SPECIFICATION, INSTALLATION AND OPERATION MANUAL

READ ALL INSTRUCTIONS BEFORE USE

Models:
AXR.MEBB.2D, AXR.MEBB.3D, AXR.MEBB.4D

innovative solutions

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1.1 Your New Airex Product

Thank you for choosing this quality Airex product.
All Airex products are designed and manufactured to meet the needs of food service professionals. By caring for and maintaining this new Airex product in accordance with these instructions, will provide many years of reliable service.

Stoddart is a wholly Australian owned company, which manufactures and/or distributes a comprehensive range of food service equipment for kitchens, food preparation and presentation. Stoddart products are manufactured and engineered to provide excellent results whilst offering value-for-money, ease-of-use and reliability.

Carefully read this instruction booklet, as it contains important advice for safe installation, operation and maintenance. Keep this booklet on hand in a safe place for future reference by other operators or users.

Disclaimer

The manufacturer/distributor cannot be held responsible or liable for any injuries or damages of any kind that occur to persons, units or others, due to abuse and misuse of this unit in regards to installation, removal, operation, servicing or maintenance, or lack of conformity with the instructions indicated in this documentation.

All units made by the manufacturer/distributor are delivered assembled, where possible, and ready to install. Any installation, removal, servicing, maintenance and access or removal of any parts, panels or safety barriers that is not permitted, does not comply in accordance to this documentation, or not performed by a **TRAINED AND AUTHORISED SPECIALIST** will result in the **IMMEDIATE LOSS OF THE WARRANTY.**

The manufacturer/distributor cannot be held responsible or liable for any unauthorised modifications or repairs. All modifications or repairs must be approved by the manufacturer/distributor in writing before initiating. All modifications or repairs performed to this unit must be performed at all times by a **TRAINED AND AUTHORISED SPECIALIST.**

Stoddart design, manufacture & distribute Food Service Equipment (appliances) exclusively for the commercial market. This appliance is not designed nor intended for household or domestic use and must not be used for this purpose.

This product is intended for commercial use, and in line with Australian electrical safety standards the following warnings are provided:

- This product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the product by a person responsible for their safety. Children should be supervised to ensure that they do not play with the product
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard

Warranty & Registration

1.2 Australia and New Zealand Warranty

1.2.1 Warranty Period

All Stoddart manufactured and distributed products are covered by Stoddart's standard Australia and New Zealand Product Warranty (minimum 12 month on-site parts and labour, terms and conditions apply). Further to this standard warranty, certain products have access to an extended warranty. Full terms, conditions and exclusions can be found using the below Link/QR code.

1.2.2 Warranty Registration

To register your new product, Follow the below Link/QR code.

Australia
CLICK HERE

New Zealand
CLICK HERE

1.3 General Precautions

When using any electrical unit, safety precautions must always be observed.

Our units have been designed for high performance. Therefore, the unit must be used exclusively for the purpose for which it has been designed.

- All units MUST be installed according to the procedures stated in the installation section of this manual
- In the case of new personnel, training is to be provided before operating the equipment
- **DO NOT** use this unit for any other purpose than its intended use
- **DO NOT** store explosive substances such as aerosol cans with a flammable propellant in or near this unit
- Keep fingers out of "pinch point" areas
- Unit is not waterproof **DO NOT** use jet sprays, hoses or pour water over/on the exterior of the unit
- Only use this unit with voltage specified on the rating label
- **DO NOT** remove any cover panels that may be on the unit
- **DO NOT** use sharp objects to activate controls
- **DO NOT** use sharp objects to remove ice from the unit
- If any fault is detected, refer to troubleshooting
- The manufacturer declines any liability for damages to persons and/or things due to an improper/wrong and/or unreasonable use of the machine
- Only specifically trained/qualified Technicians (Stoddart, one of our service agents, or a similarly qualified persons) should carry out any and all repairs, maintenance and services

