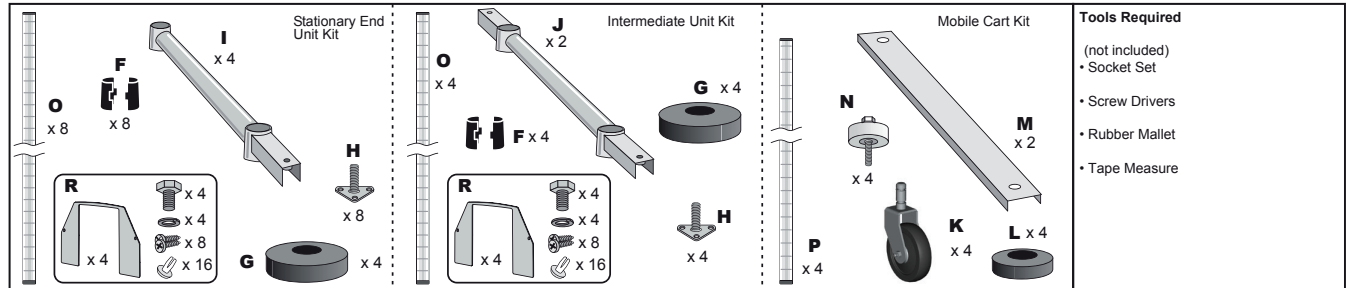
Quantities of parts depend upon track-length.



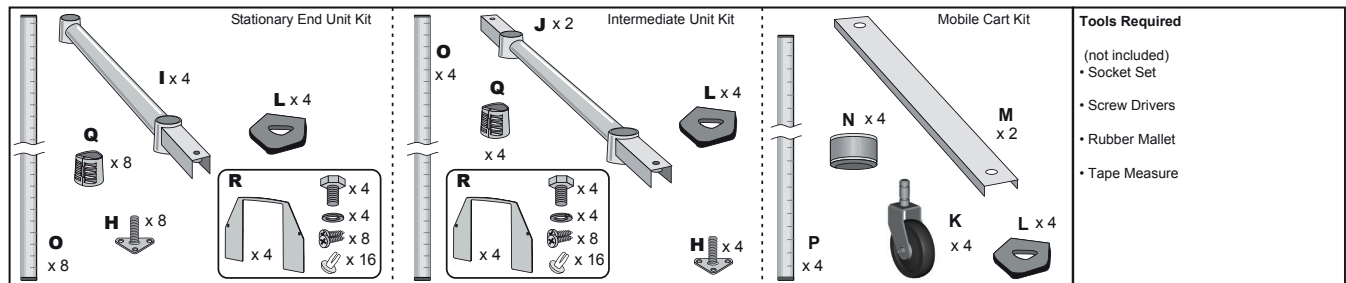
Joiner Kit



Super Erecta



MetroMax Q



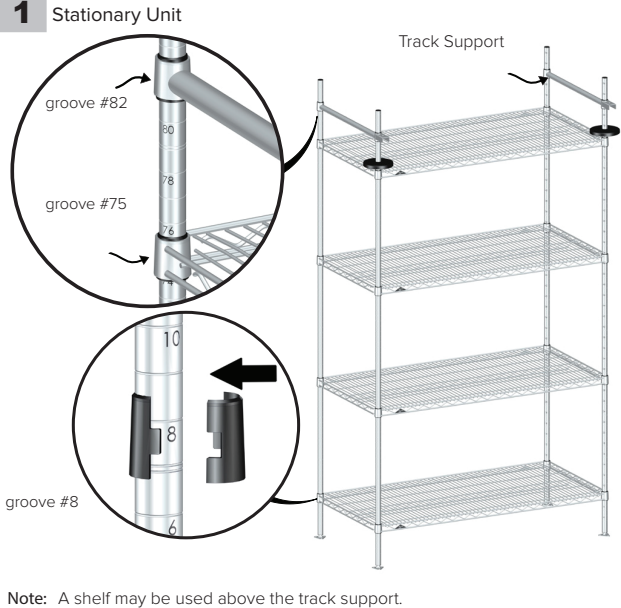
Key	Components
A.	Track
B.C.D.E	Joiner Kit
F	Split Sleeve
G	5.5" (140mm) bumper
H	Foot Plate
I	Track Support
J	Intermediate Track Support
K	Caster
L	3.5" (89mm) bumper
M	Caster channel
N	Roller
O	Stationary Post (86" / 2200mm)
P	Mobile Post (74", 1880mm)
Q	Collar adapter
R	Hardware Kit for end unit