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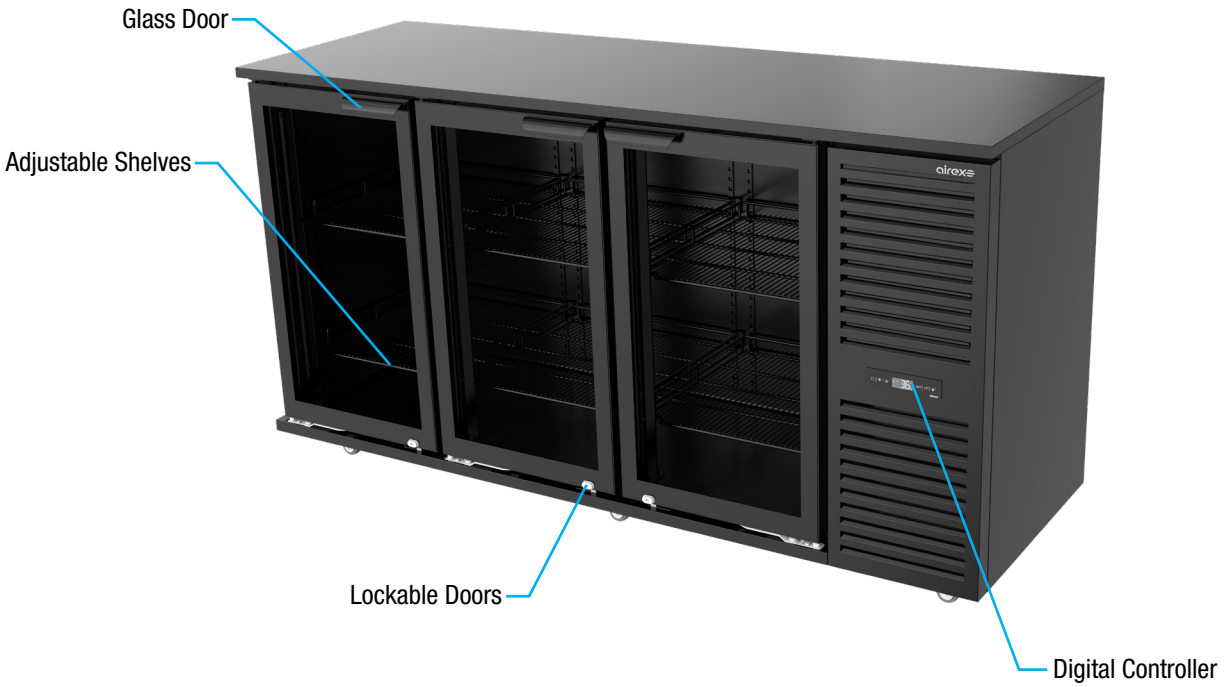
2.1 Product Overview

	IMPORTANT
	This unit is not designed to cool down hot/warm product. It only maintains the product at the controlled 1°C - 5°C

	CAUTION
	This unit includes refrigeration components. Cold surfaces can burn DO NOT touch these surfaces



2.2 Setting Up

	WARNING
	Improper installation, adjustments, alterations, service or maintenance can cause property damage, injury or death.

2.2.1 Handling

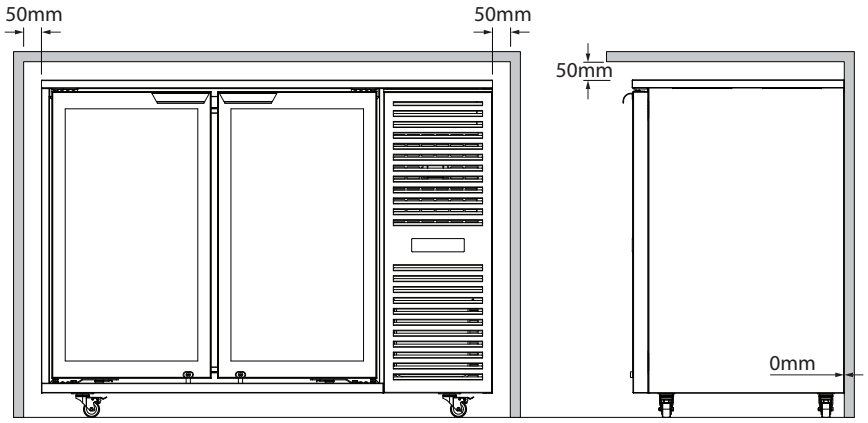
- Use suitable means to move the unit;
  - For smaller items use two people
  - For large items a fork lift, pallet trolley or similar (the forks should reach completely beneath the pallet)

2.2.2 Unpacking

- Check the unit for damage before and after unpacking. If unit is damaged, contact the distributor and manufacturer
- Should any item have physical damage, report the details to the freight company and to the agent responsible for the dispatch within 48 hours of receipt. No claims will be accepted or processed after this period
- The unit is supplied fully assembled
- Remove all protective plastic film, tapes, ties and packers before installing and operating
- Clean off any remaining residue from the interior/exterior of the unit using a clean cloth dampened with warm soapy water
- Attach the suppled spacer brackets to the back of the unit

2.2.3 Positioning

- When moving the unit, ensure the cabinet is upright at all times
- When positioning the unit, avoid direct sunlight, warm drafts and heated areas for the unit to maintain the normal operating temperature
- Do not position the unit in:
  - Wet areas
  - Near heat and/or steam sources
  - Near flammable substances
- Ensure the unit is positioned on a level surface to allow all the condensation to properly burn off and prevent the burn off tray overflowing
- Allow an air gap between the top of the unit and underside of benchtop. A minimum gap of 50mm is recommend for normal operational use (if the unit is near any heat sensitive material we suggest you allow additional space)
- Allow an air gap between the sides of the unit and walls/surfaces. A minimum gap of 50mm from all sides is recommend for normal operational use (if the unit is near any heat sensitive material we suggest you allow additional space).
  Note: There may be instances where no gap is required to all sides, please contact your Stoddart representative to discuss further



- After positioning the unit, allow the refrigeration gas to settle for at least 2 hours before switching ON
- Please consult national and local standards to ensure that your unit is positioned in accordance with any existing requirement

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2.3 Refrigeration

The system is fully operational as soon as it leaves the factory. No addition setup is required.

Warning

SYSTEM CHARGED WITH FLAMMABLE REFRIGERANT

R290

This unit must be serviced in accordance with AS/NZS 5149:2016

2.3.1 Climate Classes

This unit has been tested under the Minimum Energy Performance Standard at Climate Class 3M1. Refer to the Technical Specifications of this manual or the unit rating label for the climate class number.

CLIMATE CLASSES		
Test Room Climate Class	**Ambient temperature °C**	**Relative humidity %**
0	20°C	50
1	16°C	80
2	22°C	65
3	25°C	60
4	30°C	55
5	40°C	40
6	27°C	70
7	35°C	75
N	+16°C - +32°C	-
SN	+10°C - +32°C	-
ST	+18°C - +38°C	-
T	+18°C - +43°C	-

2.4 Electrical Connection

WARNING

This unit must be installed in accordance with local electrical regulations/requirements.

Some procedures in this manual require the power to the equipment to be turned off and isolated. Turn the power OFF at the power point and unplug the power supply lead by the plug body. If the power point is not readily accessible turn the equipment off at the isolation switch or the circuit breaker in the switchboard. Attach a yellow "CAUTION-DO NOT OPERATE" tag. This must be performed where relevant unless the procedures specify otherwise. FAILURE TO DO SO MAY RESULT IN ELECTRIC SHOCK.

Single Phase Units:

- Supplied and fitted with an appropriately rated plug and lead, indicated as:
  - 10A plug & lead fitted

Notes:

- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard. Please contact Stoddart for parts and we will advise how to do this in order to avoid any electrical hazard
- The power cable should be dry and/or isolated from moisture or water

2.5 Plumbing

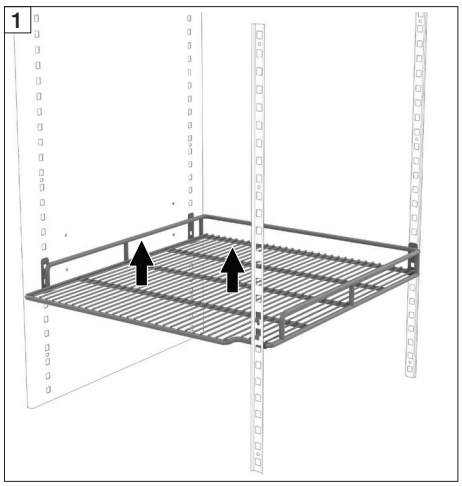
The unit is supplied with a condensate burn-off tray. No additional drainage or plumbing is required.

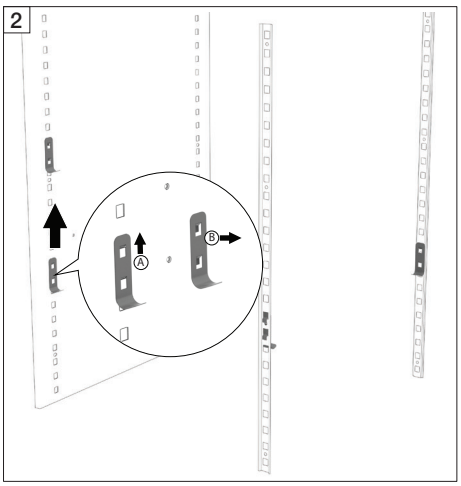
2.6 Adjustable Shelves

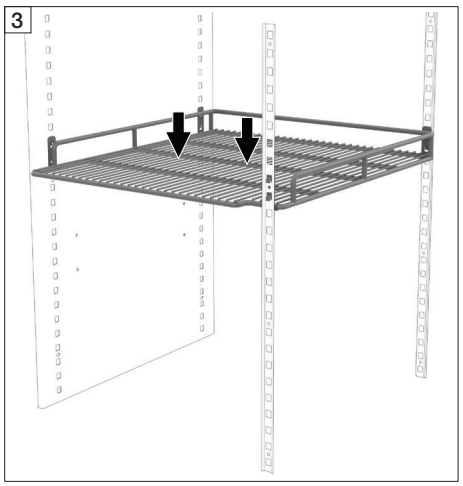
IMPORTANT

DO NOT raise/lower the shelves when loaded with product

1. Remove or support the shelf
2. Adjust the four shelf clips to desired position, Lift (A) and pull out the clip (B) to remove from rail. (Ensure the four clips align to the same number shown on the vertical shelf support rail)
3. Re-install the shelf