Replacement Part Cat. No.	
Super Erecta	MetroMax Q
See the Metro catalog	
HDWE-TTJOIN	HDWE-TTJOIN
9985	-
9992N	-
9993Z (plated)	9993Z (plated)
9993S (stainless steel)	9993S (stainless steel)
RPSESTB-18A (18" / 457mm)	RPMMAXTB-18A (18" / 457mm)
RPSESTB-21A (21" / 530mm)	RPMMAXTB-21A (21" / 530mm)
RPSESTB-24A (24" / 610mm)	RPMMAXTB-24A (24" / 610mm)
RPSESTB-18MA (18" / 457mm)	RPMMAXTB-18MA (18" / 457mm)
RPSESTB-21MA (21" / 530mm)	RPMMAXTB-21MA (21" / 530mm)
RPSESTB-24MA (24" / 610mm)	RPMMAXTB-24MA (24" / 610mm)
Polyurethane wheel	Polyolefin wheel
5MPOR (plated)	5MOOR (plated)
5MPORSA (stainless)	5MOORSA (stainless)
9992DB	M9992DBX
18RS / 21RS / 24RS	18RS / 21RS / 24RS
HDWE-TTROLL	MAXROL
86P (Chrome plated)	MX86P (MetroMax i polymer)
86PK3 (Metroseal 3)	MQ86PE (MetroMax Q steel)
86PS (Stainless)	
74PC-TTMP (Chrome plated)	MX74UP (MetroMax i polymer)
74PK3-TTMP (Metroseal 3)	MQ74UPE (MetroMax Q steel)
74PS-TTMP (Stainless)	
-	MTLA
RPHDWE-TTECAP	RPHDWE-TTECAP

Due to continuous product research and development, the information contained herein is subject to change without notice.

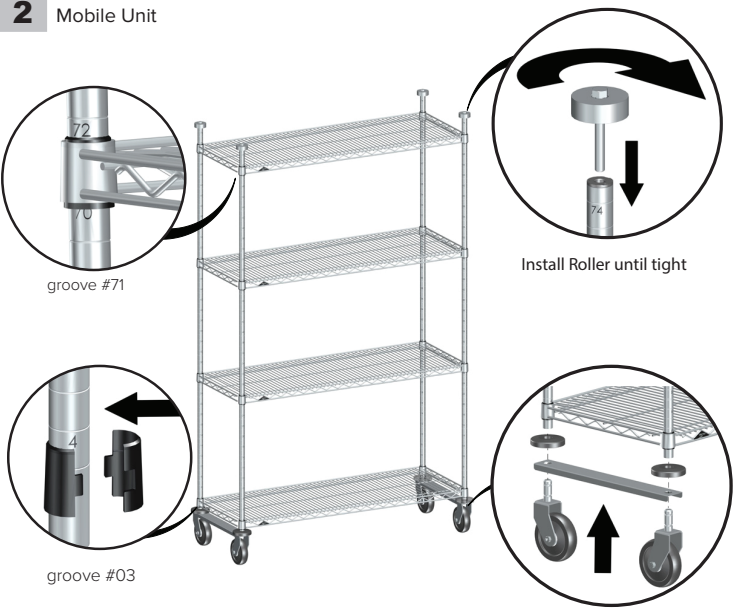
3.1 Super Erecta

1 Stationary Unit

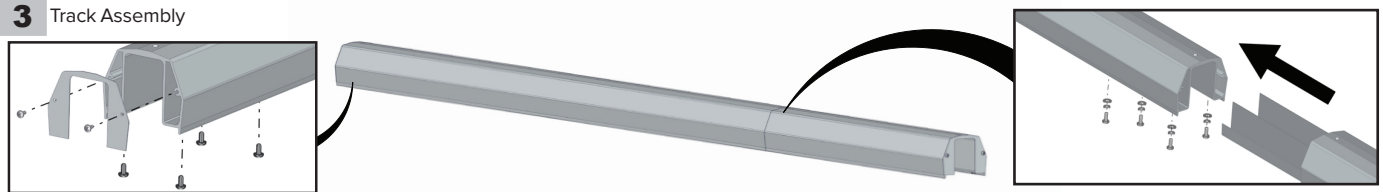


Note: A shelf may be used above the track support.