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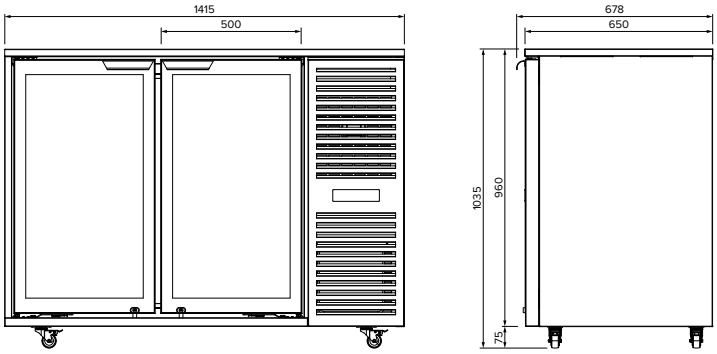
3.1 Technical Drawing

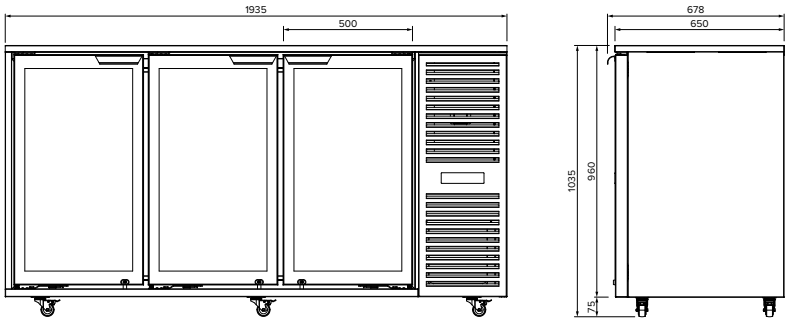
3.1.1 AXR.MEBB.2D

Model	AXR.MEBB.2D
W x D x H (mm)	1415 x 650 x 1035
Weight	150kg
Packed Dimensions (mm)	1500 x 730 x 1230
Packed Weight	202kg
Capacity	236 Bottles
Operation	1°C - 5°C
Refrigerant	R290
Climate Class	3M1
Max Ambient	40°C
Total Connected Load	0.9kW
Electrical Connection	1Ø+N+E 230VAC / 50Hz 10A plug & lead



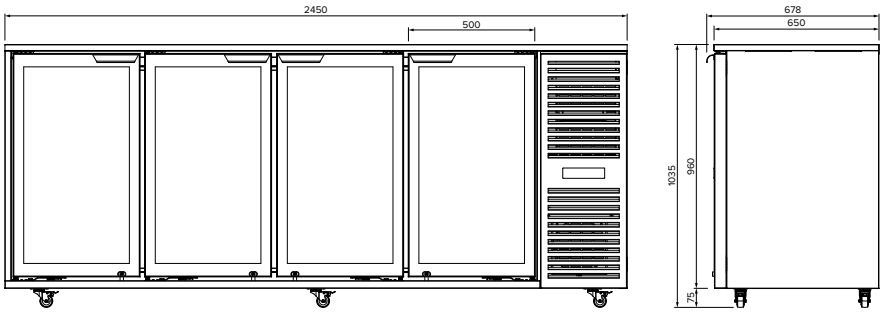
3.1.2 AXR.MEBB.3D

Model	AXR.MEBB.3D
W x D x H (mm)	1935 x 650 x 1035
Weight	206kg
Packed Dimensions (mm)	2020 x 730 x 1230
Packed Weight	278kg
Capacity	348 Bottles
Operation	1°C - 5°C
Refrigerant	R290
Climate Class	3M1
Max Ambient	40°C
Total Connected Load	1.3kW
Electrical Connection	1Ø+N+E 230VAC / 50Hz 10A plug & lead



3.1.2 AXR.MEBB.4D

Model	AXR.MEBB.4D
W x D x H (mm)	2450 x 650 x 1035
Weight	262kg
Packed Dimensions (mm)	2530 x 730 x 1230
Packed Weight	355kg
Capacity	460 Bottles
Operation	1°C - 5°C
Refrigerant	R290
Climate Class	3M1
Max Ambient	40°C
Total Connected Load	1.5kW
Electrical Connection	1Ø+N+E 230VAC / 50Hz 10A plug & lead