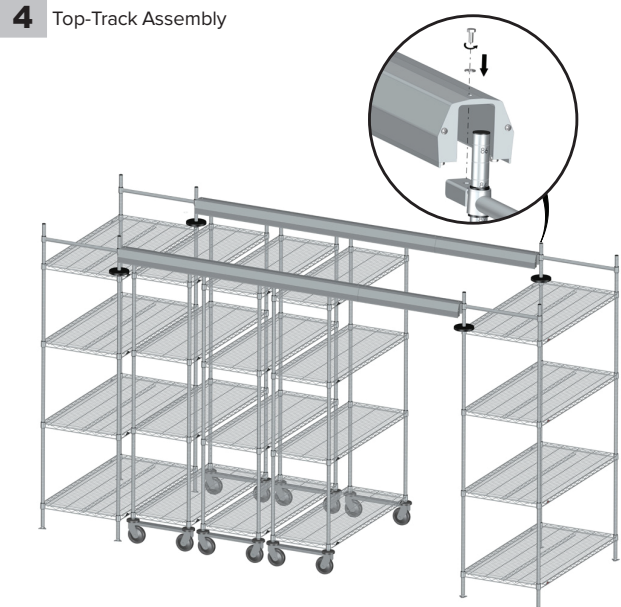
2 Mobile Unit



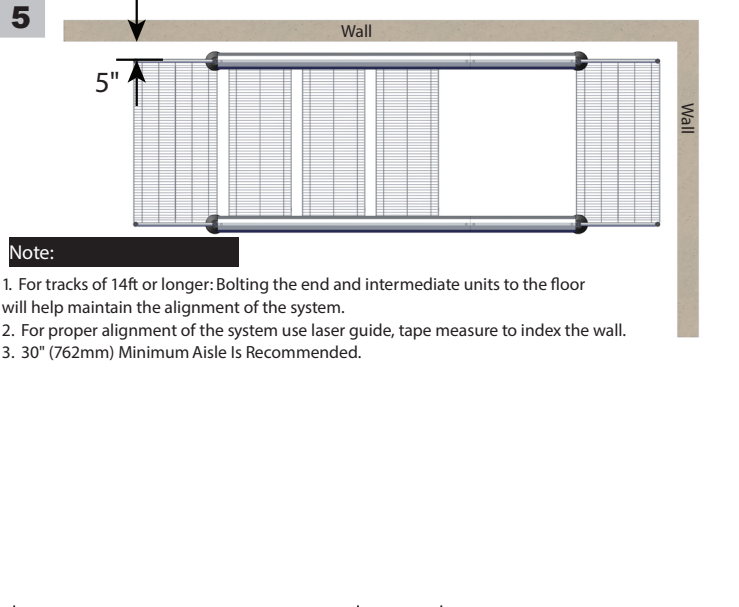
3 Track Assembly



4 Top-Track Assembly

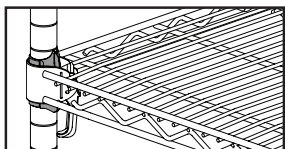


5



Note:

1. For tracks of 14ft or longer: Bolting the end and intermediate units to the floor will help maintain the alignment of the system.
2. For proper alignment of the system use laser guide, tape measure to index the wall.
3. 30" (762mm) Minimum Aisle Is Recommended.



IMPORTANT:

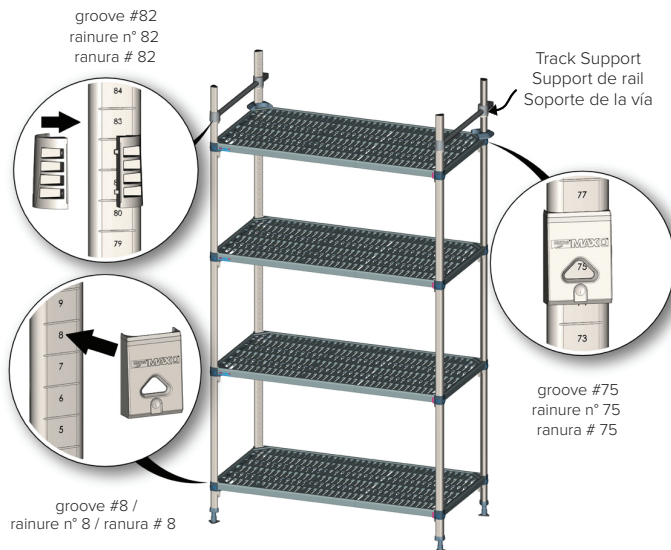
Super Adjustable on a Top-Track System Optional for use as middle tiers. Top and bottom shelves on each unit must be standard Super Erecta.

3.0 Assembly



3.2 MetroMax Q

1 Stationary Unit / Unité stationnaire / Unidad inmóvil

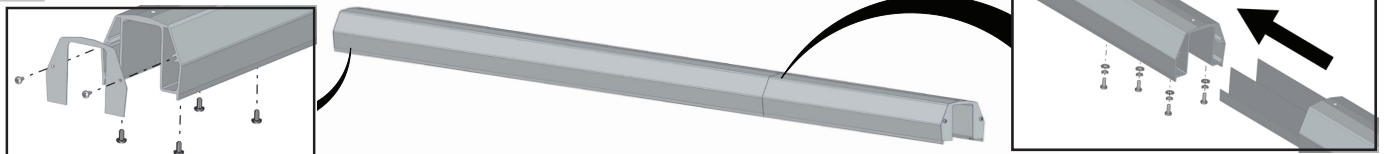


Note: A shelf may be used above the track support.
Remarque : une étagère peut être utilisée au-dessus du support de rail.
Nota: Se puede utilizar un estante por encima del soporte de la vía.

2 Mobile Unit / Unité mobile / Unidad móvil



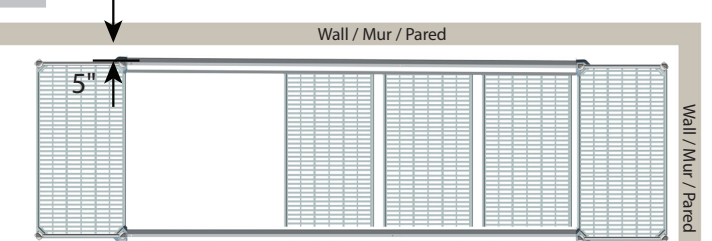
3 Track Assembly / Assemblage de rail / Montaje de las vías



4 Top-Track Assembly Assemblage de rail supérieur Montaje de las vías superiores



5



Note / Remarque / Nota :

1. For tracks of 14ft or longer: Bolting the end and intermediate units to the floor will help maintain the alignment of the system.
 2. For proper alignment of the system use laser guide, tape measure to index the wall.
 3. 30" (762mm) Minimum Aisle Is Recommended.
1. Pour les rails de 14 pieds (4 m) ou plus : le boulonnage des unités d'extrémité et intermédiaires au plancher aidera à maintenir l'alignement du système.
 2. Pour un alignement approprié du système, utiliser le guide laser et le mètre à ruban pour marquer le mur.
 3. Un passage de 30 po (762 mm) minimum est recommandé.
1. Para vías de 14 pies o más: Atornillar el extremo y las unidades intermedias al suelo ayudará a mantener la alineación del sistema.
 2. Para una alineación adecuada del sistema, utilice una cinta métrica con láser para marcar la pared.
 3. Se recomienda un paso mínimo de 30 pulg. (762 mm).