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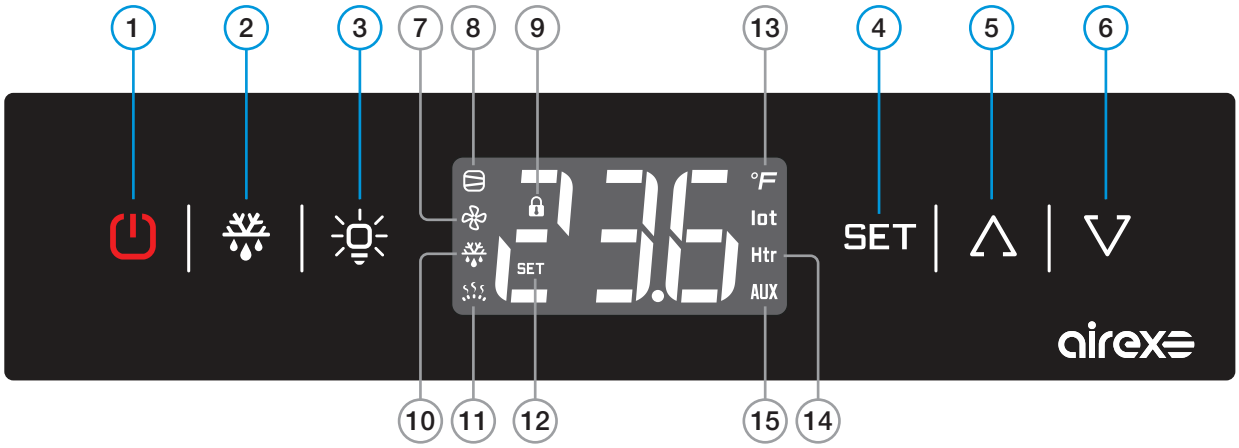
4.1 Control Panel

	IMPORTANT
	This unit is not designed to cool down hot/warm product. It only maintains the product at the controlled 1°C - 5°C

4.1.1 Control Panel Overview



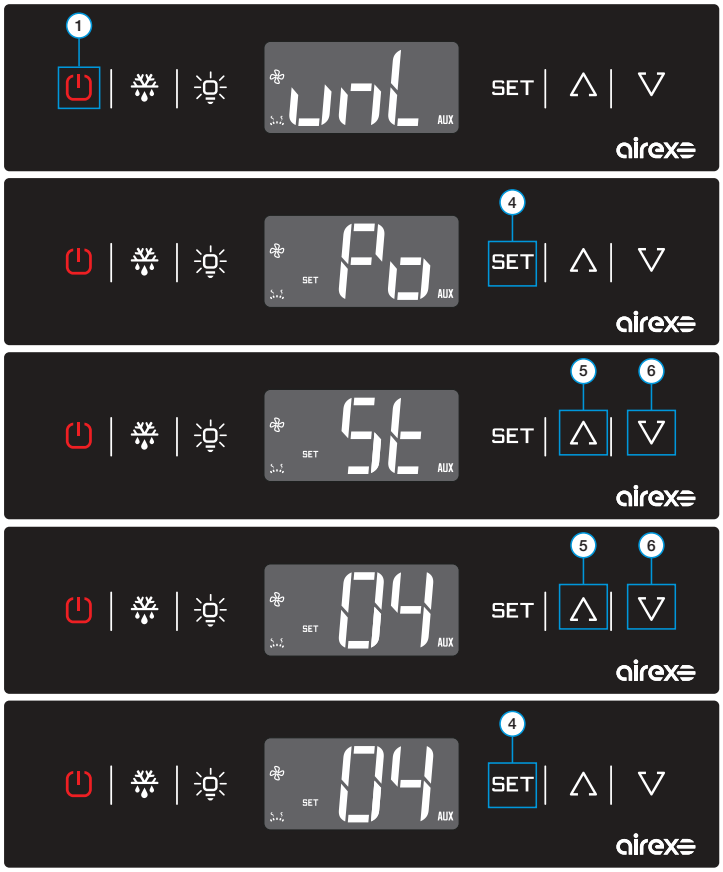
	Function	Description
Key Function		
1	Power ON/OFF	• In power-on state, press and hold for 3 seconds to power off • In shutdown state, press and hold for 3 seconds to turn on
2	Defrost / Enter	• Check the temperature of the evaporator probe (if present and not faulty) • Save the parameters and exit the parameter setting interface • Press and hold for 3 seconds to start or stop manual defrost
3	Light	• Press and hold the light button for 3 seconds until the Lamp indicator is shown on the controller
4	SET Set	• Press and hold the setting button for 3 seconds to enter the parameter setting interface • Switch menu and parameter interface
5	Up / Defog	• In the menu interface, press to scroll up. In the parameter interface, press to increase the parameter value • Press and release immediately to turn on or off defogging (only valid when the defogging mode is manual control)
6	Down / Mode	• You can scroll down the menu in the menu interface, and adjust the value down in the parameter interface; • - Press and hold this button for 5 seconds to switch between cooling mode and heating mode