Due to continuous product research and development,
the information contained herein is subject to change without notice.

www.stoddart.com.au

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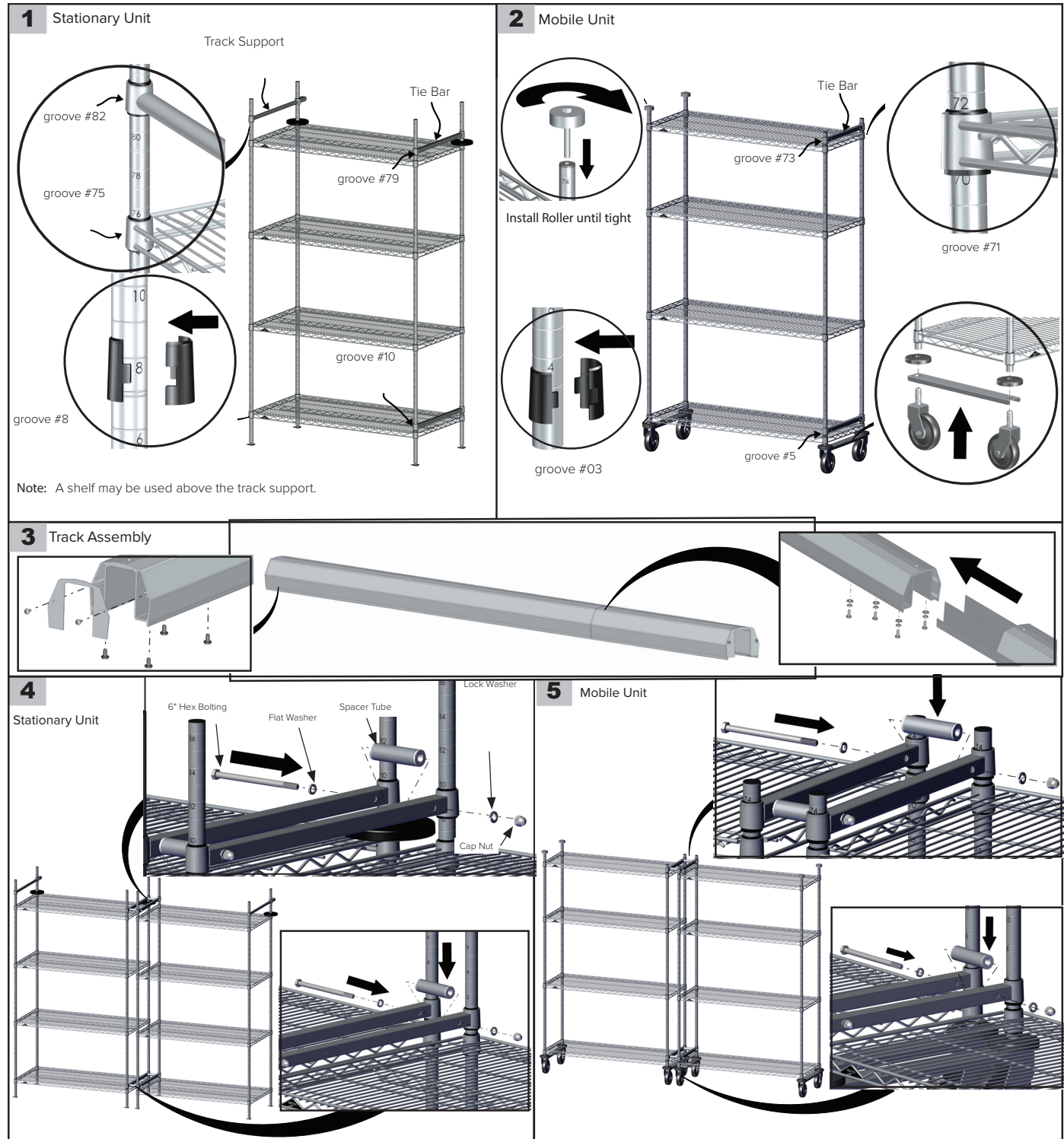


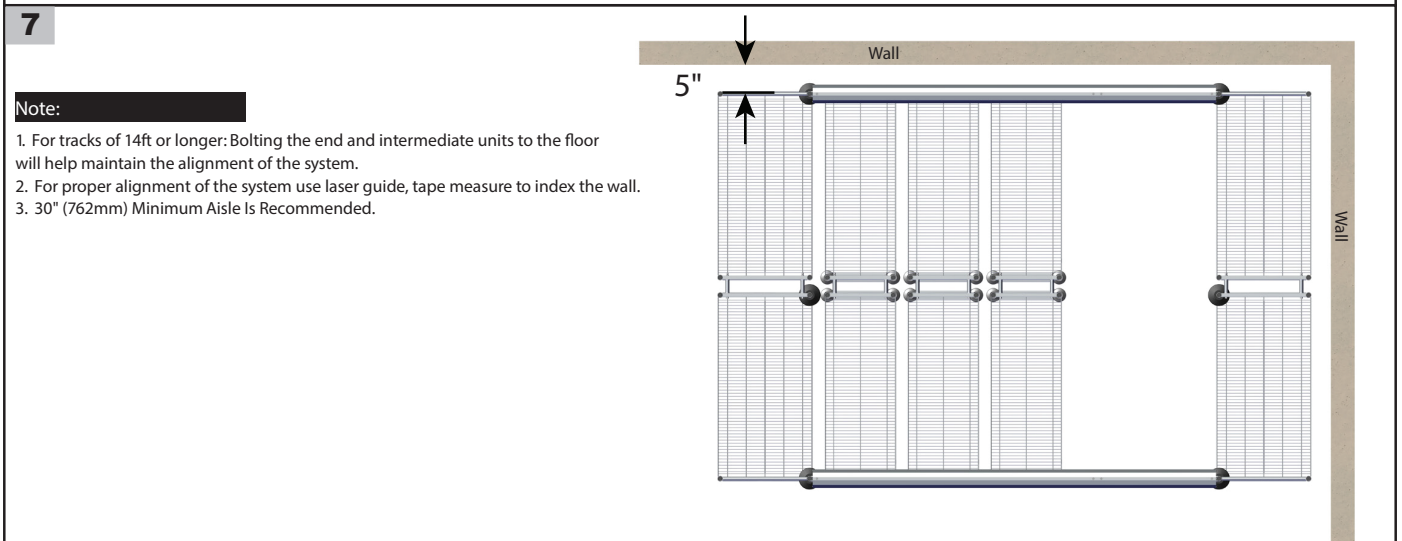
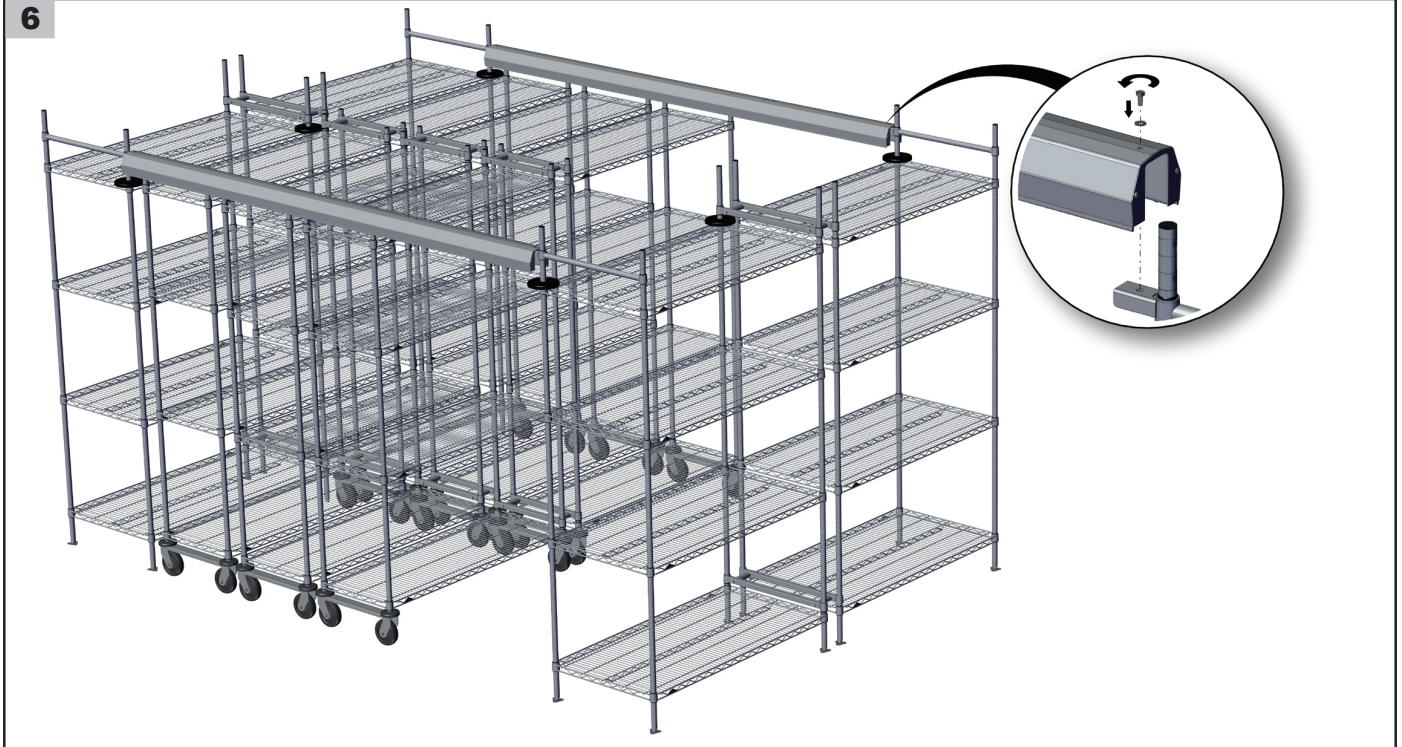
3.3 Super Erecta Double Deep