Indicator Lights		
7	Fan	• Lights up when the fan is working, and goes out the rest of the time
8	Compressor	• Lights up when Compressor is working, flashes when the compressor starts with a delay, and goes out the rest of the time
9	Lock	• If no button is pressed for 10 consecutive seconds, the button will automatically enter the locked state. Press and hold the ⏻ for 4 seconds. The “unL” message is displayed when unlocked
10	Defrost	• Illuminated when defrost is activated (Applicable models only)
11	Defog	• Illuminated when defog is activated (Applicable models only)
12	SET Set	• Lights up when the shutdown temperature or other parameters are set, and goes off the rest of the time
13	°F Temperature	• Lights up when the temperature unit is Fahrenheit, and turns off when it is Celsius
14	Htr Mode	• Light on in heating mode, off in cooling mode
15	AUX AUX	• Lights up when the aux output is working, and goes out the rest of the time

4.1.2 Change Temperature

To change the temperature set point (1- 5°C)

1. Press and hold the '1' for 4 seconds. The "unL" message is displayed when unlocked
2. Press and hold '4' for 4 seconds to enter the parameter menu
3. Press down arrow to until parameter 'St' is shown then press '4' to enter the parameter
4. Use the up/down arrows to adjust the parameter
5. Press '4' to exit the parameter



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4.2 Operation

4.2.1 Initial Start Up

- Before switching ON the unit, ensure the unit is installed correctly
- Once switched ON, check that the air is flowing within the unit
- Leave the unit to operate for 1-2 hours to remove any fumes or odours
- Clean the whole unit, including the shelves, before placing in product

4.2.2 Temperature

- Ensure the unit is maintaining temperature is between 1°C - 5°C
- Ensure the doors are CLOSED when not loading to maintain temperature
- Do NOT place warm/hot items in the unit to chill

4.2.3 Loading Restrictions

- Air vents must NOT be covered
- There should NOT be any overhang of products on the shelves
- Shelves are only designed to hold one layer of product. Overloading can break/damage the shelves
- Remove some products if the shelves are flexing or bending
- Shelves should be adjusted to allow air space around all the product for even refrigeration and efficient operation of the Refrigerator. Leave an air space of at least 50mm above the product for air circulation

4.2.4 Defrost Cycle - Automatic

- The system has an automatic defrost system which improves the energy efficiency of the unit and minimises temperature fluctuations
- After the unit is first switched ON, the first defrost cycle will occur automatically after 6 hours.
  If the unit is NOT turned OFF, the unit will defrost automatically 4 times per day or every 6 hours
- If air is not circulating properly, a manual defrost cycle can be made. Normal automatic defrost cycles will still occur every 6 hours even if a manual cycle has been run in between cycles. Check the electronic controller section for more information
- The defrost cycle terminates when the temperature of the evaporator coil rises after 20 minutes. Products will remain refrigerated during defrost cycle if the doors remain closed
- For changing of defrost cycle settings, contact Stoddart or an approved service technician

4.2.5 After Service - Information

- The unit should NOT be turned OFF after service
- The unit will maintain set temperature after service
- Switch OFF lights to minimise power. Ensure all doors are closed

4.2.6 After Service - Storage

- Products can either be stored in the unit or placed in night storage. Do NOT place hot items in the unit to chill over night
- All storage of product should comply with local health standards and regulations

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4.3 LED Lights

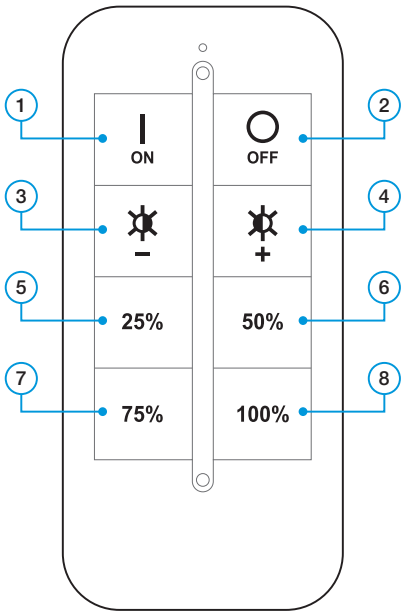
4.3.1 LED Operation

The LED lights must be turned on using the controller on the front panel of the unit. Press and hold the light button for 3 seconds until the lamp indicator appears on the controller display.

For the remote to operate the LED lights, the lights must first be activated using the main controller. If the lights are turned off at the main controller, the remote will not operate them.

4.3.2 LED Remote

	Function	Description
Key Function		
1	ON	Lights On
2	OFF	Lights Off
3	−	Brightness Decrease
4	+	Brightness Increase
5	**25%**	Brightness 25%
6	**50%**	Brightness 50%
7	**75%**	Brightness 75%
8	**100%**	Brightness 100%



4.3.3 LED Remote Operation

- Turn the lights on or off using the ON, OFF buttons on the remote (Ensure the lights have first been turned on at the main controller)
- To adjust the brightness of the LEDs, press the increase brightness (4) or decrease brightness (3) buttons.
  Alternatively, select one of the preset levels (25%, 50%, 75%, or 100%) to set the desired brightness directly.