SUPER ERECTA® - DOUBLE-DEEP

IMPORTANT:

Super Adjustable on a Top-Track System Optional for use as middle tiers. Top and bottom shelves on each unit must be standard Super Erecta.





* Save this document for future application, load rating and/or safety reference.

4.0 Cleaning

4.1 Super Erecta (Open Wire Shelving)

1. Remove all products.
2. Move shelving unit to outside area or area away from food products. (Note: do not contaminate food product with cleaning chemicals.)
3. Hose shelving unit to loosen grime and dirt.
4. Use water, mild detergent and sponges to clean shelves.
5. Use brushes to clean between wires and remove stubborn residue.
6. Hose off unit again to remove cleaning chemicals and loose dirt.
7. Towel dry unit and move back to original location.
8. Place product back on shelf.

4.2 MetroMaxQ

1. Remove all products.
2. Remove lift-off Polymer mats.
3. Place in dish washing machine or sink to clean.
4. Replace mats and place product back on shelf.

4.3 Disposal

If the appliance is no longer of use, please dispose in an environmentally correct way.

The distributor / retailer can contact their local metal recycling centre to collect the remaining cabinet, shelves, etc.

There may be special requirements or conditions. Information on the disposal of refrigeration appliances can be obtained from:

- Your supplier
- Government authorities (The local council, Ministry of the Environment, etc.)



Discarded electric appliances are recyclable and should not be discarded in the domestic waste! Please actively support us in conserving resources and protecting the environment by returning this appliance to the collection centres (if available).



PAP

Dispose of packaging in accordance to applicable legal regulations.

4.0 Cleaning and Maintenance



5.0 Troubleshooting

5.1.1 Troubleshooting Procedures

- If any faults/issues occur with the unit, follow the below troubleshooting procedures
- If the troubleshooting procedures do not correct the problem, contact the Stoddart Service Department

Problem	Possible Causes	Possible Corrective Action
	Shelving is not level	• Ensure each post clip/wedge are on the same post number
		• Ensure the unit has been positioned on a level floor and posts are the same finished height
		• Adjust post feet to ensure unit is level
	Shelving not moving freely	• Ensure caster wheels have been fixed securely
		• Ensure caster wheels are in working condition
		• Ensure tracks are clean and free from dirt and lint



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Australia

Australian Business Number: 16009690251

Service / Spare Parts

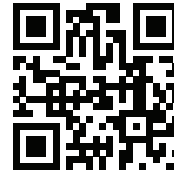
<https://customerservice.stoddart.com.au>

Sales

Tel: 1300 79 1954

Email: sales@stoddart.com.au

Web: www.stoddart.com.au



Customer
Service Portal

New Zealand

New Zealand Business Number: 6837694

Service / Spare Parts

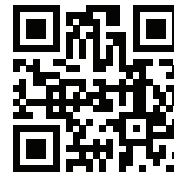
<https://customerservice.stoddart.com.au>

Sales

Tel: 0800 79 1954

Email: sales@stoddart.co.nz

Web: www.stoddart.co.nz



Customer
Service Portal