4.3.4 Pairing LED Remote

- Disconnect the AC power supply for at least 10 seconds. Restore power, then within 3 seconds press the light button once.
  The LED light will flash slowly three times to confirm successful pairing.
  Once pairing is complete, the light can be adjusted using the corresponding function keys.

4.3.5 Unpairing LED Remote

- Disconnect the AC power supply for at least 10 seconds. Restore power, then within 3 seconds press the power button five times.
  The LED light will flash six times to confirm the code has been cleared.
  To re-pair the unit, repeat the code matching procedure.

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5.1 Cleaning

IMPORTANT	**Threaded fasteners can loosen in service. Regular inspection and adjustment should be carried out as required**
WARNING	**This unit is NOT waterproof, DO NOT hose. DO NOT pour water directly onto the unit. DO NOT immerse in water**
IMPORTANT	**Some commercial stainless steel cleaners leave residue or film on the metal that may entrap fine particles of food, deeming the surface not FOOD SAFE**
WARNING	**This unit includes refrigeration components. Cold surfaces can burn DO NOT touch these surfaces**

5.1.1 General Information

- Cleaning is recommended for health and safety purposes and to prolong the life of the unit
- **DO NOT** use abrasive pads or cleaners on the stainless steel or any other metal parts of the unit
- **DO NOT** use industrial chemical cleaners, flammable cleaners, caustic based cleaners or bleaches and bleaching agents, as many will damage the metals and plastics used on this unit
- **DO NOT** remove any screws and/or panels for cleaning (unless directed)
- This unit is **NOT** waterproof, **DO NOT** hose, **DO NOT** pour water directly onto the unit, **DO NOT** immerse in water

5.1.2 Corrosion Protection

- Stainless steel exhibits good resistance to corrosion however, if not properly maintained stainless steel can rust and/or corrode
- Any sign of mild rust and/or corrosion should be thoroughly cleaned with warm soapy water and dried as soon as possible
- NEVER use abrasive pads or cleaners for cleaning
- All metal surfaces should be checked while cleaning for damage, scuffs or scrapes as these can lead to rust and further damage to the product
- Mild rust and/or corrosion can be treated with a commercial cleaning agent that contains citric/oxalic/nitric/phosphoric acid.
  DO NOT use cleaning agents with chlorines or other harsh chemicals as this can cause corrosion.
  After treatment, wash with warm (not hot) soapy water and dry thoroughly
- Thoroughly wipe the surfaces dry after cleaning. **DO NOT** let water pool on the unit. Check crevices and folds for pooling
- When using, ensure all liquids and moisture is cleaned up straight away.
  Food liquids such as juices from vegetables and fruits should not be left on preparation surfaces
- **DO NOT** leave items on the stainless steel such as cutting boards, rubber mats and bottles

5.1.3 Surface Finish

- To protect the polished surface of the stainless steel, it should be dried using a clean dry soft cloth. A light oil can be applied to enhance the stainless steel surface, using a clean cloth apply the oil in the same direction as grained polished finish
- Some commercial stainless steel cleaners can leave residue or film on the metal; this may trap fine particles of food on the surface, thus deeming the surfaces not food safe

5.1.4 Cleaning Schedule

- Regular cleaning is recommenced for the unit. This will help to maintain and prolong the efficiency of the unit

5.1.5 Materials Required

- Non Abrasive Cleaning pad
- Clean Sanitised Cloth
- Paper Towel
- Warm Soapy Water
- Appropriate PPE (Personal Protective Equipment)

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5.1.6 Refrigerator

1. Isolate the unit from the power supply
2. Remove shelves and wash separately in a dishwasher or kitchen sink, thoroughly wipe dry after cleaning
3. Using a good quality nylon brush remove crumbs and small food items
4. Clean using a clean cloth dampened (not wet) with clean warm soapy water until all soil has been removed
5. Thoroughly wipe dry with a soft cloth after cleaning, do NOT allow to air dry. Do NOT let water pool, check crevices and folds

5.1.7 Door Seal

1. Clean the door seal using a clean cloth dampened (not wet) with warm water

5.1.8 External Surfaces

1. Using a clean cloth dampened (not wet) with clean warm soapy water until any grime has been removed
2. Using a clean sanitised cloth, thoroughly wipe the stainless steel and metal parts dry. Do NOT let water pool on the unit. Check crevices and folds

5.1.9 Ventilation Panels

1. Use a vacuum and/or brush to remove dust and debris from the all ventilation panels
2. Do NOT use water or a hose to remove dust or debris

5.1.10 Condenser

Scheduled preventative maintenance of the condenser is essential for prolonging the lifespan of the unit and should be carried out at least monthly or when required. Contact the Stoddart service department for further information on preventative maintenance.

1. Open service panel from left hand side. Note panel is hinged and has magnetic catches.
2. Remove filter form lower section. Filter is held in place with magnets.
3. Clean filter with either brush, vacuum or hose with clean water. Allow filter to dry completely before reinstalling.

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5.2 Troubleshooting

5.2.1 Troubleshooting Procedures

- If any faults/issues occur with the unit, follow the below troubleshooting procedures
- If the troubleshooting procedures do not correct the problem, contact the Stoddart Service Department

WARNING

Technician tasks are only to be completed by qualified service people. Check faults before calling service technician.

Problem	Possible Causes	Possible Corrective Action
Unit does not operate/start	The mains isolating switch on the wall, circuit breaker or fuses are OFF at the power board	Turn isolating switch, circuit breaker or fuses ON
	The main switch of the unit is OFF	Turn the main switch ON
	Condenser unit is OFF	Turn ON condenser unit
	Electrical wiring damaged	Contact the Stoddart service department
	Condenser unit broken	Contact the Stoddart service department
	Faulty electronic controller	Contact the Stoddart service department
	Main circuit board is hot	Contact the Stoddart service department
	Refrigeration circuit board(s) is hot	Contact the Stoddart service department
Unit is too warm	Ambient air entering the units	Door not closing / sealing
		Move unit / exhaust fan
		Open baffle
	Warm items in unit	"Pre-chill / Remove items / Wait 30min for items to chill"
	Air not circulating	Remove some items / Clear air vents / Grills
	Too many items in the unit (overloaded)	Remove some items
	Items obstructing air vents / grills	Re-position items
	Defrost cycle is ON / just finished	Wait 30min for cabinet to cool
	Evaporator coil fins blocked	Clean fins / Run defrost cycle. If problem persists contact the Stoddart service department
	Evaporator coil iced up	Contact the Stoddart service department
	Temperature probe broken / disabled	Contact the Stoddart service department
	Set point temperature too high	Contact the Stoddart service department
	Temperature probe damaged	Contact the Stoddart service department
	Evaporator fans not operating	Contact the Stoddart service department
	Undercharge	Contact the Stoddart service department
	Faulty electronic controller	Contact the Stoddart service department
	Direct sunlight	Block sunlight, window shades
Unit is too cold	Temperature probe broken/disabled	Contact the Stoddart service department
	Faulty electronic controller	Contact the Stoddart service department
	Continuous cycle setting ON (integral units)	Contact the Stoddart service department
	Set point temperature too low	Contact the Stoddart service department

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the information contained herein is subject to change without notice.

5.2.2 Alarm Signals

Label	Description	Cause	Problem solving
E1	Probe 1 in error	1.Measured values are outside operating range 2. Probe inoperable/short circuited/open"	Verify probe type verify probe wiring replace probe
E2	Evaporator probe error		
E3	Condenser probe error		
rH	Alarm due to high temperature pb1	If a11=0, the cabinet temperature > a6 (if a11=1, cabinet temperature > st + a9) and the cabinet continues temperature alarm delay time	If a11=0,wait for value read by pb1 to return < a6; If a11=1,wait for value read by pb1 to return < st + a9
rL	Alarm due to low temperature pb1	If a11 = 0, the cabinet temperature < a5 (if a11=1, cabinet temperature < st - a10) and the cabinet continues temperature alarm delay time	If a11=0,wait for value read by pb1 to return > a5; If a11=1,wait for value read by pb1 to return > st – a10
cH	Alarm due to high condenser temperature	Value read by condenser probe ≥ cd2 and last more than 30 minutes	Wait for value read by condenser probe ≤ cd2 - cd3
cP	Alarm due to high condenser temperature protection	Value read by condenser probe ≥ cd4	Wait for value read by condenser probe ≤ cd4 - cd3 and last more than 15 minutes
dEF	Defrosting or draining	Automatic function	Normal operation
	Door open	Door open	Door closed
Loc	Keys are locked	-- -- --	“Hold I/O button for 3 seconds to unlock”
unL	Keypad unlocked	-- -- --	-- -- --
---	Turn off	-- -- --	Hold I/O button for 3 seconds

5.3 Disposal

If the appliance is no longer of use, please dispose in an environmentally correct way.
Contact a qualified service technician:

- To recover all refrigerant
- To remove the compressor or remove the oil from the compressor

The distributor / retailer can contact their local metal recycling centre to collect the remaining cabinet, shelves, etc.

There may be special requirements or conditions. Information on the disposal of refrigeration appliances can be obtained from:

- Your supplier
- Government authorities (The local council, Ministry of the Environment, etc.)

Discarded electric appliances are recyclable and should not be discarded in the domestic waste! Please actively support us in conserving resources and protecting the environment by returning this appliance to the collection centres (if available).

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PAP

Dispose of packaging in accordance to applicable legal regulations.

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Australia

Australian Business Number: 16009690251

Service / Spare Parts

https://customerservice.stoddart.com.au

Sales

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Customer Service Portal

New Zealand

New Zealand Business Number: 6837694

Service / Spare Parts

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Customer Service Portal